



The Regulation and
Quality Improvement
Authority

Announced Secondary Pre – admission Care Inspection

Name of Establishment: 15 Main Street
RQIA Number: 1632
Date of Inspection: 3 February 2015
Inspector's Name: Priscilla Clayton
Inspection ID: IN021200

The Regulation And Quality Improvement Authority
9th floor Riverside Tower, 5 Lanyon Place, Belfast, BT1 3BT
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1.0 General Information

Name of Establishment:	15 Main Street
Address:	15 Main Street Conlig Bangor BT23 7PT
Telephone Number:	(028) 9146 8039
Email Address:	margaretcilly@praxiscare.org.uk
Registered Organisation/ Registered Provider:	Praxis Irene Sloan
Registered Manager:	Margaret Crilly (registration pending)
Person in Charge of the Home at the Time of Inspection:	Margaret Crilly (registration pending)
Categories of Care:	Learning Disability (RC - LD, RC - LE (E))
Number of Registered Places:	3
Number of Residents Accommodated on Day of Inspection:	Nil
Scale of Charges (Per Week):	As per commissioning trust contract
Date and Time of Inspection:	3 February 2015 (11am – 12.05pm)
Name of Inspector:	Priscilla Clayton.

2.0 Introduction

The Regulation and Quality Improvement Authority (RQIA) is empowered under The Health and Personal Social Services (Quality, Improvement and Regulation) (Northern Ireland) Order 2003 to inspect residential care homes. A minimum of two inspections per year are required.

This is a report of a pre – admission announced care inspection to assess the quality of service to be provided in preparation for new admissions to the home which has been vacant since 2013.

3.0 Purpose of Inspection

15 Main Street is registered as a residential care home with RQIA since 2005. The home has been vacant since 2013 when the three residents accommodated at that time moved to supported living.

The purpose of this inspection was to inspect the facility to ensure that the service was compliant with regulations and minimum standards and other good practice.

RQIA not only seeks to ensure that compliance with regulations and standards is met but also aims to use inspection to support providers in improving the quality of services. The aims of the inspection were to meet with the manager, inspect the facility and regulatory documents in readiness for the planned admission of two residents and to determine the provider's compliance with the following:

- The HPSS (Quality, Improvement and Regulation) (Northern Ireland) Order 2003
- The Residential Care Homes Regulations (Northern Ireland) 2005
- The Department of Health, Social Services and Public Safety's (DHSSPS) Residential Care Homes Minimum Standards (2011)

4.0 Specific methods used during this inspection:

- Discussion with the manager (registration pending)
- Examination of documents required by regulation
- Inspection of the premises
- Evaluation of findings and feedback

5.0 Inspection Focus

The inspection sought to assess the suitability of the internal environment and the provision of regulatory documents as set within The Residential Care Homes Regulations (Northern Ireland) 2005.

6.0 Profile of service

15 Main Street is registered with RQIA to provide residential care for a maximum of three residents with learning disabilities within a terraced house. The home is situated on the outskirts of Bangor town centre

15 Main Street is owned and operated by Praxis Care Group. The responsible person is Irene Sloan. Margaret Crilly, manager has made application to RQIA to be registered manager.

Facilities within the home include; lounge/dining area, fully equipped kitchen, three bedrooms, toilet, shower room, bathroom, staff room and storage rooms. The home is close to community facilities including local churches.

Externally there are small garden areas to the front and rear of the home.

The home is registered to provide care for a maximum of three persons under the following categories of care:

Residential care

LD	Learning Disability
LD(E)	Learning Disability – over 65 years

7.0 Summary of Inspection

15 Main Street has been vacant since 2013 when the three residents accommodated at that time moved to supported living. RQIA received notification from the manager on 02 January 2015 of the intention to re-open the home for admission of two residents when redecoration had been completed. The inspection date was set to take place on 3 February 2015 when all work would be completed and the home ready for admission of residents

This secondary pre admission care inspection of 15 Main Street was undertaken by Priscilla Clayton on 3 February 2015 between the hours of 11:00 and 12.30pm.

Margaret Crilly, manager (registration pending) was available during the inspection and for verbal feedback at the conclusion of the inspection.

Documents required by regulation were examined and discussed with the manager. Review and revision of the home's Statement of Purpose is required to ensure this relates specifically to 15 Main Street. Other regulatory documents available included policies and procedures, complaints templates, accident / incident and staff duty roster. The manager confirmed that redeployment of experienced staff within Praxis had been arranged and would be available to meet the needs and dependency levels of the planned admission of two residents assessed by the commissioning trust and the manager as suitable for residential category of care.

Inspection of the internal environment evidenced that the home was not ready to admit residents as redecoration was incomplete, bedrooms not prepared and soft furnishings not available.

In view of the findings of this inspection 15 Main Street was not approved by RQIA to admit residents at this time. A follow up inspection by RQIA is required to ensure all work has been

completed with bedrooms suitably furnished, decorated and all necessary soft furnishing available.

8.0 Documentation/staffing

A range of documentation, as required under The Residential Care Homes Regulations (Northern Ireland) 2005, was viewed and discussed with the manager. One requirement made related to the Statement of Purpose which requires review and revised to include details specific to 15 Main Street. The manager confirmed that satisfactory staffing levels would be redeployed to meet the assessed needs and dependency levels of residents to be accommodated and that mandatory training would be provided as required. Further regulatory documentation will be inspected at the follow up inspection.

9.0 Environment

An inspection of all areas / facilities in the home was undertaken by the inspector who was accompanied by the manager. Redecoration of the home was incomplete, furnishings not organised and other items, for example; bed linen, towels, soft furnishings and appropriate secure lockable medicine storage. Bed rooms should contain furnishings suitable for the assessed needs of residents and where applicable furniture and fittings safely secured and positioned to take account of mobility and overall needs.

RQIA estates inspector conducted an inspection of the environment on 6 February 2015.

9.0 Conclusion.

In view of the outcome of this care inspection the admission of residents has not been approved at this time. Margaret Crilly manager agreed to contact RQIA when all work in the home has been completed and fully prepared for the admission of residents. A follow up care inspection would then be required to reassess suitability of the home to admit new residents. The manager readily agreed to comply with this requirement.

Enquiries relating to this report should be addressed to:

Priscilla Clayton
The Regulation and Quality Improvement Authority
9th Floor
Riverside Tower
5 Lanyon Place
Belfast
BT1 3BT



Quality Improvement Plan

Pre Admission Secondary Care Inspection

15 Main Street

The areas where the service needs to improve, as identified during this inspection visit, are detailed in the inspection report and Quality Improvement Plan.

The specific actions set out in the Quality Improvement Plan were discussed with Margaret Crilly, manager (registration pending) during and on conclusion of the inspection visit.

Any matters that require completion within 28 days of the inspection visit have also been set out in separate correspondence to the registered persons.

Registered providers / managers should note that failure to comply with regulations may lead to further enforcement and/or prosecution action as set out in The HPSS (Quality, Improvement and Regulation) (Northern Ireland) Order 2003.

It is the responsibility of the registered provider / manager to ensure that all requirements and recommendations contained within the Quality Improvement Plan are addressed within the specified timescales.

Matters to be addressed as a result of this inspection are set in the context of the current registration of your premises. The registration is not transferable so that in the event of any future application to alter, extend or to sell the premises the RQIA would apply standards current at the time of that application.

Statutory Requirements

This section outlines the actions which must be taken so that the Registered Person/s meets legislative requirements based on The HPSS (Quality, Improvement and Regulation) (Northern Ireland) Order 2003, and The Residential Care Homes Regulations (NI) 2005

No.	Regulation Reference	Requirements	Number Of Times Stated	Details Of Action Taken By Registered Person(S)	Timescale
1.	Regulation 27 (1)	<p><u>Admission of residents</u></p> <p>The registered persons are required to notify RQIA when they consider the home is ready for re-occupation by residents.</p>	One	All work completed and furnishings/ soft furnishings are in place.	When all work is completed and furnishings and all assessories in place.

Please complete the following table to demonstrate that this Quality Improvement Plan has been completed by the registered manager and approved by the responsible person / identified responsible person:

NAME OF REGISTERED MANAGER COMPLETING QIP	Margaret Crilly
NAME OF RESPONSIBLE PERSON / IDENTIFIED RESPONSIBLE PERSON APPROVING QIP	Andy Mayhew on behalf of Irene Sloan

QIP Position Based on Comments from Registered Persons	Yes	Inspector	Date
Response assessed by inspector as acceptable	Yes	P.Clayton	26 March 2015
Further information requested from provider			