

Announced Premises Registration Report 23 August 2017



Faith House

Type of Service: Nursing Home
Address: 25 Orpen Park, Belfast, BT10 0BN
Tel No: 028 9061 2318
Inspector: Gavin Doherty

www.rgia.org.uk

Assurance, Challenge and Improvement in Health and Social Care

It should be noted that this inspection report should not be regarded as a comprehensive review of all strengths and areas for improvement that exist in the service. The findings reported on are those which came to the attention of RQIA during the course of this inspection. The findings contained within this report do not exempt the service provider from their responsibility for maintaining compliance with legislation, standards and best practice.

1.0 What we look for



2.0 Profile of service

This is a registered nursing home which is registered to provide nursing care and residential care for up to 65 persons.

3.0 Service details

Organisation/Registered Provider: Board of Trustees - Faith House Responsible Individual(s): Mervyn Wishart	Registered Manager: Jane Moore
Person in charge at the time of inspection: Jane Moore	Date manager registered: 9 January 2015
Categories of care: Nursing Home (NH) I – Old age not falling within any other category. PH – Physical disability other than sensory impairment. TI – Terminally ill. Residential Care (RC) I – Old age not falling within any other category.	Number of registered places: 67 comprising: 36 – NH-I, NH-PH and NH 31 - RC-I.

4.0 Inspection summary

An announced pre-registration estates inspection of Faith House took place on 23 August 2017 from 10.00 to 12.30 hours.

A separate report will be issued in respect of a care inspection undertaken at the same time.

This inspection was underpinned by The Health and Personal Social Services (Quality, Improvement and Regulation) (Northern Ireland) Order 2003; The Regulation and Improvement Authority (Registration) Regulations (Northern Ireland) 2005; The Nursing Homes Regulations (Northern Ireland) 2005; and the DHSSPS Care Standards for Nursing Homes 2015.

The inspection sought to assess a variation application submitted to RQIA for the registration of a new 11 bedded extension to the nursing home RQIA reference VA010613. The extension will be for the sole provision of nursing care and this variation has resulted in an overall increase of available nursing beds within the home from 65 to 67 beds.

The inspection resulted in the variation being granted from an estates perspective and the new areas were deemed satisfactory for use. Several items however were identified for attention by the provider and these are detailed in section 6.1 below. The required actions and timescales are included in the Quality Improvement Plan appended to this report.

The findings of this report will provide the home with the necessary information to assist them to fulfil their responsibilities, enhance practice and patients' experience.

4.1 Inspection outcome

	Regulations	Standards
Total number of areas for improvement	2	0

Areas for improvement and details of the Quality Improvement Plan (QIP) were discussed with Jane Moore, registered manager, as part of the inspection process. The timescales for completion commence from the date of inspection.

Enforcement action did not result from the findings of this inspection.

4.2 Action/enforcement taken following the most recent inspection dated 18 May 2017

The most recent inspection of the home was an unannounced care inspection undertaken on 18 May 2017. Other than those actions detailed in the QIP no further actions were required to be taken. Enforcement action did not result from the findings of this inspection.

5.0 How we inspect

Prior to the inspection a range of information relevant to the service was reviewed. This included the following records:

- the application to vary the registration of the home
- notifiable events since the previous estates inspection
- fire safety documentation and records
- upkeep of building engineering services assessments and records

During the inspection the inspector met with Jane Moore, registered manager. The findings of the inspection were provided to the registered manager at the conclusion of the inspection.

6.0 The inspection

6.1 Inspection findings

Premises/environment

The newly built extension has been designed to provide accommodation for 11 patients and forms part of the existing ground floor in which nursing and residential care is currently provided.

The new patient bedrooms and communal lounge area had been completed to a high specification and were presented to a high standard of decoration. All bedrooms were equipped with a range of built in furniture, television and en-suite facilities. Telephone outlets are available if required.

Additional communal bathrooms and toilet facilities are also available within the new extension.

The new areas were deemed satisfactory for use as a result of this inspection. Several items however were identified for attention by the provider and these are detailed below. The required actions and timescales are included in the Quality Improvement Plan appended to this report.

A new interior courtyard area has been developed as a result of the building work and the registered manager stated that patient use of this area will be encouraged. It was found however that while patients could easily access this inner courtyard area via a designated fire door, there was no way for them to re-enter the building if the door closed behind them. It was also observed that two further fire escape doors within the new extension were not alarmed so as to alert staff to their use. The home subsequently confirmed on the 6 September 2017 that suitable measures had been put in place at these exits to alert staff and allow re-entry.

It was further highlighted that a metal railing parallel to the new extension should be extended to ensure patient safety. These matters were discussed with the registered manager, responsible person and the estates inspector. (Refer to item 1 in the attached Quality Improvement Plan).

A range of fire protection measures are in place for the premises. This includes a fire detection and alarm system, emergency lighting installation, portable fire-fighting equipment, structural fire separation and protection to the means of escape. The manager confirmed subsequent to the inspection that the fire risk assessment was reviewed on 1 September 2017 and gave assurances that any requirements would be implemented within the required time scales.

It was noted at the time of the inspection that the individual circuits on the main electrical consumer unit were not labelled. This work should be completed in a timely manner. (Refer to item 2 in the attached Quality Improvement Plan).

These are included in the quality improvement plan attached to this report.

	Regulations	Standards
Total number of areas for improvement	2	0

7.0 Quality improvement plan

Areas for improvement identified during this inspection are detailed in the quality improvement plan (QIP). Details of the QIP were discussed with Jane Moore, registered manager, as part of the inspection process. The timescales commence from the date of inspection.

The registered provider/manager should note that if the action outlined in the QIP is not taken to comply with regulations and standards this may lead to further enforcement action including possible prosecution for offences. It is the responsibility of the registered provider to ensure that all areas for improvement identified within the QIP are addressed within the specified timescales.

Matters to be addressed as a result of this inspection are set in the context of the current registration of the home. The registration is not transferable so that in the event of any future application to alter, extend or to sell the premises RQIA would apply standards current at the time of that application.

7.1 Areas for improvement

Areas for improvement have been identified where action is required to ensure compliance with The Nursing Homes Regulations (Northern Ireland) 2005 and The Care Standards for Nursing Homes (2015).

7.2 Actions to be taken by the service

The QIP should be completed and detail the actions taken to address the areas for improvement identified. The registered provider should confirm that these actions have been completed and return the completed QIP via Web Portal for assessment by the inspector.

Quality Improvement Plan	
Action required to ensure compliance with The Nursing Homes Regulations (Northern Ireland) 2005	
Area for improvement 1 Ref: Regulation 27(2) Stated: First time To be completed by: 18 October 2017	The Registered Person shall ensure that the metal railing parallel to the rear of the new extension is extended sufficiently as to ensure patient safety. Response by registered person detailing the actions taken: Metal railing has been extended to meet fence, there is now no gap which would compromise safety of patients.
Area for improvement 2 Ref: Regulation 27(2) Stated: First time To be completed by: 18 October 2017	The Registered Person shall ensure that the individual circuits on the main electrical consumer unit are clearly identified and labelled. Response by registered person detailing the actions taken: the individual circuits are clearly identified and labelled, by the certified electrician.

****Please ensure this document is completed in full and returned via Web Portal***



The Regulation and Quality Improvement Authority
9th Floor
Riverside Tower
5 Lanyon Place
BELFAST
BT1 3BT

Tel 028 9051 7500
Email info@rqia.org.uk
Web www.rqia.org.uk
 [@RQIANews](https://twitter.com/RQIANews)

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