

Unannounced Premises Inspection Report 19 July 2019



The Pines ID: 1644

Type of service: Residential Care Home
Address: 23 Upper Lisburn Rd, Belfast, BT10 0GW
Tel No: 028 90602343
Inspector: Raymond Sayers

www.rgia.org.uk

Assurance, Challenge and Improvement in Health and Social Care

It should be noted that this inspection report should not be regarded as a comprehensive review of all strengths and areas for improvement that exist in the service. The findings reported on are those which came to the attention of RQIA during the course of this inspection. The findings contained within this report do not exempt the service from their responsibility for maintaining compliance with legislation, standards and best practice.

1.0 What we look for



2.0 Profile of service

This is a residential care home where care is provided for 31 service users, some of whom may have a dementia care category classification.

3.0 Service details

Organisation/Registered Provider: Kevin McKinney	Registered Manager: Rhonda Spence(registration pending)
Person in charge at the time of inspection: Rhonda Spence	Number of registered places: 31

4.0 Inspection summary

An unannounced inspection took place on 19 July 2019 from 11.00 to 12.00.

This inspection was underpinned by:

- The Residential Care Homes Regulations (Northern Ireland) 2005
- Department of Health, Social Services and Public Safety (DHSSPS) Residential Care Homes Minimum Standards (2011)

The purpose of the inspection was to investigate the circumstances related to a statutory notification submitted by the manager on 14 July 2019 (Ref NT221917).

The inspection did not examine any details from the quality improvement plan of the inspection undertaken by RQIA on 23 May 2019.

The following areas were examined during the inspection:

- Exterior garden including fence-line & paved surfaces

The findings of this report will provide the provider with the necessary information to assist them to fulfil their responsibilities.

5.0 Inspection outcome

	Regulations	Standards
Total number of areas for improvement	0	1

Areas for improvement and details of the Quality Improvement Plan (QIP) were discussed with Rhonda Spence, Manager and Kevin McKinney, Registered Individual as part of the inspection process. The timescales for completion commence from the date of inspection.

The findings of the inspection were provided to the person in charge at the conclusion of the inspection.

Enforcement action did not result from the findings of this inspection.

6.0 The inspection

External day areas & exterior fencing

It is alleged that a service user was found injured adjacent a metal rail fence separating an upper and lower rear garden area, the injured service user received appropriate medical care.

We were informed that the fence-line was not evaluated as a high category risk since the area was not utilised by service users living with dementia. The responsible Individual and the manager indicated they would complete a health and safety risk assessment, and incorporate improvement works to act as a further deterrent.

Areas for improvement

Complete a health & safety risk assessment related to all fences within the premises, and implement any necessary control measures to prevent residents climbing and falling from the fences.

	Regulations	Standards
Total number of areas for improvement	0	1

7.0 Quality improvement plan

Areas for improvement identified during this inspection are detailed in the quality improvement plan (QIP). Details of the QIP were discussed with Rhonda Spence & Kevin McKinney, Manager and Responsible Individual respectively, as part of the inspection process. The timescales commence from the date of inspection.

The registered provider/manager should note that if the action outlined in the QIP is not taken to comply with regulations and standards this may lead to further enforcement action including possible prosecution for offences. It is the responsibility of the registered provider to ensure that all areas for improvement identified within the QIP are addressed within the specified timescales.

Matters to be addressed as a result of this inspection are set in the context of the current registration of the Residential Care Home. The registration is not transferable so that in the event of any future application to alter, extend or to sell the premises RQIA would apply standards current at the time of that application.

7.1 Areas for improvement

Areas for improvement have been identified where action is required to ensure compliance with:

- The Residential Care Homes Regulations (Northern Ireland) 2005
- Department of Health, Social Services and Public Safety (DHSSPS) Residential Care Homes Minimum Standards (2011)

7.2 Actions to be taken by the service

The QIP should be completed and detail the actions taken to address the areas for improvement identified. The registered provider should confirm that these actions have been completed and return the completed QIP via Web Portal for assessment by the inspector.

Quality Improvement Plan

Action required to ensure compliance with the Department of Health, Social Services and Public Safety (DHSSPS) Residential Care Homes Minimum Standards (2011)

<p>Area for improvement 1</p> <p>Ref: Standard 27.5</p> <p>Stated: First time</p> <p>To be completed by: 20 November 2019</p>	<p>The registered person shall undertake a health and safety risk assessment pertaining to resident`s use of the exterior garden & activity areas. Improvement works must be implemented to minimise the risk of service users climbing on fence-lines, walls etc.</p> <p>Ref: 6.0</p>
	<p>Response by registered person detailing the actions taken:</p> <p>Assessment was carried out of exterior garden and grounds, work was carried out to wall / railing area to reduce risk of a client being able to climb on wall / fence. Area was also opened up to visibly improve pathway for entry and exit.</p>

Please ensure this document is completed in full and returned via Web Portal



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