

Bohill Curran Dental Care RQIA ID: 12189 9 - 11 St. Patricks Avenue Downpatrick BT30 6DW

Tel: 028 4461 6588

# Variation to Registration Care Inspection of Bohill Curran Dental Care

10 August 2015

# 1.0 General Information

Name of establishment:	Bohill Curran Dental Care
Address:	9-11 St. Patricks Avenue Downpatrick BT30 6DW
Telephone number:	028 4461 6588
Registered Organisation/Responsible individual:	Mr John Bohill Mr James Curran
Registered Manager:	Mr John Bohill
Person-in-charge of the establishment at the time of inspection:	Mr John Bohill Mr James Curran
Registration Category:	IH-DT
Type of service provision:	Private dental treatment
Maximum number of places registered: (dental chairs)	2 Increasing to 3 post inspection
Date and type of previous inspection:	Announced Care Inspection 23 April 2015
Date and time of inspection:	10 August 2015 14.00–15.00
Name of care inspector:	Emily Campbell

# 2.0 Introduction

The Regulation and Quality Improvement Authority (RQIA) is empowered under the Health and Personal Social Services (Quality, Improvement and Regulation) (Northern Ireland) Order 2003 to inspect independent hospitals providing dental treatment. A minimum of one inspection per year is required and this may be announced or unannounced.

# 3.0 Purpose of Variation to Registration Inspection

The purpose of the variation to registration inspection is to determine compliance with:

- The Regulation and Improvement Authority (Registration) Regulations (Northern Ireland) 2005;
- The Independent Health Care Regulations (Northern Ireland) 2005; and
- The Regulation and Improvement Authority (Independent Health Care) (Fees and Frequency of Inspections) (Amendment) Regulations (Northern Ireland) 2011.

The purpose of this inspection was to review the arrangements in the practice in relation to the refurbishment work which has recently been undertaken and to review the readiness of the practice for the provision of private dental care and treatment associated with the application of variation for the registration of one additional dental chair.

#### 4.0 Methods/Processes

The methods/process used in this inspection included the following:

- review of the submitted variation to registration application;
- discussion with Mr John Bohill and Mr James Curran, registered persons;
- discussion with staff;
- assessment of the environment;
- review of documentation required by legislation and good practice; and
- evaluation and feedback.

#### 5.0 Profile of Establishment

Bohill Curran Dental Care was a new dental practice established in September 2013. The practice is located in a single storey building in the centre of Downpatrick. The premises have been extensively refurbished and renovated to provide a modern dental practice.

Time limited on street car parking is available for patients and public car parking is available within walking distance.

The establishment is accessible for patients with a disability.

Bohill Curran Dental Care operates two dental chairs, providing both private and NHS dental care. A reception, waiting area, toilet facilities, decontamination room and staff facilities are available.

Application has been submitted to RQIA for a variation to the conditions relating to the existing registration. The application made was to increase the provision of registered dental chairs from two to three.

Mr John Bohill and Mr James Curran, registered persons, are supported by an associate dentist and a team or dental nurses/receptionists.

Messrs Bohill and Curran have been the registered providers and Mr Bohill the registered manager of the practice since registration with RQIA in September 2013.

The establishment's statement of purpose outlines the range of services provided.

This practice is registered with RQIA as an independent hospital (IH) providing dental treatment (DT).

#### 6.0 Summary

An application was submitted to RQIA by Mr Bohill and Mr Curran, registered persons, to vary the current registration of Bohill Curran Dental Care. The practice was initially registered on 18 September 2013 and the application made was to increase the number of registered dental chairs from two to three. The purpose of this inspection was to review the arrangements in the practice in relation to the refurbishment work recently undertaken and to review the readiness of the practice for the provision of private dental care and treatment associated with the application for registration of one additional dental chair. The variation application, together with plans of the premises were reviewed as part of the inspection process.

The refurbishment of the practice included the establishment of an additional dental surgery where the staff room had previously been located and refurbishment of the reception/waiting area to provide a staff room and reception/waiting area.

The inspection was carried out by Emily Campbell on 10 August 2015 from 14.00 to 15.00. Mr Colin Muldoon, estates inspector, undertook an estates inspection of the premises at the same time. The report and findings of the estates inspection will be issued under separate cover.

Mr Curran facilitated the inspection process and was available during the inspection and for verbal feedback at the conclusion of the inspection. Mr Bohill was available for discussion during the inspection.

During the course of the inspection the inspector discussed operational issues, examined a selection of records and carried out a general inspection of the establishment.

Review of the statement of purpose and patient guide evidenced that they reflected the new arrangements in the practice.

The refurbishment of the practice included the establishment of an additional dental surgery where the staff room had previously been located and refurbishment of the reception/waiting area to provide a staff room and reception/waiting area.

Review of the third dental surgery evidenced that some works still have to be undertaken before the surgery is made operational. A recommendation was made to address these matters.

The old reception/waiting area has been partitioned off to provide as separate staff room. A sliding door has yet to be installed and the partition should be raised to ceiling level in the interest of privacy and confidentiality. A recommendation was made in this regard.

There is no water supply or sink available in the staff room and currently staff obtain water from and wash dishes in a clinical area. A requirement was made that a sink and water supply should be provided in the staff room.

An intra-oral x-ray machine has been installed in the new surgery and a critical examination has been undertaken and the local rules updated. A recommendation was made that the recommendations made by the radiation protection advisor (RPA) should be implemented. The local rules should be put on display near the x-ray unit and staff should sign to confirm they have read and understood these.

One requirement and three recommendations were made as a result of this variation to registration care inspection, details can be found in the main body of the report and the attached Quality Improvement Plan (QIP).

A number of issues have been identified during this inspection which needs to be addressed. Registration of the third dental chair will be approved on completion of the actions identified in the QIPs in respect of this care inspection and the estates inspection.

The inspector would like to thank Mr Bohill, Mr Curran and staff for their helpful discussions, assistance and hospitality throughout the inspection process.

#### 7.0 Inspection Findings

#### 7.1 Statement of purpose and patient guide

Review of the statement of purpose and patient guide evidenced that they reflected the new arrangements in the practice.

#### 7.2 Environment

The refurbishment of the practice included the establishment of an additional dental surgery where the staff room had previously been located and refurbishment of the reception/waiting area to provide a staff room and reception/waiting area.

The inspectors undertook a tour of the premises. As discussed the estates inspection findings will be issued under separate cover.

Review of the third dental surgery evidenced that works still have to be undertaken before the surgery is made operational. A dental chair and intra-oral x-ray unit have been installed. Flooring is coved and sealed at the edges and cabinetry has been installed, however, some drawers/cupboard doors have yet to be fitted. Mr Curran advised that the suppliers issued two sinks which were too large for the purposes of the surgery and they are awaiting smaller ones. One of the sinks will be a dedicated clinical hand washing basin. A clinical waste bin has been ordered.

A recommendation was made that the refurbishment of the third surgery is completed, prior to it being made operational, to include the following:

- the two sinks should be installed;
- the worktop should be fitted and sealed at the edges;
- splash backs should be fitted at sinks;
- hand towel dispensers should be installed; and
- a pedal operated clinical waste bin should be provided.

The old reception/waiting area has been partitioned off to provide as separate staff room. A sliding door has yet to be installed and the partition should be raised to ceiling level in the interest of privacy and confidentiality. A recommendation was made in this regard.

There is no water supply or sink available in the staff room and currently staff obtain water from and wash dishes in a clinical area. A requirement was made that a sink and water supply should be provided in the staff room.

Colin Muldoon, estates inspector reviewed the environment aspects of the practice and the associated risk assessments as part of his inspection. The estates inspection report will be issued under separate cover.

# 7.3 Radiology

An intra-oral x-ray machine has been installed in the new surgery and a rectangular collimation fitment is provided. Review of the radiation protection file evidenced that a critical examination of the x-ray unit had been undertaken and Mr Curran, who is the radiation protection supervisor (RPS), confirmed that any recommendations made by the radiation protection advisor (RPA) will be implemented. The local rules have been updated and Mr Curran advised that these will be put on display near the x-ray unit and staff will sign to confirm they have read and understood them once the RPA report is provided. A recommendation was made in this regard. Mr Curran confirmed the x-ray unit will not be made operational until these actions are completed.

# 7.4 Recruitment of staff

Mr Curran confirmed that there will be no increase in staff associated with the additional dental surgery.

# 8.0 Conclusion

A number of issues have been identified during this inspection which needs to be addressed. Registration of the third dental chair will be approved on completion of the actions identified in the QIPs in respect of this care inspection and the estates inspection.

#### **Quality Improvement Plan**

The findings of this inspection were discussed with Mr Curran, registered person, as part of the inspection process.

This inspection resulted in no requirements or recommendations being made. The registered provider/manager is asked to sign the appropriate page confirming they are assured about the factual accuracy of the content of the report.

Matters to be addressed as a result of this inspection are set in the context of the current registration of your premises. The registration is not transferable so that in the event of any future application to alter, extend or to sell the premises the Authority would apply standards current at the time of that application.

Enquiries relating to this report should be addressed to:

Regulation and Quality Improvement Authority 9th Floor Riverside Tower 5 Lanyon Place Belfast BT1 3BT Please complete the following table to demonstrate that this Quality Improvement Plan has been completed by the registered manager and approved by the responsible person / identified responsible person and return to <u>independent.healthcare@rgia.org.uk</u>

Name of Registered Manager Completing QIP	
Name of Responsible Person/Identified Responsible Person Approving QIP	

?

QIP Position Based on Comments from Registered Persons	Yes	Inspector	Date
Response assessed by inspector as acceptable			
Further information requested from provider			

5



RQIA Inspector Assessing Response	Emily Campbell	Date	28.9.15
		Approved	20.9.15