

Announced Variation to Registration Care Inspection Report 17 July 2017



Hamilton Court

Type of Service: Nursing Home
Address: 45 Hamiltonsbawn Road, Armagh, BT60 1HW
Tel No: 028 3752 8523
Inspector: Sharon Loane

www.rqia.org.uk

Assurance, Challenge and Improvement in Health and Social Care

It should be noted that this inspection report should not be regarded as a comprehensive review of all strengths and areas for improvement that exist in the service. The findings reported on are those which came to the attention of RQIA during the course of this inspection. The findings contained within this report do not exempt the service provider from their responsibility for maintaining compliance with legislation, standards and best practice.

1.0 What we look for



2.0 Profile of service

This is a registered nursing home which is registered to provide nursing care and residential care for up to 35 persons.

3.0 Service details

Registered Provider: EBBAY Limited Responsible Individual: Mr Patrick Anthony McAvoy	Registered Manager: Mrs Mary McKee
Person in charge at the time of inspection: Mrs Mary McKee	Date manager registered: 5 July 2016
Categories of care: Nursing Home (NH) DE – Dementia. Residential Care (RC) DE – Dementia.	Number of registered places: 35 comprising: A maximum of 4 residents in RC-DE category. The home is also approved to provide care on a day basis to 2 persons.

4.0 Inspection summary

An announced variation to registration inspection of Hamilton Court took place on 17 July 2017 from 09.00 to 10.00.

This inspection was underpinned by The Health and Personal Social Services (Quality, Improvement and Regulation) (Northern Ireland) Order 2003, The Nursing Homes Regulations (Northern Ireland) 2005 and the DHSSPS Care Standards for Nursing Homes 2015.

The inspection sought to assess the work undertaken in regards to an application submitted to RQIA, 20 January 2017 for a variation to the registration of Hamilton Court to increase the number of registered beds from 35 to 40 and other environmental improvements. A premises inspection was undertaken alongside this care inspection by inspector Raymond Sayers. The report for this inspection will be issued separately.

Following an inspection of the environment and discussion with the registered person, the registration of the five additional bedrooms has been approved for registration from a care perspective by RQIA.

The term 'patients' is used to describe those living in the home which provides both nursing and residential care.

The findings of this report will provide the home with the necessary information to assist them to fulfil their responsibilities, enhance practice and patients' experience.

4.1 Inspection outcome

	Regulations	Standards
Total number of areas for improvement	0	*3

*The total number of areas for improvement includes three areas for improvement under the Standards which have been carried forward for review at a subsequent care inspection.

This inspection resulted in no new areas for improvement being identified. Findings of the inspection were discussed with Mary McKee, registered manager, as part of the inspection process and can be found in the main body of the report.

Enforcement action did not result from the findings of this inspection.

4.2 Action/enforcement taken following the most recent inspection dated 31 May 2017

The most recent inspection of the home was an unannounced care inspection undertaken on 31 May 2017.

5.0 How we inspect

Prior to the inspection a range of information relevant to the service was reviewed.

This included the following records:

- the application to vary the registration of the home
- notifiable events since the previous care inspection
- written and verbal communication received since the previous care inspection which includes information in respect of serious adverse incidents (SAI's), potential adult safeguarding issues and whistleblowing
- the returned QIP from the previous care inspection
- the previous care inspection report

During the inspection the inspector met with Mrs Mary McKee, Registered Manager, and Mr Patrick McAvoy, Registered Person, and reviewed the layout of the five additional bedrooms.

The following records were examined during the inspection:

- review of the homes statement of purpose
- review and discussion of proposed staffing arrangements and scheduled environmental improvements
- evaluation and feedback

Areas for improvement identified at the last care inspection were not reviewed as part of this inspection and are carried forward to the next care inspection.

The findings of the inspection were provided to the person in charge at the conclusion of the inspection.

6.0 The inspection

6.1 Review of areas for improvement from the most recent inspection dated 31 May 2017

The most recent inspection of the home was an unannounced care inspection.

At the time of writing this report the completed QIP had not been returned. When returned, the QIP will be reviewed and approved by the care inspector.

This QIP will be validated by the care inspector at the next care inspection.

6.2 Review of areas for improvement from the last care inspection dated 31 May 2017

This inspection focused solely on the variation to registration application made by the registered provider to RQIA. The areas for improvement from the last care inspection on 31 May 2017 were not reviewed as part of the inspection and are carried forward to the next care inspection.

6.3 Inspection findings

6.3.1 Environment

The five additional bedrooms were found to be presented to a good standard of décor and met the Standards E18 –E22 as outlined in the DHSSPS Care Standards for Nursing Homes, 2015. The furniture was of good quality and suitable for the needs of patients. The en-suite bathrooms were presented to a satisfactory standard. Patients had access to a bedside light, call bell and lockable space. No issues were identified.

6.3.2 Staffing

Discussion with the registered manager confirmed that staffing levels will be reviewed and amended in accordance with the health and welfare needs of the patients to be accommodated. The registered manager advised that the staffing arrangements would include a review of all staff teams to ensure that the staffing arrangements were sufficient to ensure the needs of patients' holistically. The staffing arrangements will be reviewed and monitored at subsequent care inspections.

6.3.3 Statement of Purpose

The document reviewed was reflective of requirements under the Nursing Homes Regulations (Northern Ireland) 2005. The statement of purpose reviewed reflected that it had been reviewed to reflect the improvements made.

6.3.4 Environmental improvements

As previously discussed the submitted variation also included planned environmental improvements to the home. Some of these improvements had been implemented and were reviewed at this inspection. The improvements made were carried out to a high standard and enhanced the environment of the home for patients, their representatives and staff. Some additional areas of work were still to be completed including the upgrading of existing bedrooms to include; re-decoration and refurbishments.

A discussion with the registered person and registered manager confirmed that management had consulted patients and their representatives regarding the arrangements for the programme of re-decoration to bedrooms. It was evident from the discussion held that this was well planned and managed and that patient's interests and wellbeing was of paramount importance.

Areas of good practice

The standard of work carried out and the decoration of the five new bedrooms and other environmental improvements was carried out to a high standard.

Areas for improvement

No new areas for improvement were identified during the inspection.

	Regulations	Standards
Total number of areas for improvement	0	0

7.0 Quality improvement plan

There were no issues identified during this inspection. The QIP from the previous care inspection has been included in this report and will be validated at the next care inspection.

Quality Improvement Plan

Action required to ensure compliance with The Care Standards for Nursing Homes (2015)

Area for improvement 1 Ref: Standard 4 Stated: First time	<p>The registered provider should ensure that care plans are kept updated to reflect patients' needs to ensure the delivery of safe and effective care.</p> <p>Action required to ensure compliance with this standard was not reviewed as part of this inspection and this will be carried forward to the next care inspection.</p>
Area for improvement 2 Ref: Standard 21 Stated: First time	<p>The registered provider should ensure that the system for recording and monitoring patients' bowel care is robust to ensure safe effective care.</p> <p>Action required to ensure compliance with this standard was not reviewed as part of this inspection and this will be carried forward to the next care inspection</p>
Area for improvement 3 Ref: Standard 23 Stated: First time	<p>The registered provider should ensure that records for repositioning are maintained in accordance with best practice guidelines.</p> <p>Action required to ensure compliance with this standard was not reviewed as part of this inspection and this will be carried forward to the next care inspection</p>



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