



# Announced Variation to Registration Care Inspection Report 5 March 2019



## Fairlawns

**Type of Service: Residential Care Home**  
**Address: 63 Drumcairn Road, Armagh, BT61 8DQ**  
**Tel No: 028 3752 5074**  
**Inspector: Laura O'Hanlon**

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Assurance, Challenge and Improvement in Health and Social Care

It should be noted that this inspection report should not be regarded as a comprehensive review of all strengths and areas for improvement that exist in the service. The findings reported on are those which came to the attention of RQIA during the course of this inspection. The findings contained within this report do not exempt the service provider from their responsibility for maintaining compliance with legislation, standards and best practice.

## 1.0 What we look for



## 2.0 Profile of service

This is a residential care home registered to provide care and accommodation for 56 persons in the categories of care cited on the home's certificate of registration and detailed in section 3.0 of this report.

### 3.0 Service details

<b>Registered Provider:</b> Fairlawns  <b>Responsible Individual:</b> Michael Murphy	<b>Registered Manager:</b> Claire Patricia Cassidy
<b>Person in charge at the time of inspection:</b> Claire Cassidy	<b>Date manager registered:</b> 1 April 2005
<b>Categories of care:</b> I - Old age not falling within any other category DE – Dementia MP - Mental disorder excluding learning disability or dementia MP (E) - Mental disorder excluding learning disability or dementia – over 65 years PH - Physical disability other than sensory impairment	<b>Number of registered places:</b> 56  A maximum of 11 residents in category of care RC-I. 3 named individuals accommodated in Fairlawns House under category of care RC-I. All other category RC-I residents to be accommodated in Fairlawns Lodge. . A maximum of 2 residents in category RC-MP. A maximum of 4 residents in RC-PH category. The home is approved to provide care on a day basis only to 5 persons

### 4.0 Inspection summary

This inspection was underpinned by The Residential Care Homes Regulations (Northern Ireland) 2005 and the DHSSPS Residential Care Homes Minimum Standards, August 2011.

An announced variation to registration inspection of Fairlawns took place on 5 March 2019 from 10.20 to 12.00. This inspection was undertaken jointly with Raymond Sayers (estates inspector). Mr Sayers' findings will be outlined under a separate inspection report.

The inspection sought to assess an application submitted to RQIA for a variation to the registration of Fairlawns residential care home for the reconfiguration of three rooms (an office, the hairdressing room and a small sitting room) into an open day room with a dining area. This variation also included the addition of an ensuite facility to one bedroom.

The variation to registration to Fairlawns was granted from a care perspective following this inspection.

The findings of this report will provide the home with the necessary information to assist them to fulfil their responsibilities, enhance practice and residents experience.

#### 4.1 Inspection outcome

	Regulations	Standards
<b>Total number of areas for improvement</b>	0	0

This inspection resulted in no areas for improvement being identified. Findings of the inspection were discussed with Claire Cassidy, registered manager, as part of the inspection process and can be found in the main body of the report.

#### 4.2 Action/enforcement taken following the most recent care inspection dated 12 February 2019

Other than those actions detailed in the QIP no further actions were required to be taken following the most recent inspection on 12 February 2019.

#### 5.0 How we inspect

Prior to the inspection a range of information relevant to the service was reviewed. This included the following records: the previous inspection report, the returned QIP, notifiable events, and any written and verbal communication received since the previous care inspection.

During the inspection the inspector met with approximately 15 residents, two staff and the registered manager.

Specific methods used in this inspection include the following:

- Inspection of the premises
- Discussion with the registered manager
- Examination of records
- Evaluation of findings and feedback

Areas for improvement identified at the last care inspection were not reviewed as part of this inspection and are carried forward to the next care inspection.

The findings of the inspection were provided to the person in charge at the conclusion of the inspection.

**6.0 The inspection**

**6.1 Review of areas for improvement from the most recent inspection dated 12 February 2019**

The most recent inspection of the home was an unannounced care inspection. The completed QIP was returned and approved by the care inspector.

**6.2 Review of areas for improvement from the last care inspection dated 12 February 2019**

Areas for improvement from the last care inspection		
Action required to ensure compliance with the DHSSPS Residential Care Homes Minimum Standards, August 2011		Validation of compliance
<b>Area for improvement 1</b>  Ref: Standard 11.1  Stated: First time	The registered person shall ensure that an urgent review is undertaken to confirm that the placement continues to appropriately meet the identified needs of the resident.	<b>Carried forward to the next care inspection</b>
	<b>Action required to ensure compliance with this standard was not reviewed as part of this inspection and will be carried forward to the next care inspection.</b>	

This inspection focused solely on the variation to registration application made by the registered provider to RQIA. The area of improvement from the last care inspection on 12 February 2019 was not reviewed as part of the inspection and is carried forward to the next care inspection.

**6.3 Inspection findings**

**Statement of Purpose**

The home’s Statement of Purpose had been reviewed to include the reconfiguration of rooms and outlined the range of services provided in accordance with Regulation 3 (1) of The Residential Homes Regulations (Northern Ireland) 2005.

**Resident’s Guide**

The home’s Resident’s Guide had been reviewed to include the reconfiguration of the rooms and outlined the range of services provided in accordance with DHSSPS Residential Care Homes Minimum Standards (2011) and Regulation 4(1) (b) and 5 (1) (b) of the Residential Homes Regulations (Northern Ireland) 2005.

## **Policies and Procedures**

The home had a range of policies and procedures in place to guide and inform staff. Policies were centrally indexed and retained in a manner which was easily accessible by staff.

## **The Environment**

The application proposed that three adjacent rooms namely; an office, the hairdressing room and a small sitting room were to be reconfigured into an open day space with a dining area. This new area was open, spacious and well furnished with bright colours to support any residents with visual difficulties. A secure area was provided which would ensure that a medicine trolley could be secured to the wall.

The addition of an ensuite bathroom means that all residents in that area would be accommodated in single ensuite bedrooms which were found to be hazard free. Residents' bedrooms were appropriately furnished and a number of them were redecorated. This also included the provision of new good quality furniture. Discussion took place with the registered manager to ensure that a risk assessment was completed in relation to the wardrobes and appropriate action taken to secure them to the walls, where necessary. The registered manager subsequently confirmed by email that this work was completed.

The areas of the environment viewed during the inspection presented as organised and adequately heated. The décor and furnishings had been completed to a very high standard. Whilst some initial cleaning had already been completed, the registered manager provided an additional assurance that further cleaning would be undertaken.

Discussion with the registered manager and observations during the inspection confirmed that a new area was allocated to the hairdresser. The registered manager was advised to ensure that doorways were kept clear in case of an emergency.

Discussion took place with the registered manager in relation to this new area. This area will now accommodate 21 residents under the category of RC-I (Old age not falling within any other category). Therefore the previous keypad access used is not required within this area. We agreed that this would be relocated near the front of the home. In addition we advised of two doors which could be swapped to assist in the creation of a more open environment. The registered manager subsequently confirmed by email that this work was completed.

## **Infection prevention and control**

Waste disposal bins were provided in the home. There was confirmation that personal protection equipment (PPE) would be supplied and accessible in all communal facilities.

## **Operational issues**

Mr Michael Murphy is the responsible person for the home with Claire Cassidy as the registered manager. The registered manager was aware of her responsibilities in regard to the categories of care for which the home will be registered. We agreed that the three named individuals on the certificate of registration in Fairlawns would now be reduced to one named individual as they are no longer residing in the home.

In addition given that this reconfiguration of rooms has enabled one area of the home to become totally designated to caring for residents under the category of RC-I (Old age not falling within any other category), we agreed that there would be no restrictions on the numbers accommodated in this category.

**Areas for improvement**

No areas for improvement were identified during the inspection.

	Regulations	Standards
<b>Total number of areas for improvement</b>	0	0

**7.0 Quality improvement plan**

There were no areas for improvement identified during this inspection, and a QIP is not required or included, as part of this inspection report.



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