



The **Regulation** and  
**Quality Improvement**  
Authority

**Cosmetech Clinic**  
**RQIA ID: 12156**  
**Maypole Clinic**  
**5-7 Shore Road**  
**Hollywood**  
**BT18 9XH**  
**Tel: 02890 423200**

**Inspector: Winnie Maguire**  
**Inspection ID: IN023847**

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**Announced Care Inspection  
of  
Cosmetech Clinic**

**15 February 2016**

**The Regulation and Quality Improvement Authority**  
**9th Floor Riverside Tower, 5 Lanyon Place, Belfast, BT1 3BT**  
**Tel: 028 9051 7500 Fax: 028 9051 7501 Web: [www.rqia.org.uk](http://www.rqia.org.uk)**

## 1. Summary of Inspection

A visit to conduct an announced care inspection took place on 15 February 2016 from 14.00 to 15.00. On this occasion Ms Lena Gillespie registered person/manager was not available to facilitate the inspection. Mrs June Alexander Personal Assistant to the Medical Director of 3fiveTwo was present for the inspection.

This inspection was underpinned by The Independent Health Care Regulations (Northern Ireland) 2005, The Regulation and Improvement Authority (Independent Health Care) (Fees and Frequency of Inspections) (Amendment) Regulations (Northern Ireland) 2011 and The Department of Health, Social Services and Public Safety's (DHSSPS) Minimum Care Standards for Independent Healthcare Establishments July 2014 .

Mrs Alexander confirmed that the Intense Pulsed Light (IPL) service had not recommenced however the IPL machine was on the premises. The establishment's laser protection advisor (LPA) had not visited the premises and had not reviewed the IPL service. A letter confirming the re-appointment of a LPA was reviewed. Mrs Alexander confirmed that an immediate visit had been requested and the LPA was scheduled to visit in the coming weeks. A brief review of the documentation relating to the IPL service found it to be out of date. The IPL machine was stored in a locked office.

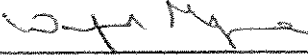
During the course of discussions it was noted that a private doctor was a purposed authorised user. Mrs Alexander was informed that a variation of registration was required to include private doctor category of care in Cosmetech's RQIA registration.

Mrs Alexander agreed to contact the RQIA's registration team to progress this matter.

In light of the IPL service having not yet been re-established and the establishment's LPA visit still to be undertaken it was not possible to conduct a full inspection. A further announced inspection will be conducted. Mrs Alexander confirmed that the IPL service would not be operational until it has been inspected by RQIA and deemed compliant with the legislation and (DHSSPS) Minimum Care Standards for Independent Healthcare Establishments July 2014.

The visit concluded with an agreement to conduct a further inspection accompanied by RQIA's LPA on 21 March 2016.

RQIA were contacted on 26 February 2016 by June Alexander representing Cosmetech informing RQIA that a decision had been taken by the owners of Cosmetech to deregister the service. Advice was provided on the voluntary deregistration process and no further visit will be necessary.

I agree with the content of the report.			
Registered Manager	LENA GILLESPIE	Date Completed	6/4/16
Registered Person	LENA GILLESPIE	Date Approved	6/4/16
RQIA Inspector Assessing Response		Date Approved	13/7/16

Please provide any additional comments or observations you may wish to make below:

*\*Please ensure this document is completed in full and returned to RQIA offices*

It should be noted that this inspection report should not be regarded as a comprehensive review of all strengths and weaknesses that exist in the service. The findings set out are only those which came to the attention of RQIA during the course of this inspection. The findings contained within this report do not absolve the registered person/manager from their responsibility for maintaining compliance with minimum standards and regulations.