



**THE REGULATION AND QUALITY IMPROVEMENT
AUTHORITY**

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ANNOUNCED ESTATES INSPECTION

Inspection No:	16786
Establishment ID No:	1500
Name of Establishment:	The Meadows
Date of Inspection:	3 July 2014
Inspector's Name:	Raymond Sayers

1.0 GENERAL INFORMATION

Name of Home:	The Meadows
Address:	15 Newline Rd Richhill Armagh BT61 9QR
Telephone Number:	028 38870005
Registered Organisation/Provider:	Mrs Pamela Halliday and Mr Daniel McHugh
Registered Manager:	Mr Daniel McHugh
Person in Charge of the Home at the time of Inspection:	Mr Daniel McHugh
Other person(s) consulted during inspection:	Mr Paul Murtagh (Administration support officer)
Type of establishment:	Nursing Home
Number of Registered Places:	46; NH-LD, NH-LD(E), RC-LD, RC-LD(E)
Date and time of inspection:	3 July 2014 from 10.10 – 13.20hrs
Date of previous estetes inspection:	12 January 2012
Name of Inspector:	Raymond Sayers

2.0 INTRODUCTION

The Regulation and Quality Improvement Authority (RQIA) is empowered under The Health and Personal Social Services (Quality, Improvement and Regulation) (Northern Ireland) Order 2003 to inspect nursing homes.

This is a report of an announced inspection to assess the quality of the premises and grounds in which the service is being provided including the upkeep of the building and engineering services and equipment. The report details the extent to which the standards measured during inspection were met.

3.0 PURPOSE OF THE INSPECTION

The purpose of this inspection was to consider whether the premises and grounds were safe, well maintained and remain suitable for their stated purpose in compliance with legislative requirements and current minimum standards. This was achieved through a process of evaluation of available evidence.

The Regulation and Quality Improvement Authority aims to use inspection to support providers in improving the quality of services, rather than only seeking compliance with regulations and standards.

The aims of the inspection were to examine the estates related policies, practices and monitoring arrangements for the provision of Nursing Homes, and to determine the provider's compliance with the following:

- The HPSS (Quality, Improvement and Regulation) (Northern Ireland) Order 2003;
- The Nursing Homes Regulations (Northern Ireland) 2005;
- Nursing Homes Minimum Standards (DHSSPS, 2008).

Other published standards which guide best practice may also be referenced during the Inspection process.

4.0 METHODS/PROCESS

Specific methods/processes used in this inspection include the following:

- Discussion with Mr McHugh & Mr Murtagh ;
- Examination of records;
- Inspection of the home internally and externally. Patients' private bedrooms were only inspected when unoccupied and permission was granted;
- Evaluation and feedback.

Any other information received by RQIA about this regulated establishment has also been considered by the Inspector in preparing for this inspection.

5.0 CONSULTATION PROCESS

During the course of the inspection, the Inspector spoke to Mr Daniel McHugh and Mr Paul Murtagh.

6.0 INSPECTION FOCUS

The inspection sought to establish the level of compliance achieved with respect to the following DHSSPS Nursing Homes Minimum Standards and to assess progress with the issues raised during and since the previous inspection:

Standards inspected:

- Standard 32 - Premises and grounds;
- Standard 35 - Safe and healthy working practices;
- Standard 36 - Fire Safety.

7.0 PROFILE OF SERVICE

Meadows Private Nursing Home is located in Richhill and consists of one large home divided into areas, one of which is known as Ross House and a larger unit called The Meadows.

The home comprises of twenty single bedrooms, four double bedrooms, two sitting rooms, and a foyer area to the entrance of the home, a dining room, a kitchen, a laundry, toilet/washing facilities, staff accommodation and offices.

Three flats on the first floor in the home are occupied by residents.

There are three self-contained five bedroomed bungalows accommodating fifteen patients in the grounds of the home.

The gardens and grounds are well maintained.

The home is registered to provide care under the following categories:

Nursing LD	Learning Disability
Nursing LD (E)	Learning Disability - over 65 years
Residential Care LD	Learning Disability
Residential Care LD (E)	Learning Disability - over 65 years

8.0 SUMMARY

Following the Estates Inspection of The Meadows on 3 July 2014 improvements are required to comply with the Nursing Homes Regulations (Northern Ireland) 2005 and the criteria outlined in the following standards:

- Standard 32 - Premises and grounds;
- Standard 36 - Fire Safety.

The building services and fabric are maintained to a good standard.

This resulted in two recommendations outlined in the quality improvement plan appended to this report.

The Estates Inspector would like to acknowledge the assistance of Mr Daniel McHugh & Mr Paul Murtagh during the inspection process.

9.0 INSPECTOR'S FINDINGS

9.1 Recommendations and requirements from previous inspection

All the issues raised in the report of the previous estates inspection on 12 January 2012 have been addressed.

9.2 **Standard 32 - Premises and grounds** - *The premises and grounds are safe, well maintained and remain suitable for their stated purpose*

9.2.1 There was evidence of maintenance activity and procedures; however the building fabric requires some attention in order to comply with this standard. The item requiring corrective action by the registered person is detailed in report paragraph 9.2.2 and in the attached Quality Improvement Plan section titled '**Standard 32 - Premises and grounds**'.

9.2.2 Protective paint finish to roof eaves fascia & soffit is "blistered" & peeling away from timber substrate.
(Reference: Quality Improvement Plan Item 1)

9.3 **Standard 35 - Safe and healthy working practices** - *The home is maintained in a safe manner*

9.3.1 Safe and healthy working practices are evident in the home, compliant with this standard; no issues have been identified for attention by the registered person.

9.4 **Standard 36: Fire safety** - *Fire safety precautions are in place that reduce the risk of fire and protect patients, staff and visitors in the event of fire.*

9.4.1 Fire Safety procedures implemented in the home are compliant with this standard. Records inspected demonstrate good attention to fire safety matters; there is however one issue to be addressed, detailed in paragraph 9.4.2 and in the section of the attached quality improvement plan titled '**Standard 36: Fire safety**'.

9.4.2 The fire risk assessment was completed by Mr Eoin Doyle (HBE) on 23 April 2014; it was not established if Mr Doyle complied with the fire risk assessor accreditation standards specified in the RQIA guidance document "Competence of persons carrying out fire risk assessments in regulated residential care establishments", dated 31 January 2013.
(Reference: Quality Improvement Plan Item 2)

10.0 QUALITY IMPROVEMENT PLAN

The details of the Quality Improvement plan appended to this report were discussed with Mr Daniel McHugh and Mr Paul Murtagh as part of the inspection process.

The timescales commence from the date of inspection.

Requirements are based on The HPSS (Quality, Improvement and Regulation) (Northern Ireland) Order 2003 and The Nursing Homes Regulations (Northern Ireland) 2005 and must be met.

Recommendations are based on the Department of Health, Social Services and Public Safety's minimum standards for registration and inspection, promote current good practice and should be considered by the management of the home to improve the quality of life experienced by residents.

The registered provider is required to record comments on the quality improvement plan.

11.0 Enquiries

Enquiries relating to this report should be addressed to:

**Regulation and Quality Improvement Authority
9th Floor
Riverside Tower
5 Lanyon Place
BELFAST
BT1 3BT**



Quality Improvement Plan sign off sheet for estates inspectors

Name of Home	Meadows NH, Richhill
Date of Inspection	03/07/2014
Estates Inspector	R.Sayers

QIP Position Based on Comments from Registered Persons			QIP Closed		Estates Officer	Date
			Yes	No		
A.	All items confirmed as addressed.					
B.	All items either confirmed as addressed or arrangements confirmed to address within stated timescales.	X	X		R.Sayers	21/08/2014
C.	Clarification or follow up required on some items.					

Estates Inspection – QIP sign off sheet

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NOTES:

The details of the quality improvement plan were discussed with Mr Daniel McHugh and Mr Paul Murtagh during the inspection process.

The timescales commence from the date of inspection.

Requirements are based on The HPSS (Quality, Improvement and Regulation) (Northern Ireland) Order 2003 and The Nursing Homes Regulations (Northern Ireland) 2005 and must be met.

Recommendations are based on the Department of Health, Social Services and Public Safety's minimum standards for registration and inspection, promote current good practice and should be considered by the management of the home to improve the quality of life experienced by patients.

The registered provider is required to record comments on the quality improvement plan.

The quality improvement plan is to be completed by the registered provider and registered manager and returned to estates@rqia.org.uk.

Please complete the following table to demonstrate that this Quality Improvement Plan has been completed by the registered manager and approved by the responsible person / identified responsible person:

NAME OF REGISTERED MANAGER COMPLETING QIP	Daniel McHugh
NAME OF RESPONSIBLE PERSON / IDENTIFIED RESPONSIBLE PERSON APPROVING QIP	Daniel McHugh

Announced Estates Inspection to The Meadows Nursing Home on 3 July 2014

Assurance, Challenge and Improvement in Health and Social Care

Standard 32 - Premises and grounds

The following requirements and recommendations should be noted for action in relation to Standard 32 - Premises and grounds

Item	Standard Reference	Recommendations	Timescale	Details Of Action Taken By Registered Person (S)
1	Standard 32.	Complete redecoration repairs to roof eaves soffit and fascia boards. (Reference: Report section 9.2.2)	12 weeks	Redecoration repairs to roof eaves, soffit and fascia boards have been scheduled and will take place as soon as favourable weather conditions permit.

Announced Estates Inspection to The Meadows Nursing Home on 3 July 2014

Assurance, Challenge and Improvement in Health and Social Care

Standard 36 - Fire Safety

The following requirements and recommendations should be noted for action in relation to Standard 36 - Fire Safety

Item	Standard Reference	Recommendations	Timescale	Details Of Action Taken By Registered Person (S)
2	Standards 36.1 & 36.2	Verify that the fire safety consultant commissioned to review the facility fire risk assessment has professional or third party accreditation as recommended by RQIA guidance document "Competence of persons carrying fire risk assessments in regulated residential care establishments", dated 31 January 2013. (Reference: Report section 9.4.2)	40 Weeks	<p>Fire Safety Consultant has 32 years fire service management in the Northern Ireland Fire Rescue Service and was the Assistant Chief fire officer and Director of Safety.</p> <p>Previously an executive member of Northern Ireland Fire and Rescue Service Board and Corporate Management Team.</p> <p>His application is registered with the Institute of Fire Engineers and is at the final stages of accreditation.</p> <p>HBE as a company is also in the process of UICAS accreditation.</p>

Announced Estates Inspection to The Meadows Nursing Home on 3 July 2014

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