

# Unannounced Premises Inspection Report 01 November 2018



## Dunlarg Care Home

**Type of service: Nursing Home**  
**Address: 224 Keady Rd, Armagh**  
**Tel No: 028 37530858**  
**Inspector: Raymond Sayers**

[www.rqia.org.uk](http://www.rqia.org.uk)

Assurance, Challenge and Improvement in Health and Social Care

It should be noted that this inspection report should not be regarded as a comprehensive review of all strengths and areas for improvement that exist in the service. The findings reported on are those which came to the attention of RQIA during the course of this inspection. The findings contained within this report do not exempt the service from their responsibility for maintaining compliance with legislation, standards and best practice.

**1.0 What we look for**



**2.0 Profile of service**

This is a nursing home with where care is provided care for 50 patients. There is an adjacent residential care home within the building, connected by a link corridor, providing care for eight residents.

### 3.0 Service details

<b>Organisation/Registered Provider:</b> Four Seasons (Bamford Limited)/Maureen Claire Royston	<b>Registered Manager:</b> Patricia Graham
<b>Person in charge at the time of inspection:</b> Edel Treanor (Acting Manager)	<b>Number of registered places:</b> 50

### 4.0 Inspection summary

An unannounced inspection took place on 1 November 2018 from 10.15 to 11.15

This inspection was underpinned by:

- The Nursing Homes Regulations (Northern Ireland) 2005
- Department of Health, Social Services and Public Safety (DHSSPS) Care Standards for Nursing Homes, April 2015

The purpose of the inspection was to investigate potential safety issues raised by the care inspector following care inspection ref IN031773.

The care inspector identified that there was a potential risk of nursing home patients entering the adjacent residential care home and gaining access to the external grounds without the knowledge of care staff.

The following areas were examined during the inspection:

- Access/egress arrangements from the nursing home/residential home link corridor.

The findings of this report will provide the registered manager/person with the necessary information to assist them to fulfil their responsibilities.

### 5.0 Inspection outcome

	Regulations	Standards
<b>Total number of areas for improvement</b>	0	1

Areas for improvement and details of the Quality Improvement Plan (QIP) were discussed with Edel Treanor, Acting Manager, as part of the inspection process. The timescales for completion commence from the date of inspection.

There was no enforcement action implemented as a result of the findings from this inspection.

## 6.0 The inspection

### Health & safety: dementia patient egress control

It was established that there was a potential for dementia category patients to abscond from the nursing home via the link corridor and residential care home external doors.

### Areas for improvement

The link corridor connecting the nursing & residential homes should have egress controls installed on the nursing home side of the double doors separating the nursing and residential homes.

	Regulations	Standards
<b>Total number of areas for improvement</b>	0	1

## 7.0 Quality improvement plan

Areas for improvement identified during this inspection are detailed in the quality improvement plan (QIP). Details of the QIP were discussed with Edel Treanor, Acting Manager, as part of the inspection process. The timescales commence from the date of inspection.

The registered provider/manager should note that if the action outlined in the QIP is not taken to comply with regulations and standards this may lead to further enforcement action including possible prosecution for offences. It is the responsibility of the registered provider to ensure that all areas for improvement identified within the QIP are addressed within the specified timescales.

Matters to be addressed as a result of this inspection are set in the context of the current registration of the nursing home. The registration is not transferable so that in the event of any future application to alter, extend or to sell the premises RQIA would apply standards current at the time of that application.

### 7.1 Areas for improvement

Areas for improvement have been identified where action is required to ensure compliance with the Department of Health, Social Services and Public Safety (DHSSPS) Care Standards for Nursing Homes, April 2015

### 7.2 Actions to be taken by the service

The QIP should be completed and detail the actions taken to address the areas for improvement identified. The registered provider should confirm that these actions have been completed and return the completed QIP via Web Portal for assessment by the inspector.

## Quality Improvement Plan

### Action required to ensure compliance with the Department of Health, Social Services and Public Safety (DHSSPS) Care Standards for Nursing Homes, April 2015

<p><b>Area for improvement 1</b></p> <p><b>Ref:</b> Standard 44.2</p> <p><b>Stated:</b> First time</p> <p><b>To be completed by:</b> 01 December 2018</p>	<p>The registered person shall implement suitable egress controls on the link corridor double doors to ensure that dementia category patients cannot abscond from the nursing home.</p> <p>Ref: 6.0</p> <p><b>Response by registered person detailing the actions taken:</b> A key pad has now been put in place with a magnetic closing system.</p>
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*\*Please ensure this document is completed in full and returned via Web Portal\**



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