

Announced Variation Premises Inspection Report 15 December 2016



Redford

Type of service: Residential Care Home
Address: 15 Redford Road, Cullybackey, BT43 5PR
Tel No: 028 2588 0671
Inspector: K. Monaghan

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Assurance, Challenge and Improvement in Health and Social Care

1.0 Summary

An announced premises inspection of Redford Residential Care Home took place on 15 December 2016 from 11:00hrs to 11:40hrs.

This premises inspection was carried out in relation to an application by the registered persons for a variation to the conditions of registration in respect of Redford Residential Care Home. Variation Application VA010281 refers.

This application was made in connection with a new extension and alterations to the existing premises that are used for the purposes of this establishment. The new extension provides five new single bedrooms with ensuite facilities, an assisted shower room, a quiet room and a store room. One of the existing bedrooms is omitted to facilitate access to the new extension. The overall number of residents accommodated in the home will therefore increase from 18 to 22.

The work on the new extension was still ongoing at the time of this premises inspection. The outcome of this inspection is that variation application VA010281 could not yet be granted from a premises point of view. A further premises inspection will be carried out on completion of the remaining works.

This inspection was underpinned by The Residential Care Homes Regulations (Northern Ireland) 2005 and the Residential Care Homes Minimum Standards 2011.

1.1 Inspection outcome

	Requirements	Recommendations
Total number of requirements and recommendations made at this inspection	0	4

Details of the Quality Improvement Plan (QIP) within this report were discussed with Mr. Trevor Gillen, Registered Manager and Mr. William James Wallace, Registered Provider, as part of the inspection process.

The timescales for completion commence from the date of inspection.

Enforcement action did not result from the findings of this inspection.

1.2 Actions/enforcement taken following the most recent premises inspection on 26 July 2016

Other than those actions detailed in the QIP there were no further actions required to be taken following the most recent premises inspection on 26 July 2016.

2.0 Service details

Registered provided /responsible Persons: Mr. William James Wallace and Mr. John Wallace	Registered manager: Mr. Trevor Gillen
Person in charge of the home at the time of inspection: Mr. Trevor Gillen, Registered Manager	Date manager registered: 21 November 2013
Categories of care: RC-DE, RC-I, RC-PH(E)	Number of registered places: 18 increasing to 22

3.0 Methods/processes

During this premises inspection discussions took place with Mr. Trevor Gillen, Registered Manager and Mr. William James Wallace, Registered Provider. A review of the new extension was also carried out.

4.0 The inspection

4.1 Review of requirements and recommendations from the most recent inspection on 23 August 2016

The most recent inspection of this home was an unannounced medicines management inspection IN025149 on 23 August 2016. The completed QIP for this inspection was returned to RQIA on 26 September 2016 and approved by the pharmacy inspector on 27 September 2016. This QIP will be validated by the pharmacy inspector at the next medicines management inspection.

4.2 Review of requirements and recommendations from the last premises inspection on 26 July 2016

This premises inspection focused solely on the new extension. The requirements and recommendations from the last premises inspection on 26 July 2016 were not therefore reviewed during this inspection.

4.3 Inspection Findings

Comments and areas for improvement

1. It was noted that the septic tank installation includes an electric pump. It would be prudent to check if a replacement for this pump in the event of failure is immediately available from stock or if it would be a special order with a long lead in time. If it is a special order consideration should be given to purchasing a spare at this stage so that a replacement could be installed quickly in the event of a failure. Consideration should also be given to the arrangements that should be in place to ensure that a warning is given in the event of this pump failing. Reference should be made to recommendation 1 in the attached Quality Improvement Plan.
2. Subsequent to this premises inspection the revised plans in relation to the day / dining space were reviewed. This revised arrangement would provide sufficient space to meet the minimum standards for the four additional residents. Consideration should however be given to replacing the door space (to the existing store that is to be removed) with a full height glazed panel. The glazing to this panel should be fire and impact resistant in accordance with the current Building Control Regulations. This would provide a much better quality space.
3. The appropriateness of providing fire detection in the new shower room should be reviewed with the fire risk assessor for the home.
4. It was noted that the perimeter paths around the new extension will be 1.5m wide.
5. The fixings for the window controls should be reviewed in relation to the need to fit tamper proof screws. Reference should be made to recommendation 2 in the attached Quality Improvement Plan.
6. The fire classification for the acoustic lining panels on the corridor ceilings should be confirmed. Reference should be made to recommendation 3 in the attached Quality Improvement Plan.
7. The building and engineering documentation in relation to the extension and alterations should be available for review during the final inspection in relation to this variation application. Alternatively copies of this documentation could be forwarded to RQIA in advance of this final inspection. A detailed list for this documentation was emailed to Mr. Gillen following this premises inspection. Reference should be made to recommendation 4 in the attached Quality Improvement Plan.

Number of requirements:	0	Number of recommendations:	4
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5.0 Quality improvement plan

Any issues identified during this inspection are detailed in the QIP. Details of the QIP were discussed with Mr. Trevor Gillen, Registered Manager and Mr. William James Wallace, Registered Provider, as part of the inspection process. The timescales commence from the date of inspection.

The registered provider/manager should note that failure to comply with regulations may lead to further enforcement action including possible prosecution for offences. It is the responsibility of the registered provider to ensure that all requirements and recommendations contained within the QIP are addressed within the specified timescales.

Matters to be addressed as a result of this inspection are set in the context of the current registration in respect of Redford Residential Care Home. Registration is not transferable so that in the event of any future application to alter, extend or to sell the premises the RQIA would apply standards current at the time of that application.

5.1 Statutory requirements

This section outlines the actions which must be taken so that the registered provider meets legislative requirements based on The Residential Care Homes Regulations (Northern Ireland) 2005.

5.2 Recommendations

This section outlines the recommended actions based on research, recognised sources and Residential Care Homes Minimum Standards 2011. They promote current good practice and if adopted by the registered provider/manager may enhance service, quality and delivery.

5.3 Actions taken by the registered provider

The QIP should be completed and detail the actions taken to meet the legislative requirements and recommendations stated. The registered provider should confirm that these actions have been completed and return the completed QIP to Estates.Mailbox@rqia.org.uk for assessment by the inspector.

It should be noted that this inspection report should not be regarded as a comprehensive review of all strengths and areas for improvement that exist in the service. The findings reported on are those which came to the attention of RQIA during the course of this inspection. The findings contained within this report do not exempt the registered provider from their responsibility for maintaining compliance with the regulations and standards. It is expected that the requirements and recommendations outlined in this report will provide the registered provider with the necessary information to assist them to fulfil their responsibilities and enhance practice within the service.

Quality Improvement Plan

Recommendations

<p>Recommendation 1</p> <p>Ref: Standard 28</p> <p>Stated: First time</p> <p>To be completed by: Ongoing</p>	<p>It is recommended that a check should be carried out to establish if a replacement for the septic tank pump in the event of failure is immediately available from stock or if it would be a special order with a long lead in time. If it is a special order consideration should be given to purchasing a spare at this stage so that a replacement could be installed quickly in the event of a failure. Consideration should also be given to the arrangements that should be in place to ensure that a warning is given in the event of this pump failing.</p>
	<p>Response by registered provider detailing the actions taken: Septic tank pump is from stock</p>
<p>Recommendation 2</p> <p>Ref: Standard 28</p> <p>Stated: First time</p> <p>To be completed by: Ongoing</p>	<p>The fixings for the window controls should be reviewed in relation to the need to fit tamper proof screws.</p>
	<p>Response by registered provider detailing the actions taken: Tamper proof screws fitted</p>
<p>Recommendation 3</p> <p>Ref: Standard 29</p> <p>Stated: First time</p> <p>To be completed by: Ongoing</p>	<p>The fire classification for the acoustic lining panels on the corridor ceilings should be confirmed.</p>
	<p>Response by registered provider detailing the actions taken: Acoustic panels meet the required fire classification.</p>
<p>Recommendation 4</p> <p>Ref: Standard 27</p> <p>Stated: First time</p> <p>To be completed by: Ongoing</p>	<p>The building and engineering documentation in relation to the extension and alterations should be available for review during the final inspection in relation to this variation application. Alternatively copies of this documentation could be forwarded to RQIA in advance of this final inspection.</p>
	<p>Response by registered provider detailing the actions taken: Copies provided to estates inspector. Some minor ammendments to be forwarded to inspector</p>

Please ensure this document is completed in full and returned to Estates.Team@rqia.org.uk from the authorised email address



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