

## Report for RQIA Inspection IN021089 - 11 December 2014 Carnmoyne Residential Care Home, Ahoghill RQIA ID 1347

- **The HPSS (Quality, Improvement and Regulation) (Northern Ireland) Order 2003**
- **The Residential Care Homes Regulations (Northern Ireland) 2005**
- **Residential Care Homes Minimum Standard 28 (DHSSPS, August 2011)**

I would confirm the following matter with regard to above:

An inspection of Carnmoyne Residential Care Home in Ahoghill was carried out by RQIA on 11 December 2014. Mrs. Emma Logan, Registered Responsible Person and Registered Manager was present during this inspection. Ms. Gemma Mulholland, RQIA Estates and the plumber for the home were also present. This inspection focused specifically on water safety with the emphasis on the controls in relation to legionella bacteria and scalding.

The previous Estates inspection to this home was carried out on 20 March 2014. One of the issues included in the Quality Improvement Plan for the Estates inspection that was carried out on 20 March 2014 related to water safety (legionella bacteria and scalding risk). This issue was the specific focus for the current Estates inspection. As the current Estates inspection focused specifically on water safety, the other issues included in the Quality Improvement Plan for the Estates inspection that was carried out on 20 March 2014 were not reviewed. These issues were followed up separately by RQIA and have been confirmed as addressed.

RQIA considers that action is required by the Registered Persons in relation to item 1 noted below in order to ensure compliance with the above legislation and standards:

### **Standard 28 - Safe and healthy working practices**

#### ***Previous Issue***

1. A current risk assessment for legionella bacteria in the water systems was not presented for review during this Estates inspection. The hot water temperatures throughout the premises were still being controlled by central mixing valves located at the hot water cylinders. This arrangement would not be in line with the current standards for either legionella bacteria or scalding controls. A comprehensive risk assessment in relation to legionella bacteria in the water systems should be carried out by a person with expertise in this area. This should include a basic schematic drawing for the water systems in the premises.

In addition, a risk assessment should be carried out in relation to the scalding hazard. The outcome of the risk assessment in relation to the scalding hazard should inform a programme of work to install temperature controls at the water outlets accessible to the residents. The specification for the existing temperature controls in place for the showers should be checked to ensure that these are **DO8 Type 3 fail-safe thermostatic mixers**. If this is not the case, the existing controls should be changed to DO8 Type 3 fail-safe thermostatic mixers.

The installation of the cold water storage tanks in the roof space should be checked as part of the legionella risk assessment. In particular the installation of the vent pipework for the hot water cylinders should be reviewed as this appeared to feed into the cold water tanks. This would not be in line with current good practice.

Reference should be made to the following links for guidance in relation to legionella bacteria in water systems:

<http://www.hse.gov.uk/pubns/priced/l8.pdf>

<http://www.hse.gov.uk/pubns/priced/hsg274part2.pdf>

A copy of the report for the legionella risk assessment, the significant findings for the scalding hazard risk assessment and the details for the action proposed to address any issues identified for attention should be forwarded to RQIA.

## Action Required by Registered Persons

Item 1 above identified for action in this report should be addressed in a prioritised and timely manner. This issue will be followed up by RQIA. This may include a further inspection on or before **10 March 2015**.

A detailed response to this inspection report should be returned to this office via email to [estates@rqia.org.uk](mailto:estates@rqia.org.uk) by **20 January 2015**. If you disagree with the factual accuracy of the report you should make a separate response to the above email address in order that amendments can be considered and made or your comments appended.

On **21 January 2015** inspection report will be made open to the public (bar any communication regarding factual accuracy). If you have not provided a detailed response by this date, this report will still be made open without your comments.

You will be aware that this report and any response you submit will constitute an open report on this establishment and will be made available to interested parties on request. If a detailed response is not received in writing by the required date given above, I would ask you to regard this copy of the report as final and an open document effective from **21 January 2015**.

Thank you for your co-operation.

I look forward to hearing from you.

Regards

Kieran Monaghan  
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**Informing and improving health and social care**

**Quality Improvement Plan**

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**Response for Item 1.**

**A legionella risk assessment was carried out by Coral Environmental Agency in Carnmoyne on Tuesday 6<sup>th</sup> January 2015. The written report has not yet been received and after talking with the agency should be received by us in approximately 1 week. This will be forwarded to RQIA as soon as it is received by ourselves.**

Please complete the following table to demonstrate that this Quality Improvement Plan has been completed by the Registered Manager and approved by the Registered Responsible Person / Responsible Individual:

<b>NAME OF REGISTERED MANAGER COMPLETING QIP</b>	<b>Emma Logan</b>
<b>NAME OF RESPONSIBLE PERSON / IDENTIFIED RESPONSIBLE PERSON APPROVING QIP</b>	<b>Emma Logan</b>



### Quality Improvement Plan Sign Off Sheet for Estates Inspectors

<b>Name of Home</b>	Carmoyne Residential Care Home, Ahoghill RQIA ID 1347
<b>Date of Inspection</b>	11 December 2014
<b>Estates Inspector</b>	Kieran Monaghan

QIP Position Based on Comments from Registered Persons			QIP Closed		Estates Officer	Date
			Yes	No		
A.	All items confirmed as addressed.	–	–	–	–	–
B.	All items either confirmed as addressed or arrangements confirmed to address within stated timescales.	–	–	–	–	–
C.	Clarification or follow up required on some items.	√	–	√	K. Monaghan	27 January 2015