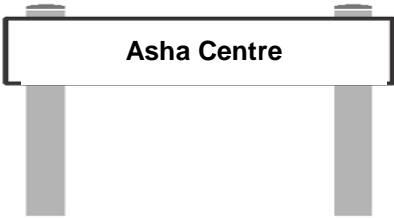




What we found when we visited the Asha Centre

Easy to read report.

	<p>Asha Centre Tyrone and Fermanagh Hospital 1 Donaghanie Road Omagh Co. Tyrone BT79 0NS</p>																																										
	<p>Trust: Western Health and Social Care Trust</p>																																										
<div><p>2017 FEBRUARY</p><table><tr><th>SUN</th><th>MON</th><th>TUE</th><th>WED</th><th>THU</th><th>FRI</th><th>SAT</th></tr><tr><td></td><td></td><td></td><td>1</td><td>2</td><td>3</td><td>4</td></tr><tr><td>5</td><td>6</td><td>7</td><td>8</td><td>9</td><td>10</td><td>11</td></tr><tr><td>12</td><td>13</td><td>14</td><td>15</td><td>16</td><td>17</td><td>18</td></tr><tr><td>19</td><td>20</td><td>21</td><td>22</td><td>23</td><td>24</td><td>25</td></tr><tr><td>26</td><td>27</td><td>28</td><td></td><td></td><td></td><td></td></tr></table><p><small>www.free-printable-calendar.com</small></p></div>	SUN	MON	TUE	WED	THU	FRI	SAT				1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28					<p>Date of RQIA inspection: 1- 2 February 2017</p>
SUN	MON	TUE	WED	THU	FRI	SAT																																					
			1	2	3	4																																					
5	6	7	8	9	10	11																																					
12	13	14	15	16	17	18																																					
19	20	21	22	23	24	25																																					
26	27	28																																									
	<p>Type of Ward: Male and female ward providing a recovery/rehabilitation based alcohol and drugs treatment programme.</p>																																										

Who is RQIA?

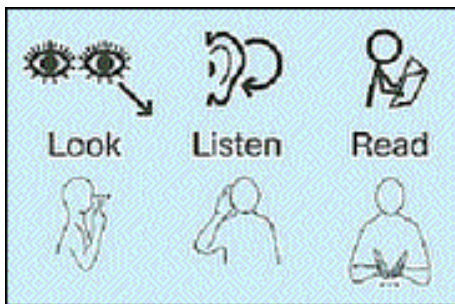


Who is RQIA?

RQIA is the group of people in Northern Ireland who visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone. RQIA call these visits inspections. The people from RQIA who visit the ward are called inspectors.

The inspector who spoke to the patients in the Asha Centre was called Audrey.

What did Audrey do?



What did Audrey do?

Audrey

- looked around the ward
- talked with patients on the ward
- talked to the staff working on the ward
- talked to the people that are in charge of the Asha Centre

Audrey also

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After Audrey visited the ward she wrote a report of what she found and sent it to the ward. RQIA asked the staff who work on the ward and the people that are in charge of the ward to make some changes. These will make the ward a better place to be.

Audrey found it was good that



Patients had their own bedrooms.



Patients said the staff were friendly and welcoming.



Patients said activities on the ward helped them to get better.



Staff said they felt well supported on the ward and felt the MDT team worked well together.



Patients were fully involved in their care and treatment.



Patients were closely monitored during periods of detox.



Family group days had been arranged by staff.







There were two group sessions held each day for patients to participate in.



The ward manager had made links with the community to set up a choir with patients and staff.



Members from the ex-patient advocacy group visit the centre to support patients on the ward.

<p>Audrey was concerned that</p> <div data-bbox="502 210 564 286"></div> <div data-bbox="502 434 564 510"></div> <div data-bbox="483 584 545 660"></div>	<p>Individual risk assessments were not in place to show how environmental risks were being managed on the ward for each patient.</p> <p>There was no carpet in the hallway outside the bathrooms.</p> <p>There was no occupational therapist working on the ward.</p>
<p>What next?</p> <div data-bbox="234 965 533 1346"></div>	<p>What next?</p> <p>After the inspection Audrey met with the staff and managers from the Asha Centre. Audrey wrote a report about what she found and sent it to the ward.</p> <p>The managers from the ward are going to write back to Audrey and tell her how they are going to make the ward a better place for patients.</p> <p>One of the inspectors will visit the ward again.</p>