

Inspection Report

2 November 2022



Greenfield

Type of service: Residential Care
Address: 2 Melmount Rd, Strabane BT82 9BT
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Assurance, Challenge and Improvement in Health and Social Care

Information on legislation and standards underpinning inspections can be found on our website <https://www.rqia.org.uk/>

1.0 Service information

Organisation/Registered Provider: Western Health and Social Care Trust	Registered Manager: Mrs Stacy McAleer
Responsible Individual: Mr Neil Guckian	Date registered: N/A - Acting
Person in charge at the time of inspection: Mrs Stacy McAleer (accompanied by Mrs Jane White, Head of Care and Accommodation WHSCT and Mr Jonathan Collins Estates Project Manager WHSCT).	
Brief description of the accommodation/how the service operates: Greenfield is a residential care home which is registered to provide care for up to 28 residents.	

2.0 Inspection summary

An announced estates inspection was undertaken on 2 November 2022 in relation to variation to registration, RQIA ref VA011940.

This inspection focused solely on reviewing the alteration works that have been completed to sanitary accommodation on the first floor of the home, and reviewing the associated building services certificates.

The refurbished/converted accommodation was carried out to a good standard and will provide improved facilities for toileting and showering for residents.

3.0 How we inspect

RQIA's inspections form part of our ongoing assessment of the quality of services. Our reports reflect how they were performing at the time of our inspection, highlighting both good practice and any areas for improvement. It is the responsibility of the service provider to ensure compliance with legislation, standards and best practice, and to address any deficits identified during our inspections.

The inspection focused on a physical review of the completed alterations works.

The proposed floor plans and building services commissioning certificates were desktop reviewed in advance of the inspection and these were found to be in order.

4.0 What people told us about the service

We spoke with the Acting Manager, the Head of Care and Accommodation and the Estates Project Manager, and discussed the improvements in care delivery that will result from the alteration works.

5.0 What has this service done to meet any areas for improvement identified at or since last inspection?

The previous inspection in the home was a Pharmacy inspection carried out on 3 August 2022, Inspection ID: IN040862.

Areas for improvement from the Pharmacy inspection carried out on 3 August 2022, Inspection ID: IN040862	
<p>Area for improvement 1</p> <p>Ref: Standard 6</p> <p>Stated: First time</p> <p>To be completed by: From the date of inspection</p>	<p>The registered person shall ensure that care plans are in place for the management of distressed reactions.</p> <p>Ref 5.2.1</p> <p>Action taken as confirmed at the inspection:</p> <p>Not reviewed at this inspection, to be carried forward to next inspection.</p>
<p>Area for improvement 2</p> <p>Ref: Standard 23</p> <p>Stated: First time</p> <p>To be completed by: 3 September 2022</p>	<p>The registered person shall ensure that records of staff training and competency assessment in relation to medicines management are maintained and available for inspection.</p> <p>Ref 5.2.6</p> <p>Action taken as confirmed at the inspection:</p> <p>The Manager stated that staff training in medicines management was scheduled to take place in the home on Friday 4 November 2022 and was to be delivered by a WHSCT Pharmacist.</p> <p>Confirmation of this to be carried forward to next inspection.</p>

5.1 Inspection findings

The alteration works to the sanitary accommodation were carried out to a good standard providing new toileting and showering facilities in the first floor area of the 'old' section of the home.

Relevant certification was provided prior to the inspection and this included confirmation that the thermostatic mixing valves fitted to the hot water outlets in the areas had been commissioned and set to safe temperatures.

A number of minor actions were ongoing to complete the works and the Estates Project Manager confirmed that these were in hand and to be completed during coming days. These included:

- Fitting of toilet seats which were due to be delivered
- Fitting of soap dispensers
- Concealing of service pipework and valves in en-suite W.C.
- Provision of sealing between bottom of toilet pans and floor finishes
- Final clean of areas.

It was agreed that the areas were suitable for use only when these items were fully completed.

6.0 Quality Improvement Plan/Areas for Improvement

This inspection resulted in no areas for improvement being identified although the areas for improvement from the previous Pharmacy Inspection are carried forward for review at the next inspection.

Findings of the inspection were discussed with, Acting Manager, the Head of Care and Accommodation and the Estates Project Manager, as part of the inspection process and can be found in the main body of the report.

From Pharmacy inspection carried out on 3 August 2022, Inspection ID: IN040862, areas for improvement have been identified where action is required to ensure compliance with The Residential Care Homes Minimum Standards 2021. These are carried forward to the next inspection as below.

	Regulations	Standards
Total number of Areas for Improvement	0	2

Quality Improvement Plan	
Action required to ensure compliance with Residential Care Homes Minimum Standards 2021	
<p>Area for improvement 1</p> <p>Ref: Standard 6</p> <p>Stated: First time</p> <p>To be completed by: From the date of inspection</p>	<p>The registered person shall ensure that care plans are in place for the management of distressed reactions.</p> <p>Ref 5.2.1</p> <hr/> <p>Carried forward to next inspection</p>
<p>Area for improvement 2</p> <p>Ref: Standard 23</p> <p>Stated: First time</p> <p>To be completed by: 3 September 2022</p>	<p>The registered person shall ensure that records of staff training and competency assessment in relation to medicines management are maintained and available for inspection.</p> <p>Ref 5.2.6</p> <hr/> <p>Carried forward to next inspection (note, see section 5.0 above)</p>



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