



The Regulation and
Quality Improvement
Authority

The Beeches Professional & Therapeutic
Services
RQIA ID:1580
41 Lisburn Road
Ballynahinch
BT24 8TT

Inspectors: Alice McTavish, Ruth Greer
Inspection ID: IN021910

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**Unannounced Care Inspection
of
The Beeches Professional & Therapeutic Services
16 April 2015**

The Regulation and Quality Improvement Authority
9th Floor Riverside Tower, 5 Lanyon Place, Belfast, BT1 3BT
Tel: 028 9051 7500 Fax: 028 9051 7501 Web: www.rqia.org.uk

1. Summary of Inspection

An unannounced care inspection took place on 16 April 2015 from 21.30 to 23.00. On the day of the inspection the home was found to be delivering safe, effective and compassionate care. No areas for improvement were identified.

This inspection was underpinned by the Residential Care Homes Regulations (Northern Ireland) 2005 and the DHSPSS Residential Care Homes Minimum Standards (2011).

1.1 Actions/Enforcement Taken Following the Last Inspection

Other than those actions detailed in the previous QIP, there were no further actions required to be taken following the last inspection.

1.2 Actions/Enforcement Resulting from this Inspection

Enforcement action did not result from the findings of this inspection.

1.3 Inspection Outcome

	Requirements	Recommendations
Total number of requirements and recommendations made at this inspection	0	0

This inspection resulted in no requirements or recommendations being made. Findings of the inspection can be found in the main body of the report.

2. Service Details

Registered Organisation/Registered Person: The Beeches Professional and Therapeutic Services Ltd	Registered Manager: Mrs Roisin McClenaghan
Person in Charge of the Home at the Time of Inspection: Ms Lianne Currie	Date Manager Registered: 2005
Categories of Care: RC-LD, RC-LD(E)	Number of Registered Places: 34
Number of Residents Accommodated on Day of Inspection: 32	Weekly Tariff at Time of Inspection: As agreed with referring Trust according to individual assessed need

3. Inspection Focus

On 3 April 2015 written correspondence was received by RQIA from an anonymous source raising concerns regarding overnight staffing levels and emergency fire safety evacuation arrangements within the home. The correspondence sent to RQIA also expressed an opinion

that inadequate staffing levels could potentially leave residents at risk of abusive situations within the home.

In response to this information, an inspection was undertaken.

4. Methods/Process

Prior to inspection the following records were analysed: accidents and incidents register.

During the inspection we met with three residents and two care staff and examined the following records:

- staff duty rota
- care records for one identified individual with one to one supervision needs
- fire file containing emergency evacuation procedures,
- Personal Emergency Evacuation Plans (PEEPs)

5. The Inspection

5.1 Review of Requirements and Recommendations from Previous Inspection

The previous inspection of the home was an announced care inspection dated 19 September 2014. The completed QIP was returned and was approved by the care inspector. The QIP was not examined during this inspection; it will be examined during the next inspection.

5.2 Overnight staffing levels, emergency evacuation arrangements.

Is Care Safe? (Quality of Life)

We examined the staff duty roster which confirmed that a total of six staff members were on duty. Five staff members were on waking duty and one senior staff member was on sleeping duty and immediately available if required. One additional staff member had been on duty between the hours of 17.30 and 22.30 to assist during the busier evening time. We established that one staff member was present within each cottage and one floating staff member moved between cottages as required.

In our discussions with the person in charge we confirmed that all staff members carry pagers which can be used to summon assistance, if required. We found that, should it be necessary to have additional staff to meet a particular identified need, this can be arranged by management. The person in charge described the home's management as being supportive of the staff team in this regard. The person in charge and a member of care staff stated that they felt there was sufficient staffing levels within the home.

Written confirmation was obtained from the responsible person, Mr James Wilson, after the inspection that the Fire Safety Risk Assessment had found the staffing arrangements to be satisfactory.

Is Care Effective? (Quality of Management)

We inspected the home's fire evacuation arrangements and we identified that there were detailed plans in place. We noted that evacuation plans were broken down by cottage; the plan considered specific individual needs of residents in the event of emergency evacuation. Personal Emergency Evacuation Plans (PEEPs) were present and specified the process for evacuation for each resident. We also identified that those residents assessed as being at greater need of physical assistance during an evacuation were supplied with a SKI blanket. This is fitted beneath existing bedding to allow for speedy evacuation.

Is Care Compassionate? (Quality of Care)

We established that one identified resident is assessed as requiring one to one supervision during the day. We inspected the care records for this resident. We noted that this resident generally sleeps well and does not require one to one supervision during the night. In our discussions with the person in charge we were assured that, on occasion when the resident's sleep is disturbed, additional assistance was made readily available.

Areas for Improvement

We found that, in line with RQIA guidelines, there were sufficient staff members available to meet the overnight needs of the residents. We also found that there are well developed plans to deal with any emergency evacuation of the building. On the day of inspection we found nothing of concern regarding potential risk of abuse in relation to staffing levels within the home. The anonymous concerns raised in the written correspondence were therefore not substantiated.

RQIA advised the South Eastern Health and Social Care Trust of the concerns raised and of the inspection findings. The Trust confirmed that they were not aware of any current concerns regarding this service.

Number of Requirements	0	Number Recommendations:	0
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No requirements or recommendations resulted from this inspection.

I agree with the content of the report.			
Registered Manager	Roisin McClenaghan	Date Completed	13/05/15
Registered Person	James Wilson	Date Approved	13/05/15
RQIA Inspector Assessing Response	Alice McTavish	Date Approved	22 July 2015

Please provide any additional comments or observations you may wish to make below:

Please complete in full and returned to RQIA at care.team@rqia.org.uk from the authorised email address