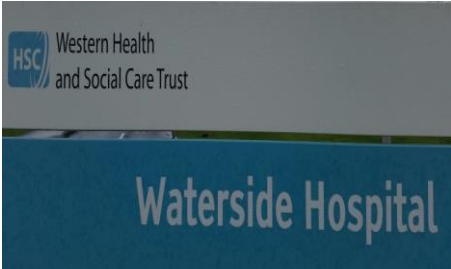




## What we found when we visited Ward 1 Waterside Hospital

### Easy to read report.

	Ward 1 Waterside Hospital 16 Gransha Park Londonderry BT47 6WH																																										
	Trust:  Western Health and Social Care Trust																																										
<p>November 2015</p> <table border="1"><thead><tr><th>Sunday</th><th>Monday</th><th>Tuesday</th><th>Wednesday</th><th>Thursday</th><th>Friday</th><th>Saturday</th></tr></thead><tbody><tr><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td><td>7</td></tr><tr><td>8</td><td>9</td><td>10</td><td>11</td><td>12</td><td>13</td><td>14</td></tr><tr><td>15</td><td>16</td><td>17</td><td>18</td><td>19</td><td>20</td><td>21</td></tr><tr><td>22</td><td>23</td><td>24</td><td>25</td><td>26</td><td>27</td><td>28</td></tr><tr><td>29</td><td>30</td><td></td><td></td><td></td><td></td><td></td></tr></tbody></table>	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30						Date of RQIA inspection:  9 – 13 November 2015
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	Type of Ward:  Assessment and treatment for male and female patients over 65 years																																										

## Who is RQIA?



Audrey



Nan



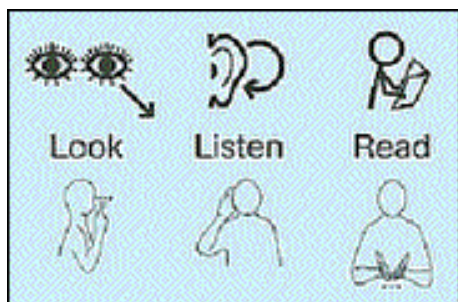
## Who is RQIA?

RQIA is the group of people in Northern Ireland who visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone. RQIA call these visits inspections. The people from RQIA who visit the ward are called inspectors.

The inspectors who carried out the inspection were called Audrey and Dr Rea.

The lay assessor who spoke to the patients was called Nan.

What did the inspectors do?



What did the inspectors do?

Inspectors

- looked around the ward
- talked with patients on the ward
- talked to the staff working on the ward
- talked to the people that are in charge of Ward 1

Inspectors also

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After the inspectors visited the ward Audrey wrote a report of what they found and sent it to the ward. RQIA asked the staff who work on the ward and the people that are in charge of the ward to make some changes. These will make the ward better place to be.

The inspectors found it was good that



Patients could meet with their doctor;



Plans were in place to carry out work on the ward environment to keep patients' safe;



Patients said they were treated with respect;



Patients said they had been told about their rights;



Care plans were reviewed with patients;



The doctor and nurses looked at ways to help patients have a break off the ward;



Patients had nursing assessments in place;



There were enough staff working on the ward to meet the needs of patients;



There were good links with the community team to help patients leave the ward;



Patient felt the care on the ward was good;

The inspectors were concerned that



Staff did not have a risk management plan in place when patients were using metal frame/profiling beds;



There was no occupational therapist (OT) on the ward;



Risk assessments for patients had not been completed correctly;



There was no call system in place for patients;



Some policies and procedures had not been reviewed;



Assessments by the doctors were not completed in full;



There were limited activities being carried out on the ward;

What next?



What next?

After the inspection the inspectors met with the staff and managers from Ward1. Audrey wrote a report about what they found and sent it to the ward.

The managers from the ward are going to write back to Audrey and tell her how they are going to make the ward a better place for patients.

One of the inspectors will visit the ward again.