



Enforcement Monitoring Inspection

Name of Service and ID: Anniscliff House (1340)

Date of Inspection: 10 April 2015

Inspector's Name's: Bronagh Duggan and Ruth Greer

Inspection ID: IN021858

THE REGULATION AND QUALITY IMPROVEMENT AUTHORITY
9th floor Riverside Tower, 5 Lanyon Place, Belfast, BT1 3BT
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1.0 General information

Name of Service:	Anniscliff House
Address:	141 Moneysharvin Road Maghera BT46 5HZ
Telephone number:	02879642729
E mail address:	bernie@magherafencing.co.uk
Registered Organisation/ Registered Provider:	Anniscliff House Mrs Bernadette McGilligan and Mrs Jacquiline Davies
Registered Manager:	Mrs Bernadette McGilligan
Person in charge of the home at the time of inspection:	Mrs Bernadette Mc Gilligan
Categories of care:	I ,MP ,MP(E), DE, LD (E)
Number of registered places:	17
Number of residents accommodated on Day of Inspection:	12
Scale of charges (per week):	£450 per week
Date and type of previous inspection:	4 February 2015 Secondary Unannounced Care Inspection
Date and time of inspection:	Enforcement Monitoring Inspection 10 April 2015 10:00am – 12.00pm
Name of Inspector:	Bronagh Duggan and Ruth Greer

2.0 Introduction

The Regulation and Quality Improvement Authority (RQIA) is empowered under The Health and Personal Social Services (Quality, Improvement and Regulation) (Northern Ireland) Order 2003 to inspect residential care homes. A minimum of two inspections per year are required.

This is a report of an enforcement monitoring inspection to assess the quality of services being provided. The report details the extent to which the standards measured during inspection were met.

3.0 Inspection methods/process

Specific methods/processes used in this inspection include the following:

- Discussion with the registered provider
- Discussion with the registered manager
- Examination of records
- Observation of care delivery and care practice
- Discussion with staff
- Evaluation of findings and feedback

4.0 Inspection focus

The focus of this inspection was to assess the progress made by the home in moving to compliance with the following notice of failure to comply with regulations from The Residential Care Homes Regulations (Northern Ireland) 2005:

FTC 4 - FTC/RCH/1340/2014-2015/04 Regulation 14 (1) (b)

The Failure to Comply notice was issued by RQIA on 13 February 2015. The timescale for compliance was 10 April 2015.

Following the unannounced care inspection on 4 February 2015 enforcement action was taken against the home regarding the failure of the home to seek timely medical attention for an identified resident following a head injury. One failure to comply notice was issued as a result of this inspection. Five requirements were also made as a result of the inspection on 4 February 2015.

5.0 Summary of inspection

This enforcement monitoring inspection of Anniscliff House was undertaken by Bronagh Duggan and Ruth Greer on 10 April 2015 between the hours of 10:00 am – 12:00pm. Mrs Bernadette Mc Gilligan registered manager/ provider and Mrs Jacqueline Davies joint registered provider were available during the inspection and for verbal feedback at the conclusion of the inspection.

This summary provides an overview of RQIA's assessment of the home's progress in moving to compliance with the one notice of failure to comply with regulations of The Residential Care Homes Regulations (Northern Ireland) 2005, which was issued on 13 February 2015.

During the course of the inspection, we reviewed the homes policy and procedure regarding the management of accidents in the home, notification information, reviewed training records and spoke with the joint registered providers /manager, and care staff in the home.

The failure to comply notice was issued following the findings of an unannounced inspection carried out on 4 February 2015. The inspection on 4 February resulted in two requirements and four recommendations being carried forward from the previous inspection on 9 December 2014, with five additional requirements also being made. The focus of this inspection was assessing the homes level of compliance in relation to the one failure to comply notice which was issued on 13 February 2015. The requirements and recommendations previously stated were not reviewed on this occasion but have been carried forward for review at a future inspection.

6.0 Conclusion

The failure to comply notice expired on 10 April 2015. This inspection found that there was sufficient evidence to demonstrate compliance with the failure to comply notice.

We would like to thank Mrs Mc Gilligan registered manager / provider, Mrs Davies joint registered provider, and care staff for their assistance and co-operation throughout the inspection process.

7.0 Inspection Findings

Failure to Comply Notice 4 – FTC/RCH/1340/2014-2015/04

Regulation 14 of The Residential Care Homes Regulations (Northern Ireland) 2005

Regulation 14- (1) (b)

The registered person shall make arrangements for residents – to receive where necessary, treatment, advice and other services from any health care professional and /or social worker.

Findings:

- **Update the homes protocol regarding the management of head injury ensuring it is in keeping with current best practice guidance.**

The home's policy on the management of accidents in the home including head injuries was inspected. This had been reviewed and amended by the manager to include instruction for staff to seek medical advice when a resident sustains a head injury. The policy made reference to N I C E guidelines. Staff had signed to indicate that they had read and understood the policy.

- **Staff should receive training in respect of the revised head injury protocol and the records to be maintained should a head injury occur.**

Staff training records reviewed showed that staff had completed training in First Aid on 26 February 2015. Staff confirmed that this training was beneficial. Staff were aware of the content of the head injury protocol. Three staff spoken with were aware of actions required in the event of a resident sustaining a head injury and the application of first aid, reporting to a medical professional and monitoring.

- **Staff training in the management of head injuries should be fully embedded into practice.**

Three staff demonstrated knowledge and understanding in the management of head injuries. Staff informed inspectors that the first aid training was beneficial and demonstrated knowledge of what to do in the event of a resident sustaining a head injury.

The home is evidenced to have fully complied with the requirements of this Failure to Comply Notice. The Notice of Failure to Comply was lifted 10 April 2015.

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