

Follow up Inspection Report 13 August 2018











Broadways Private Nursing Home (1397)

Type of service: Nursing (NH)

Address: Broadway, Main Street, Larne, BT40 1LT

Tel No: 028 2827 3464 Inspector: Gavin Doherty

www.rqia.org.uk

Assurance, Challenge and Improvement in Health and Social Care

1.0 Service details

Organisation/Registered Provider: Broadways Private Nursing Home Mrs Barbara Sloan	Registered Manager: Mrs Jacqueline Davey
Person in charge at the time of inspection: Mrs Barbara Sloan	Number of registered places: 33

2.0 Inspection summary

An announced inspection took place on 13 August 2018 from 10:30 to 11:30.

This inspection was underpinned by

- The Nursing Homes Regulations (Northern Ireland) 2005
- Department of Health, Social Services and Public Safety (DHSSPS) Care Standards for Nursing Homes, April 2015

The purpose of the inspection was to inspect the completed building works in connection with the notification submitted on 21 November 2017 (NT188537). The works consisted of a redesign of the premises mechanical sevices installation. This included a new hot and cold water system, two new shower rooms and a refurbishment of the toilets and wash hand basins in all en-suites.

The findings of this report will provide the provider with the necessary information to assist them to fulfil their responsibilities.

3.0 Inspection outcome

	Regulations	Standards
Total number of areas for improvement	0	1

Areas for improvement and details of the Quality Improvement Plan (QIP) were discussed with Mrs Barbara Sloan, Responsible Person, as part of the inspection process. The timescales for completion commence from the date of inspection.

Enforcement action did not result from the findings of this inspection.

The findings of the inspection were provided to the person in charge at the conclusion of the inspection.

4.0 The inspection

At the time of the inspection it was good to note that the building works had been completed to a high standard.

A new hot and cold water storage and distribution system had been installed throughout the premises. This includes new cold water storage tanks, hot water boilers, calorifiers and pipework & sanitary ware. The system has been designed and installed in accordance with latest best practice guidance, ensuring that safe hot and cold water will be available throughout the premises at all times.

The bedrooms en-suite accommodation was found to have been upgraded with new toilets and wash hand basins. Hot water was plentiful and was controlled to a safe working temperature by means of new type 3 thermostatic mixing valves.

Two new shower rooms have been provided, one on the first floor and the other on the second floor. These additional shower facilities will provide a clear quality improvement in the service provided to residents.

Areas for Improvement

One area for improvement was identified during the inspection.

A Risk assessment should be undertaken in relation to the exposed hot water pipework in the bedroom en-suites. If an unacceptable risk of scalding is assessed, then suitable safeguards should be put in place without further delay.

	Regulations	Standards
Total number of areas for improvement	0	1

5.0 Quality improvement plan

Areas for improvement identified during this inspection are detailed in the quality improvement plan (QIP). Details of the QIP were discussed with Mrs Barbara Sloan, Responsible Person, as part of the inspection process. The timescales commence from the date of inspection.

The registered provider/manager should note that if the action outlined in the QIP is not taken to comply with regulations and standards this may lead to further enforcement action including possible prosecution for offences. It is the responsibility of the registered provider to ensure that all areas for improvement identified within the QIP are addressed within the specified timescales.

Matters to be addressed as a result of this inspection are set in the context of the current registration of the Nursing Home. The registration is not transferable so that in the event of any future application to alter, extend or to sell the premises RQIA would apply standards current at the time of that application.

5.1 Areas for improvement

Areas for improvement have been identified where action is required to ensure compliance with:

- The Nursing Homes Regulations (Northern Ireland) 2005
- Department of Health, Social Services and Public Safety (DHSSPS) Care Standards for Nursing Homes, April 2015

5.2 Actions to be taken by the service

The QIP should be completed and detail the actions taken to address the areas for improvement identified. The registered provider should confirm that these actions have been completed and return the completed QIP via Web Portal for assessment by the inspector.

Quality Improvement Plan

Action required to ensure compliance with

 Department of Health, Social Services and Public Safety (DHSSPS) Care Standards for Nursing Homes, April 2015

Area for improvement 1

Ref: Standard 27.8

Stated: First time

To be completed by: 24 September 2018

The registered person shall ensure that a risk assessment is undertaken in relation to the exposed hot water pipework in the bedroom en-suites. If an unacceptable risk of scalding is assessed, then suitable safeguards should be put in place without further delay.

Ref: 6.3

Response by registered person detailing the actions taken:

Immediately following inspection, a specific hot surface risk assessment in relation to exposed hot water pipework, was completed. This will be reviewed at least monthly or as necessary. A programme of works for encasing pipework in communal toilet failities has been commenced.

^{*}Please ensure this document is completed in full and returned via Web Portal*





The Regulation and Quality Improvement Authority
9th Floor
Riverside Tower
5 Lanyon Place
BELFAST
BT1 3BT

Tel 028 9536 1111
Email info@rqia.org.uk
Web www.rqia.org.uk
@RQIANews