

Variation Inspection Report

20 April 2018



Daisyhill Private Nursing Home

Type of service: Nursing (NH)

Address: 50a Ahoghill Road, Randalstown, BT41 3DG

Tel No: 028 9447 9955

Inspector: Gavin Doherty

www.rqia.org.uk

Assurance, Challenge and Improvement in Health and Social Care

1.0 Service details

Organisation/Registered Provider: Town and Country Care Homes Limited Dr Marina Lupari	Registered Manager: Dr Marina Lupari
Person in charge at the time of inspection: Miss Lisa Davison	Number of registered places: 25

2.0 Inspection summary

An announced inspection took place on 20 April 2018 from 10:30 to 11:30.

This inspection was underpinned by:

- The Nursing Homes Regulations (Northern Ireland) 2005
- Department of Health, Social Services and Public Safety (DHSSPS) Care Standards for Nursing Homes, April 2015.

The purpose of the inspection was to inspect the ongoing building works in connection with the variation submitted on 21 August 2017 (VA010699). The works consist of alterations at the main entrance, internal alterations to communal space. The reduction of a double bedroom to single occupancy and the creation of a new single bedroom to maintain the homes registered places.

The findings of this report will provide the provider with the necessary information to assist them to fulfil their responsibilities.

3.0 Inspection outcome

	Regulations	Standards
Total number of areas for improvement	1	0

This inspection resulted in one area for improvement being identified. Findings of the inspection were discussed with Miss Lisa Davison, Manager as part of the inspection process and can be found in the main body of the report.

Enforcement action did not result from the findings of this inspection.

4.0 The inspection

The variation lists the following works were to be undertaken:

1. Erection of porch over front door. This will provide shelter from inclement weather to visitors and residents when waiting for front door to be answered.

2. Hard landscaping to front garden area and erection of raised wheelchair accessible planters. This will enable residents to be actively engaged in planting various plants through the year
3. Refurbishment of internal entrance area - tiled floor and modernisation of décor.
4. Creation of new opening to ground floor office from entrance area. This will enable the business function and access to residents to be separated. Business Support Manager and Business Support Assistant will use this office
5. Replacement of internal access doors- existing doors are 3 foot wide and these will be replaced by one 3 foot 6 inch door and one 2 foot wide door. This will increase wheelchair accessibility. Introduction of a keypad access system at this entrance point. This will enhance the privacy and dignity of our residents. These doors will adhere to all fire legalisation.
6. Transfer of the Nursing station from first floor to ground floor to create workstation and viewing point for all care staff. This will enable residents' records etc. to be accessed easily and residents will be under staff observation at all times.
7. Refurbishment of small and large communal areas on ground floor and modernisation of décor. This is currently outdated and of poor quality.
8. Change of room 4 from double to a single bedroom. Currently this room is occupied by a female resident and her needs require a larger than normal room area. This will allow for the creation of a single room to accommodate wheelchair users/ residents requiring larger room areas.
9. Change of room on ground floor to a single bedroom. As this room had previously been used as a smoking room/ staff changing room there is a toilet and a shower in-situ. It has been recommended that the shower be removed by the legionella risk assessor as it is a seldom used outlet increasing the risk of legionella proliferation. The window glazing will be changed from frosted glass to transparent glass.
10. Change of room 14 from double to a single bedroom. Currently this room is occupied by 2 gentlemen. This will allow for the creation of a single room to accommodate residents requiring larger room areas.
11. Change of Visitors Room on first floor to single bedroom. This will allow for the creation of a single room to enhance the privacy and dignity of residents. This room is currently utilised as a meetings room.
12. Extension of Communal area on first floor and creation of a defined dining area. Day Care activities will be provided in each of the communal areas depending on the activity on a daily basis to all the residents. This will enhance the natural daylight in the first floor corridor areas.

At the time of the inspection points 1& 2 were still to be implemented. Points 3, 4, 5, 6, 7 and 12 had however been completed. This work had been carried out to a high standard and provides a significant quality improvement to the premises and the environment provided for service users.

In discussions with the registered provider subsequent to this inspection, it was confirmed that the change of use of bedroom 4 from a double room to a single bedroom (point 8) had already been undertaken in a variation submitted by the previous provider for the home. The home registered bedroom 7b as part of that previous variation application as an additional single bedroom at this time so as to maintain the number of registered places in the home at 25 places.

This means that item 9 should not be implemented under this minor variation as the creation of this new bedroom would result in an increase in the number of available places from 25 to 26 places. This proposal would require the submission of a further 'full variation' along with drawings showing that the new bedroom accommodation exceeds the current 'Care Standards for Nursing Homes, April 2015' as issued by the Department of Health, Social Services and Public Safety'. This will include the provision of en-suite facilities for this proposed bedroom.

Points 10 & 11 had not been implemented at the time of the inspection. Again, in subsequent discussion with the registered provider, it was agreed, that the registered provider would inform RQIA when this work has been completed to allow for the bedroom accommodation to be inspected and registered prior to first occupation by any service user. The inspector stated that they would be available to provide any necessary advice required to ensure that these alterations exceed the current 'Care standards for Nursing Homes, April 2015' as issued by the Department of Health, Social Services and Public Safety.

One item of action was identified during the inspection.

	Regulations	Standards
Total number of areas for improvement	1	0

5.0 Quality improvement plan

Areas for improvement identified during this inspection are detailed in the quality improvement plan (QIP). Details of the QIP were discussed with Dr Marina Lupari, registered provider, as part of the inspection process. The timescales commence from the date of inspection.

The registered provider/manager should note that if the action outlined in the QIP is not taken to comply with regulations and standards this may lead to further enforcement action including possible prosecution for offences. It is the responsibility of the registered provider to ensure that all areas for improvement identified within the QIP are addressed within the specified timescales.

Matters to be addressed as a result of this inspection are set in the context of the current registration of the nursing home. The registration is not transferable so that in the event of any future application to alter, extend or to sell the premises RQIA would apply standards current at the time of that application.

5.1 Areas for improvement

Areas for improvement have been identified where action is required to ensure compliance with The Nursing Homes Regulations (Northern Ireland) 2005 and the Department of Health, Social Services and Public Safety (DHSSPS) Care Standards for Nursing Homes, April 2015.

5.2 Actions to be taken by the service

The QIP should be completed and detail the actions taken to address the areas for improvement identified. The registered provider should confirm that these actions have been completed and return the completed QIP via Web Portal for assessment by the inspector.

Quality Improvement Plan

Action required to ensure compliance with The Nursing Homes Regulations (Northern Ireland) 2005.

<p>Area for improvement 1</p> <p>Ref: Regulation 32 (h)</p> <p>Stated: First time</p>	<p>The registered person shall submit a new variation for consideration by RQIA, with regards to the creation of an additional bedroom within the premises (point 9 in the report), prior to the commencement of any alterations.</p> <p>Ref: 4.0</p>
<p>To be completed by: Prior to commencement of any alterations</p>	<p>Response by registered person detailing the actions taken: The Registered Provider will maintain the 25 bedded unit as registered with RQIA and will not progress with item 9.</p>



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