

What we found when we visited Ward 2 Waterside Hospital

Easy to read report.

<div><div><div><div><div></div><div>HSC</div></div><div>Western Health and Social Care Trust</div></div></div><div><div>Waterside Hospital</div></div></div>	<div>Waterside Hospital, Ward 2</div> <div>Gransha Park</div> <div>Clooney Road</div> <div>BT47 6WH</div>																																										
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<div><div>December 2014</div><table><tr><td>Sunday</td><td>Monday</td><td>Tuesday</td><td>Wednesday</td><td>Thursday</td><td>Friday</td><td>Saturday</td></tr><tr><td></td><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td></tr><tr><td>7</td><td>8</td><td>9</td><td>10</td><td>11</td><td>12</td><td>13</td></tr><tr><td>14</td><td>15</td><td>16</td><td>17</td><td>18</td><td>19</td><td>20</td></tr><tr><td>21</td><td>22</td><td>23</td><td>24</td><td>25</td><td>26</td><td>27</td></tr><tr><td>28</td><td>29</td><td>30</td><td>31</td><td></td><td></td><td></td></tr></table></div>	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31				<div>Date of RQIA inspection:</div> <div>15 & 16 December 2014</div>
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<div><div><div><div></div><div></div></div><div><div></div><div></div></div></div></div>	<div>Type of Ward:</div> <div>Male and female assessment and treatment ward for patients with a diagnosis of dementia.</div>																																										

Who is RQIA?

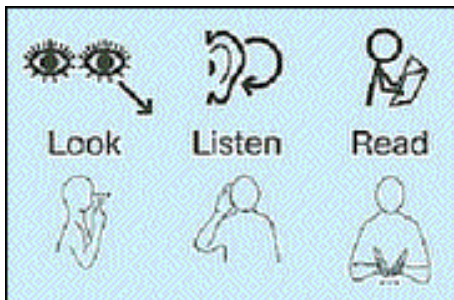


Who is RQIA?

RQIA is the group of people in Northern Ireland who visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone. RQIA call these visits inspections. The people from RQIA who visit the ward are called inspectors.

The inspector who spoke to the patients on ward 2 was called Audrey.

What did Audrey do?



What did Audrey do?

Audrey

- looked around the ward
- talked with patients on the ward
- talked to patients' families and carers
- talked to the staff working on the ward
- talked to the people that are in charge of Ward 2

Audrey also

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After Audrey visited the ward she wrote a report of what she found and sent it to the ward. RQIA asked the staff who work on the ward and the people that are in charge of the ward to make some changes. These will make the ward better place to be.

Audrey found it was good that



Patients and their families were asked to help with assessments and care planning.



An occupational therapist will be in position in January 2015.



A new form was in place to record meetings with the doctors and nurses.



The ward manager was checking all the patients' notes to make sure the records were good.



Patients had their own activity plan in place



The ward was using a new assessment form which included assessments from the doctors and nurses.



Care planning and assessment on the ward were individualised and person centred.



Patients' ability to agree to their care and treatment was reviewed regularly










Families and where possible patients helped to set up care plans



Meetings about patients leaving hospital were held with families/carers and patients.



Assessments were in place for patients leaving hospital and these were all up to date

<p>Audrey was concerned that</p>	<div data-bbox="475 210 539 284"></div> <p>There was no record in the patients care plan that the patient's ability to make decisions had been assessed</p> <div data-bbox="475 396 539 470"></div> <p>All staff had not received the training they needed to work on the ward.</p> <div data-bbox="475 544 539 618"></div> <p>Policies and procedures had not been reviewed</p> <div data-bbox="475 658 539 732"></div> <p>Information was not available in an easy read format suitable for patients on the ward</p> <div data-bbox="475 804 539 878"></div> <p>Some care plans about patients freedom on the ward did not record the risk and the reasons why these care plans should be in place.</p> <div data-bbox="475 990 539 1064"></div> <p>Patients did not have a garden area on the ward</p>
<p>What next?</p> <div data-bbox="233 1317 533 1700"></div>	<p>What next?</p> <p>After the inspection Audrey met with the staff and managers from ward 2. Audrey wrote a report about what she found and sent it to the ward.</p> <p>The managers from the ward are going to write back to Audrey and tell her how they are going to make the ward a better place for patients.</p> <p>One of the inspectors will visit the ward again.</p>