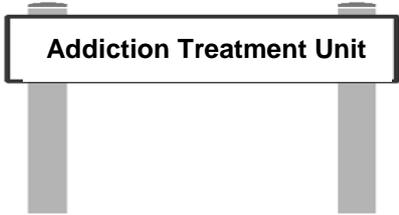


## What we found when we visited the Addiction Treatment Unit

### Easy to read report.

	<p>Addiction Treatment Unit Tyrone and Fermanagh Hospital 1 Donaghane Road Omagh Co. Tyrone BT79 0NS</p>																																																	
	<p>Trust: Western Health and Social Care Trust</p>																																																	
<p>May 2015</p> <table border="1"> <thead> <tr> <th>Sunday</th> <th>Monday</th> <th>Tuesday</th> <th>Wednesday</th> <th>Thursday</th> <th>Friday</th> <th>Saturday</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> <td>1</td> <td>2</td> </tr> <tr> <td>3</td> <td>4</td> <td>5</td> <td>6</td> <td>7</td> <td>8</td> <td>9</td> </tr> <tr> <td>10</td> <td>11</td> <td>12</td> <td>13</td> <td>14</td> <td>15</td> <td>16</td> </tr> <tr> <td>17</td> <td>18</td> <td>19</td> <td>20</td> <td>21</td> <td>22</td> <td>23</td> </tr> <tr> <td>24</td> <td>25</td> <td>26</td> <td>27</td> <td>28</td> <td>29</td> <td>30</td> </tr> <tr> <td>31</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table>	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday						1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31							<p>Date of RQIA inspection: 26 May 2015</p>
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	<p>Type of Ward: Male and female ward providing a recovery/rehabilitation based alcohol and drugs treatment programme.</p>																																																	

## Who is RQIA?



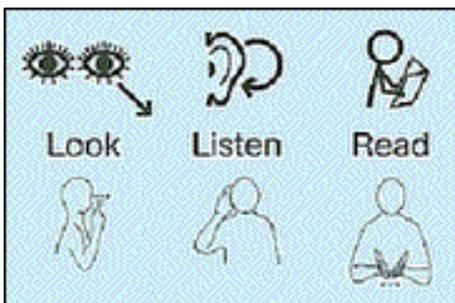
The Regulation and  
Quality Improvement  
Authority

## Who is RQIA?

RQIA is the group of people in Northern Ireland who visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone. RQIA call these visits inspections. The people from RQIA who visit the ward are called inspectors.

The inspector who spoke to the patients on the Addiction Treatment Unit (ATU) was called Audrey.

## What did Audrey do?



## What did Audrey do?

### Audrey

- looked around the ward
- talked with patients on the ward
- talked to the staff working on the ward
- talked to the people that are in charge of ATU

### Audrey also

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After Audrey visited the ward she wrote a report of what she found and sent it to the ward. RQIA asked the staff who work on the ward and the people that are in charge of the ward to make some changes. These will make the ward a better place to be.

<p>Audrey found it was good that</p>	<ul style="list-style-type: none"><li> Patients had their own bedrooms.</li><li> Patient said they were well cared for.</li><li> Audrey saw that staff were warm, friendly and respectful to patients.</li><li> Patients were told about their rights.</li><li> Patients said activities on the ward helped them to recover.</li><li> The ward had a new template for recording the outcome of meetings with the doctors and nurses.</li><li> Patients had lockable cupboards they could keep their personal items in.</li></ul>
<p>Audrey was concerned that</p>	<ul style="list-style-type: none"><li> There was not enough staff employed to work on the ward.</li><li> Staff did not have up to date training in place.</li><li> The environmental risk assessment on the ward was out of date.</li><li> Risks regarding the ward's bed frames and other fittings had not been assessed for each patient.</li><li> The carpet in the ward needed replaced.</li><li> There was no internet access in a room used by the doctors.</li></ul>

What next?



What next?

After the inspection Audrey met with the staff and managers from ATU. Audrey wrote a report about what she found and sent it to the ward.

The managers from the ward are going to write back to Audrey and tell her how they are going to make the ward a better place for patients.

One of the inspectors will visit the ward again.