



The Regulation and  
Quality Improvement  
Authority

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**Announced Estates Inspection  
of  
Silver Birch Lodge**

**1 October 2015**

The Regulation and Quality Improvement Authority  
9th Floor Riverside Tower, 5 Lanyon Place, Belfast, BT1 3BT  
Tel: 028 9051 7500 Fax: 028 9051 7501 Web: [www.rqia.org.uk](http://www.rqia.org.uk)

## 1. Summary of Inspection

An announced estates inspection took place on 1 October 2015 from 10.00 to 13.00. Overall on the day of the inspection the premises supported the delivery of safe, effective and compassionate care. Areas for improvement were identified and are set out in the Quality Improvement Plan (QIP) appended to this report. This inspection was underpinned by the Care Standards for Nursing Homes 2015.

### 1.1 Actions/Enforcement Taken Following the Last Inspection

Other than those actions detailed in the previous QIP there were no further actions required to be taken following the last inspection.

### 1.2 Actions/Enforcement Resulting from this Inspection

Enforcement action did not result from the findings of this inspection.

### 1.3 Inspection Outcome

	Requirements	Recommendations
<b>Total number of requirements and recommendations made at this inspection</b>	0	0

This inspection resulted in no requirements or recommendations being made. Findings of the inspection can be found in the main body of the report.

## 2. Service Details

<b>Registered Organisation/Registered Person:</b> Mr Martin Phillips and Mrs Sandra Phillips	<b>Registered Manager:</b> Miss Bernie Corrigan
<b>Person in Charge of the Home at the Time of Inspection:</b> Miss Bernie Corrigan	<b>Date Manager Registered:</b> Acting Manager
<b>Categories of Care:</b> NH-I, NH-PH, NH-PH(E), NH-TI	<b>Number of Registered Places:</b> 33
<b>Number of Patients Accommodated on Day of Inspection:</b> 33	<b>Weekly Tariff at Time of Inspection:</b> £618 - £628

### 3. Inspection Focus

The inspection sought to assess progress with the issues raised during and since the previous inspection and to determine if the following standards have been met:

**Standard 44: Premises**

**Standard 47: Safe and Healthy working Practices**

**Standard 48: Fire safety**

### 4. Methods/Process

Specific methods/processes used in this inspection include the following:

Prior to inspection the following records were analysed:

- Previous Estate's inspection report
- Statutory notifications received over the past 12 months.

During the inspection the inspector did not meet with any service users, visiting professionals or service users' representatives. The inspector met Mrs Sandra Phillips and Mr Peter Phillips.

The following records were examined during the inspection:

- Fire risk assessment
- Fire safety service records and in-house log books
- Electrical certificates & associated records.
- LOLER reports
- Legionella risk assessment and controls records.

### 5. The Inspection

#### 5.1 Review of Requirements and Recommendations from Previous Inspection

The previous inspection of the home was an unannounced care inspection dated 7 May 2015. The completed QIP was returned and approved by the care inspector on 30 June 2015.

#### 5.2 Review of Requirements and Recommendations from *the last* Estates Inspection

The previous estates inspection for this facility was undertaken on 28 August 2012. There were no requirements or recommendations issued as a result of this inspection.

#### 5.3 Standard 44: Premises Is Care Safe? (Quality of Life)

A range of documentation in relation to the maintenance and upkeep of the premises was presented for review during this Estates inspection. This documentation included inspection and test reports for various elements of the engineering services and risk assessments. This supports the delivery of safe care.



**Is Care Effective? (Quality of Management)**

A range of accommodation, facilities and support services is provided in the premises. This supports the delivery of effective care.

**Is Care Compassionate? (Quality of Care)**

The areas of the premises reviewed during this Estates inspection were well presented, clean and free from malodours. This supports the delivery of compassionate care.

**Areas for Improvement**

No areas of improvement were identified as a result of this inspection. This level of commitment to the provision of a high quality facility is to be commended.

<b>Number of Requirements</b>	<b>0</b>	<b>Number Recommendations:</b>	<b>0</b>
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**5.4 Standard 47: Safe and Healthy Working Practices****Is Care Safe? (Quality of Life)**

A range of documentation relating to the safe operation of the premises, installations and engineering services was presented for review during this Estates inspection. This supports the delivery of safe care.

The Gas Safe certificates in relation to the Home's kitchen equipment were not available at the time of the inspection. However, these were subsequently forwarded to RQIA on 15 October 2015. No further information or action is required

The documentation in relation to the thorough examination for the passenger lift was unavailable at the time of the inspection. However, this documentation was subsequently forwarded to RQIA on 15 October 2015. No further information or action is required.

**Is Care Effective? (Quality of Management)**

The nature and needs of the patients are considered as part of the risk assessment processes and this is reflected in the management of the home. This supports the delivery of effective care.

**Is Care Compassionate? (Quality of Care)**

There are health & safety procedures and control measures in place which support the delivery of compassionate care.

**Areas for Improvement**

No areas of improvement were identified as a result of this inspection. This level of commitment to the provision of a high quality facility is to be commended.

<b>Number of Requirements</b>	<b>0</b>	<b>Number Recommendations:</b>	<b>0</b>
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## 5.5 Standard 48: Fire Safety

### Is Care Safe? (Quality of Life)

A range of fire protection measures are in place for the premises. This includes a fire detection and alarm system, emergency lighting, first aid fire-fighting equipment, structural fire separation and protection to the means of escape. This supports the delivery of safe care.

### Is Care Effective? (Quality of Management)

The standard used by the registered person to determine the overall level of fire safety within the premises takes account of the interaction between the physical fire precautions, the fire hazards, the number of patients, the management policies and the availability of adequately trained staff. This standard has been referenced in the fire risk assessment. This supports the delivery of effective care.

### Is Care Compassionate? (Quality of Care)

The standard used by the registered persons to determine the extent of fire safety protection measures that are appropriate for the premises recognises the need to maintain a homely, non-institutionalised environment. This supports the delivery of compassionate care.

### Areas for Improvement

No areas of improvement were identified as a result of this inspection. This level of commitment to the provision of a high quality facility is to be commended.

<b>Number of Requirements</b>	<b>0</b>	<b>Number Recommendations:</b>	<b>0</b>
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## 5.6 Additional Areas Examined

No additional areas were examined during this inspection.

It should be noted that this inspection report should not be regarded as a comprehensive review of all strengths and weaknesses that exist in the service. The findings set out are only those which came to the attention of RQIA during the course of this inspection. The findings contained within this report do not absolve the registered person/manager from their responsibility for maintaining compliance with minimum standards and regulations.

No requirements or recommendations resulted from this inspection.

I agree with the content of the report.			
Registered Manager	Buo	Date Completed	6/11/15
Registered Person	3 Phucays	Date Approved	6/11/15
RQIA Inspector Assessing Response	By [Signature]	Date Approved	16/12/15

Please provide any additional comments or observations you may wish to make below:
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*\*Please complete in full and returned to [Estates.Mailbox@rgia.org.uk](mailto:Estates.Mailbox@rgia.org.uk) from the authorised email address\**