



The Regulation and
Quality Improvement
Authority

Secondary Unannounced Care Inspection

Name of Service and ID: Kirk House, 1628
Date of Inspection: 2 September 2014
Inspector's Name: Lorna Conn
Inspection ID: 20471

THE REGULATION AND QUALITY IMPROVEMENT AUTHORITY
9th floor Riverside Tower, 5 Lanyon Place, Belfast, BT1 3BT
Tel: 028 9051 7500 Fax: 028 9051 7501

1.0 General Information

Name of Home:	Kirk House
Address:	110 Kings Road Belfast BT5 7BX
Telephone Number:	028 90402938
E mail Address:	khmanager@belfastcentralmission.org
Registered Organisation/ Registered Provider:	Belfast Central Mission Mr Brian Burns
Registered Manager:	Ms Sharon McIlroy (acting)
Person in Charge of the home at the time of Inspection:	Ms Sharon McIlroy (acting)
Categories of Care:	RC-I ,RC-PH ,RC-PH(E), RC-DE
Number of Registered Places:	46
Number of Residents Accommodated on Day of Inspection:	41
Scale of Charges (per week):	£475.00 (includes a top up fee.)
Date and type of previous inspection:	29 July 2014 secondary unannounced inspection
Date and time of inspection:	2 September 2014 10:45am - 11:30am
Name of Inspector:	Lorna Conn

2.0 Introduction

The Regulation and Quality Improvement Authority (RQIA) is empowered under The Health and Personal Social Services (Quality, Improvement and Regulation) (Northern Ireland) Order 2003 to inspect residential care homes. A minimum of two inspections per year are required.

This is a report of a secondary inspection to assess the quality of services being provided. The report details the extent to which the standards measured during inspection are being met.

3.0 Purpose of the Inspection

The purpose of this inspection was to consider whether the service is compliant with relevant regulations and minimum standards and other good practice indicators and to consider whether the service provided to service users was in accordance with their assessed needs and preferences. This was achieved through a process of analysis and evaluation of available evidence.

RQIA not only seeks to ensure that compliance with regulations and standards is met but also aims to use inspection to support providers in improving the quality of services.

The aims of the inspection were to examine the policies, procedures, practices and monitoring arrangements for the provision of residential care homes, and to determine the provider's compliance with the following:

- The HPSS (Quality, Improvement and Regulation) (Northern Ireland) Order 2003
- The Residential Care Homes Regulations (Northern Ireland) 2005
- The Department of Health, Social Services and Public Safety's (DHSSPS) Residential Care Homes Minimum Standards (2011)

Other published standards which guide best practice may also be referenced during the inspection process.

4.0 Methods/Process

Specific methods/processes used in this inspection include the following:

- Discussion with the registered manager
- Consultation with stakeholders
- Tour of the premises
- Evaluation and feedback

5.0 Inspection Focus

The inspection sought to monitor the building work and its impact on residents.

6.0 Profile of Service

Kirk House Residential Care home is situated on the Kings Road in East Belfast. The residential home is owned and operated by Belfast Central Mission and the current acting registered manager is Ms Sharon McIlroy.

Accommodation for 46 residents is provided in flat lets across two floors with access to the first floor via a passenger lift and stairs. Thirty seven of the 41 flat lets accommodate single residents with four of these adapted to accommodate residents with physical disabilities. Four of the flat lets can accommodate couples. The home is sub-divided into four living areas with ten bedrooms and each area has its own sitting room and kitchen and dining area. A larger communal facility is also provided for use during church services or any entertainment or large social functions. A guest room is also available with en-suite shower facility, so that a visitor may be accommodated if required. A call system extends throughout the home for use in an emergency. The home is in the process of improving one of the wings (known as the Memory wing) on the ground floor to provide accommodation for those with dementia in accordance with dementia design standards.

The home also provides for catering and laundry services on the ground floor and external landscaped gardens with car parking at the front.

The home is registered to provide care for a maximum of 46 persons under the following categories of care: RC-I (Old age not falling into any other category); RC-PH (Physical disability other than sensory impairment); RC-PH (E) (Physical disability other than sensory impairment - over 65 years) and RC-DE (Dementia).

7.0 Summary

This secondary unannounced care inspection of Kirk House was undertaken by Lorna Conn on 2 September 2014 between the hours of 10:45am and 11:30pm. Ms Sharon McIlroy was available during the inspection and for verbal feedback at the conclusion of the inspection. The focus of this inspection was to monitor the impact of the building work on the residents and their quality of life.

The inspector carried out a visual inspection of the home and specifically the corridor where the works were occurring as well as viewing the current relocated sitting room for the residents accommodated along this corridor.

Discussions with a number of staff on duty, the registered manager, relatives present in the home and a number of residents indicated that upheaval had been minimised and that limited disruption had occurred to the life of the residents up to the day of this inspection. No concerns were expressed regarding noise or the building works. Steps were observed to have been taken by the registered manager to ensure additional and amended signage had been provided to direct residents to the new sitting area and it was noted that this appeared to be working well. Signage regarding the fire exit had also been adjusted in light of changes to fire exits.

The inspector was satisfied that the impact on residents was being minimised and that the registered manager will continue to monitor this as the work progresses.

No requirements or recommendations were made as a result of this inspection. The follow-up from the last unannounced inspection was not assessed given its proximity in time to this inspection. This will be examined at the next inspection.

QUALITY IMPROVEMENT PLAN no QIp one needed

The findings of this inspection were discussed with Ms Sharon McIlroy as part of the inspection process.

This inspection resulted in no requirements or recommendations being made. The registered provider/manager is asked to sign the appropriate page confirming they are assured about the factual accuracy of the content of the report.

Enquiries relating to this report should be addressed to:

Lorna Conn
The Regulation and Quality Improvement Authority
9th Floor
Riverside Tower
5 Lanyon Place
Belfast
BT1 3BT



No requirements or recommendations resulted from the unannounced inspection of Kirk House which was undertaken on **2 September 2014** and I agree with the content of the report. Return this QIP to care.team@rgia.org.uk.

Please provide any additional comments or observations you may wish to make below:

NAME OF REGISTERED MANAGER COMPLETING	Andrea Selby
NAME OF RESPONSIBLE PERSON / IDENTIFIED RESPONSIBLE PERSON APPROVING	Brian Burns

Approved by:	Date
Joanne Mills	29/12/14