

Unannounced Follow Up Premises Inspection Report 15 September 2017



Hamilton Care Home

Type of Service: Nursing Home

Address: The Plantain, 168 Ballycorr Road, Ballyclare, BT39 9DF

Tel no: 028 93 341396

Inspector: Raymond Sayers

www.rqia.org.uk

Assurance, Challenge and Improvement in Health and Social Care

It should be noted that this inspection report should not be regarded as a comprehensive review of all strengths and areas for improvement that exist in the service. The findings reported on are those which came to the attention of RQIA during the course of this inspection. The findings contained within this report do not exempt the service provider from their responsibility for maintaining compliance with legislation, standards and best practice.

1.0 What we look for



2.0 Profile of service

This is a nursing home providing care for 36 patients, including four in the residential care category.

3.0 Service details

Registered organisation/registered person: Heather Hamilton	Registered manager: Lucinda Dawn Hamilton
Person in charge of the home at the time of inspection: Lucinda Dawn Hamilton	Date manager registered: 5 June 2008
Categories of care: NH-I, NH-PH, RC-I, RC-MP(E), RC-PH(E) A maximum of 3 residents in categories RC-I, RC-MP(E) or RC-PH(E) with 1 additional identified resident in category RC-I. Category NH-PH for 2 identified patients only	Number of registered places: 36

4.0 Inspection summary

An announced inspection took place on Friday 15 September 2017 from 11.00 to 13.45.

This inspection was underpinned by:

- The Nursing Homes Regulations (Northern Ireland) 2005.
- Department of Health, Social Services and Public Safety (DHSSPS) Care Standards for Nursing Homes, April 2015.

The inspection sought to assess the environmental conditions present within the home, and to verify the validity of the 01/02/2016 premises inspection report IN024078 Quality Improvement Plan responses.

The following areas were examined during the inspection:

- fire safety
- building services maintenance documents
- health & safety risk assessments and associated control measure records

The findings of this report will provide the provider with the necessary information to assist them to fulfil their responsibilities, enhance practice and patients/residents experience.

4.1 Inspection outcome

	Regulations	Standards
Total number of areas for improvement	0	0

This inspection resulted in no areas for improvement being identified. Findings of the inspection were discussed with Mr Patrick Hamilton, General Manager, as part of the inspection process and can be found in the main body of the report.

There was no enforcement action resultant from the findings of this inspection.

4.2 Action/enforcement taken following the most recent premises inspection

Other than those actions detailed in the QIP no further actions required to be taken following the most recent inspection on 01 February 2016.

5.0 How we inspect

Prior to the inspection a range of information relevant to the service was reviewed. This included the following records:

- recent inspection reports and returned QIPs
- recent correspondence with the provider
- the premises related incidents reported to RQIA since the last premises inspection

Prior to the inspection, it was ascertained that no premises related incidents had been reported to RQIA since the last premises inspection.

During the inspection we met the Registered Manager, Ms Lucy Hamilton, Facilities Manager, Mr Patrick Hamilton, laundry and kitchen staff.

A sample of the following records were examined during the inspection:

- fire risk assessment
- fire detection and alarm BS5839 maintenance certificates
- emergency lighting BS5266 maintenance certificates
- electrical installation BS7671 periodic inspection report
- lifting operation and lifting equipment regulation (LOLER) certificates for patient lifting appliances
- space heating boiler maintenance service record
- legionella risk assessment
- building user monitoring records related to fire safety precautions
- legionella control measures

Areas for improvements identified at the last premises inspection were reviewed and assessment of compliance recorded as met, partially met, or not met.

The findings of the inspection were provided to the person in charge at the conclusion of the inspection.

6.0 The inspection

6.1 Review of areas for improvement from the most recent inspection dated 08 March 2017

The most recent inspection of the establishment was an unannounced care inspection, IN024223, dated 8 March 2017.

The completed QIP was returned and approved by the care inspector on 13 April 2017.

This QIP will be validated by the care inspector at the next care inspection.

6.2 Review of areas for improvement from the last premises inspection dated 01 February 2016

Areas for improvement from the last premises inspection		Validation of compliance
Action required to ensure compliance with The Nursing Homes Regulations (Northern Ireland) 2005		
Requirement 1 Regulation: 13.-(7) 14.-(2)(a) and (c)	In relation to water safety: 1. All parts of the scheme for the control of legionella should be fully implemented within timescales acceptable to the legionella risk assessor. 2. The arrangements for providing safe hot water throughout the home should be in line with HSG274 Part 2 and the Health Guidance Note 'Safe' hot water and surface temperatures.	Met
	Action taken as confirmed during the inspection: Control measures implemented.	
Requirement 2 Regulation: 27.-(4)(a)	The issues identified in the fire risk assessment should be addressed within timescales acceptable to the fire risk assessor.	Met
	Action taken as confirmed during the inspection: Fire risk assessment action plan issues addressed.	

6.3 Inspection findings

Fire Safety:

The fire extinguisher annual maintenance service certificate was not available for review during the inspection; Mr Patrick Hamilton confirmed fire extinguisher maintenance completion date by e-mail on 15 September 2017.

Health & safety:

The portable appliance test (PAT) certificate for electrical appliances was not available for review during the inspection; Mr Patrick Hamilton confirmed the PAT inspection/test completion date by e-mail on 18 September 2017.

Ms Lucy Hamilton (Registered Manager) presented a Business Continuity Plan document for implementation during unforeseen events.

Areas for improvement

There were no areas requiring improvements were identified during the inspection.

	Regulations	Standards
Total number of areas for improvement	0	0

7.0 Quality improvement plan

There were no areas for improvement identified during this inspection, and a QIP is not required or included, as part of this inspection report.

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