

Announced Variation Application Premises Inspection Report 10 October 2018



Our Lady's Nursing Home

Variation Reference VA010875

Type of service: Nursing Home

Address: 68 Ard-Na-Va Road, Falls Road,
Belfast BT12 6FF

Tel No: 028 9032 5731

Inspector: P Cunningham accompanied by G McDermott

www.rqia.org.uk

It should be noted that this inspection report should not be regarded as a comprehensive review of all strengths and areas for improvement that exist in the service. The findings reported on are those which came to the attention of RQIA during the course of this inspection. The findings contained within this report do not exempt the service from their responsibility for maintaining compliance with legislation, standards and best practice.

1.0 What we look for



2.0 Profile of service

This is a nursing home with 86 beds that provides care for service users in the nursing care category.

3.0 Service details

Organisation/Registered Provider: Macklin Care Homes Ltd Responsible Individual(s): Brian Macklin	Registered Manager: Heather Joan Maxwell
Person in charge at the time of inspection: Heather Joan Maxwell	Number of registered places: 86

4.0 Inspection summary

An announced inspection took place on 10 October 2018 from 11:10 to 14:15.

This inspection was underpinned by:

- The Nursing Homes Regulations (Northern Ireland) 2005
- Department of Health, Social Services and Public Safety (DHSSPS) Care Standards for Nursing Homes, April 2015

The purpose of the inspection was in connection with a variation application ref VA010875. The variation application relates to creation of 12 additional beds and associated alterations to the nursing home.

When completed, the home will consist of a 24 bed dementia unit and 74 general nursing beds located across the remainder of the building.

The following areas were examined during the inspection:

- The areas affected by the alteration works.

The findings of this report will provide the provider with the necessary information to assist them to fulfil their responsibilities.

5.0 Inspection outcome

	Regulations	Standards
Total number of areas for improvement	0	1

During the inspection, the inspector met with:

- Heather Joan Maxwell, Manager, Our Lady's Nursing Home
- Christine Thompson, Regional Manager, Macklin Care Homes
- Clodagh Devlin, Facilities Manager, Macklin Care Homes
- Brian Macklin, Registered Responsible Individual, Macklin Care Homes

Areas for improvement and details of the Quality Improvement Plan (QIP) were discussed with these as part of the inspection process. The timescales for completion commence from the date of inspection.

6.0 The inspection

Premises

The alteration works to the premises were at an advanced stage and the 12 new bedrooms were completed, fully furnished and suitable for occupation with the exception of some signage which is required to the bedroom and en-suite doors.

A number of other items of works associated with the alterations however were yet to be completed and the representatives from Macklin Care Homes Ltd undertook to have these completed in order that the variation application can be progressed and brought to completion. These were discussed at the conclusion of the inspection as follows:

Dementia Unit

- Provision of dementia friendly signage to doors etc as appropriate.
- Completion of works to a number of rooms including
 - Small seating area
 - Shower Room
 - Store room
- Provision of door leading to the Store / Nurses station in accordance with the plans submitted to RQIA in relation to the variation application
- Provision of locks on new bedroom doors with easy opening facility from inside and staff master-key access from outside
- Provision of PPE stations in vicinity of new bedroom corridor area
- Provision of hold open devices to corridor / compartment doors
- Completion of plumbing to the small sink in the new dining area
- Completion of the refurbishment works to the current small dining room to be utilised as a sitting room.
- Provision of fire extinguishers to fixed locations
- Removal of the final exit sign from the new storage area in the Dementia Unit
- Check and ensure adequate drainage at sinks in the new en-suites.

Unit C

- Completion of the proposed breakout area for patients / families
- Check and adjust the hot water system in the assisted shower room to ensure adequate temperature is achieved within acceptable time.

Unit D3

- Clean behind radiator covers of dust/debris etc.

Unit D2

- Replace signage on the toilet door, currently displayed at "Medical Store".

Documentation :

- Confirm that the legionella risk assessment from February 2018 has been reviewed and that any remedial works identified in the action plan have been adequately addressed
- Confirm that the sampling of the domestic water system that took place on 6 October 2018 indicates satisfactory results.

Areas for improvement

The registered person should address the issues detailed above and notify RQIA when complete in order that a follow up inspection can be carried out to progress the variation application and bring to completion.

	Regulations	Standards
Total number of areas for improvement	0	1

7.0 Quality improvement plan

Areas for improvement identified during this inspection are detailed in the Quality Improvement Plan (QIP). Details of the QIP were discussed with:

- Heather Joan Maxwell, Manager, Our Lady's Nursing Home
 - Christine Thompson, Regional Manager, Macklin Care Homes
 - Clodagh Devlin, Facilities Manager, Macklin Care Homes
 - Brian Macklin, Registered Responsible Individual, Macklin Care Homes
- as part of the inspection process. The timescales commence from the date of inspection.

It is the responsibility of the registered provider to ensure that all areas for improvement identified within the QIP are addressed within the specified timescales.

Matters to be addressed as a result of this inspection are set in the context of the current registration of the nursing home. The registration is not transferable so that in the event of any future application to alter, extend or to sell the premises RQIA would apply standards current at the time of that application.

7.1 Areas for improvement

Areas for improvement have been identified where action is required to ensure compliance with:

- The Nursing Homes Regulations (Northern Ireland) 2005
- Department of Health, Social Services and Public Safety (DHSSPS) Care Standards for Nursing Homes, April 2015.

7.2 Actions to be taken by the service

The QIP should be completed and detail the actions taken to address the areas for improvement identified. The registered provider should confirm that these actions have been completed and return the completed QIP via Web Portal for assessment by the inspector.

Quality Improvement Plan	
Action required to ensure compliance with	
<ul style="list-style-type: none"> Department of Health, Social Services and Public Safety (DHSSPS) Care Standards for Nursing Homes, April 2015 	
Area for improvement 1 Ref: Standard 44 Stated: First time To be completed prior to progressing of variation application	<p>The registered person should address the issues detailed above in section 6.0 and notify RQIA when complete in order that a follow up inspection can be carried out to progress the variation application.</p> <p>Ref: 6.0</p> <hr/> <p>Response by registered person detailing the actions taken: All area have been addressed.</p>

Please ensure this document is completed in full and returned via Web Portal



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