

Unannounced Care Inspection Report

26 March 2021



Hanna Street

Type of Service: Residential Care Home (RCH)
Address: 8 Hanna Street, York Road, Belfast, BT15 1GQ
Tel No: 028 9504 2810
Inspector: Marie-Claire Quinn

www.rqia.org.uk

Assurance, Challenge and Improvement in Health and Social Care

It should be noted that this inspection report should not be regarded as a comprehensive review of all strengths and areas for improvement that exist in the service. The findings reported on are those which came to the attention of RQIA during the course of this inspection. The findings contained within this report do not exempt the service from their responsibility for maintaining compliance with legislation, standards and best practice.

This inspection was underpinned by The Health and Personal Social Services (Quality, Improvement and Regulation) (Northern Ireland) Order 2003, The Residential Care Homes Regulations (Northern Ireland) 2005 and the DHSSPS Residential Care Homes Minimum Standards, August 2011.

1.0 What we look for



2.0 Profile of service

This is a residential care home registered to provide care for up to two people with a living disability, on a short term 'respite' basis. There are no permanent residents living in the home.

3.0 Service details

Organisation/Registered Provider: Belfast Health and Social Care Trust (BHSCT)	Registered Manager and date registered: Barbara McGarrity
Responsible Individual(s): Dr Catherine Jack - registration pending	Date Registered 1 April 2005
Person in charge at the time of inspection: Kelly Stewart	Number of registered places: 2
Categories of care: Residential Care (RC) LD – Learning disability. LD(E) – Learning disability – over 65 years.	Number of residents accommodated in the residential home on the day of this inspection: 0

4.0 Inspection summary

An unannounced inspection took place on 26 March 2021 from 09.45 to 09.55 hours.

Due to the coronavirus (COVID-19) pandemic the Department of Health (DOH) directed RQIA to prioritise inspections to homes on the basis of risk.

The home's manager advised RQIA that the residential home has not been operational since April 2020 due to the COVID- 19 pandemic and that there are no plans to reopen the service at present.

As there has been no application to cancel or change the registration of the service, it remains subject to RQIA inspection. This care inspection was therefore conducted to confirm that the home was operating as described by the manager.

The findings of this report will provide the home with the necessary information to assist them to fulfil their responsibilities, enhance practice and residents' experience.

4.1 Inspection outcome

	Regulations	Standards
Total number of areas for improvement	0	0

This inspection resulted in no areas for improvement being identified. Findings of the inspection were discussed with Barbara McGarrity, manager, as part of the inspection process and can be found in the main body of the report.

Enforcement action did not result from the findings of this inspection.

5.0 How we inspect

Prior to the inspection a range of information relevant to the service was reviewed. This included the following records:

- notifiable events since the previous care inspection
- the registration status of the home
- written and verbal communication received since the previous care inspection
- the previous care inspection report.

During the inspection, we spoke with one member of staff.

No residents were accommodated in the residential home at the time of the inspection.

6.0 The inspection

6.1 Review of areas for improvement from previous care inspection dated 14 November 2019.

There were no areas for improvement identified as a result of the last care inspection.

6.2 Inspection findings

This residential home is located within the same building as a domiciliary care agency, which provides supported living accommodation.

On arrival to the home, we were greeted by polite and helpful staff. Staff were seen to adhere to COVID-19 guidance as they took our temperature, ensured we sanitised our hands and completed a symptom checklist before we entered the home. Staff wore Personal Protective Equipment (PPE) as required, and PPE and hand sanitiser was available in the home. We saw staff maintain and encourage service users to adhere to social distancing.

Staff confirmed that there were currently no residential respite service users staying in the home, and that the service had been non-operational since April 2020.

Staff did however confirm that the residential bedrooms remained unlocked and accessible to the supported living service users. This was to allow additional space for safe social distancing, and to provide areas for service users to relax and watch television and DVDs.

In July 2020 the manager of the Residential Home had spoken with RQIA regarding the temporary repurposing of the Residential Care Home; however, this information was not confirmed in writing until after this inspection.

RQIA met with the management team for this service on 13 April 2021 to discuss when the Residential Care Home would revert to operating in accordance with the Residential Care Homes Regulations (Northern Ireland) 2005. The outcome of this meeting was that the service

was asked to consider the future of the home and to provide RQIA with their decision and an action plan to revert or vary their registration by end of May 2021.

Observations of the Hanna Street Domiciliary Agency were discussed with the manager and the RQIA Inspector for this service.

	Regulations	Standards
Total number of areas for improvement	0	0

7.0 Quality improvement plan

There were no areas for improvement identified during this inspection, and a QIP is not required or included, as part of this inspection report.



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