

Inspection Report

23 November 2021



Hanna Street

Type of service: Residential Care Home
Address: 6 Hanna Street,
York Street, Belfast,
BT15 1GQ
Telephone number: 028 9504 2810

www.rqia.org.uk

Assurance, Challenge and Improvement in Health and Social Care

Information on legislation and standards underpinning inspections can be found on our website <https://www.rqia.org.uk/>

1.0 Service information

Organisation/Registered Provider: Belfast Health and Social Care Trust (BHSCT)	Registered Manager: Barbara McGarrity
Registered Person/s OR Responsible Individual Dr Catherine Jack	Date registered: 1 April 2005
Person in charge at the time of inspection: Karen McCoy senior support worker	Number of registered places: 2
Categories of care: Residential Care (RC) LD – Learning disability. LD(E) – Learning disability – over 65 years	Number of residents accommodated in the residential care home on the day of this inspection: 0
Brief description of the accommodation/how the service operates: This is a two bedded residential care home that provides respite care for people living with a learning disability. The residential care home is located within the same building as a domiciliary care agency, which provides supported living accommodation for service users living with a learning disability or other complex needs.	

2.0 Inspection summary

An unannounced inspection took place on 23 November 2021, from 9.10am to 11.10am by a care inspector.

The home's manager advised RQIA that the residential home has not been operational since April 2020 due to the COVID- 19 pandemic and that there are no plans to reopen the service at present.

As there has been no application to cancel or change the registration of the service, it remains subject to RQIA inspection. This care inspection was therefore conducted to confirm that the home was operating as described by the manager.

This inspection resulted in no areas for improvement being identified. Findings of the inspection were discussed with Karen McCoy, senior support worker and Anne Campbell, Operations Manager, as part of the inspection process and can be found in the main body of the report.

3.0 How we inspect

RQIA's inspections form part of our ongoing assessment of the quality of services. Our reports reflect how they were performing at the time of our inspection, highlighting both good practice and any areas for improvement. It is the responsibility of the service provider to ensure compliance with legislation, standards and best practice, and to address any deficits identified during our inspections.

To prepare for this inspection we reviewed information held by RQIA about this home. This included the previous areas for improvement issued, registration information, and any other written or verbal information received from residents, relatives, staff or the Commissioning Trust.

A range of documents were examined to determine that effective systems were in place to manage the home.

The findings of the inspection were discussed with Karen McCoy, senior support worker and Anne Campbell, Operations Manager, at the conclusion of the inspection.

4.0 What people told us about the service

No residents were accommodated in the residential home at the time of the inspection.

5.0 The inspection

5.1 What has this service done to meet any areas for improvement identified at or since last inspection?

The last inspection to was undertaken on 26 March 2021 by a care inspector; no areas for improvement were identified.

5.2 Inspection findings

The residential home is located within the same building as a domiciliary care agency, which provides supported living accommodation for service users living with a learning disability and additional complex needs.

On arrival to the home, we were greeted by polite and helpful staff. Staff were seen to adhere to Covid-19 guidance as they took our temperature before we entered the home. Staff wore Personal Protective Equipment (PPE) as required, and PPE and hand sanitiser was available in the home.

Staff confirmed that there were currently no residential respite service users staying in the home.

The two respite bedrooms were examined; both rooms are kept locked while not in use by respite residents. The rooms contained the required equipment to facilitate residents who may use the respite rooms. Two wardrobes in one of the bedrooms was observed cluttered and contained various items; such as masks, continence aids, games and bags. RQIA received email confirmation on the day after the inspection that the wardrobes are now clear of clutter and ready for use by residents when the respite service reopens.

Fire safety measures were in place and well managed to ensure residents, staff and visitors to the home were safe. Corridors were clear of clutter and obstruction and fire exits were also maintained clear. The fire risk assessment available for review was dated 10 August 2021.

The Operations Manager was requested to keep RQIA apprised of any date when the respite service hopes to reopen.

6.0 Conclusion

The two beds available with Hannah Street remain ready for use for respite residents whenever a decision is finalised to reopen the service.

7.0 Quality Improvement Plan/Areas for Improvement

	Regulations	Standards
Total number of Areas for Improvement	0	0

There were no areas for improvement identified during this inspection, and a QIP is not required or included, as part of this inspection report. Findings of the inspection were discussed with Karen McCoy, senior support worker and Anne Campbell, Operations Manager.



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