

Inspection Report

18 October 2023



2-1-2 Old Holywood Road

Type of service: Residential Care Home
Address: 212 Old Holywood Rd, Belfast
Telephone number: 028 90 425 554

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Assurance, Challenge and Improvement in Health and Social Care

Information on legislation and standards underpinning inspections can be found on our website <https://www.rqia.org.uk/>

1.0 Service information

Organisation/Registered Provider: Cornerstone Care 212 Limited	Registered Manager: Mrs Samantha Murdock
Responsible Individual: Mrs Irene McBurney	Date registered: 19 October 2020
Person in charge at the time of inspection: Mrs Samantha Murdock	Number of registered places: 15 The home is approved to provide care on a day basis only to 1 person.
Categories of care: Residential Care (RC) LD – Learning disability. LD(E) – Learning disability – over 65 years.	Number of residents accommodated in the residential care home on the day of this inspection: 13
Brief description of the accommodation/how the service operates: This home is a registered Residential Care Home which provides Health and Social Care for up to 15 residents. The home is divided into three units across two floors.	

2.0 Inspection summary

An announced inspection took place on 18 October 2023 from 10am to 11am by an estates support officer as directed by the care home's assigned estates inspector. The inspection focused solely on reviewing the accommodation associated with the variation to registration application VA012278: ground floor store to office conversion.

The variation to registration alteration works was compliant with the Residential Care Home minimum standards, and is approved from an estates inspector's perspective.

3.0 How we inspect

RQIA’s inspections form part of our ongoing assessment of the quality of services. Our reports reflect how they were performing at the time of our inspection, highlighting both good practice and any areas for improvement. It is the responsibility of the service provider to ensure compliance with legislation, standards and best practice, and to address any deficits identified during our inspections.

A range of documents were examined to determine that effective systems were in place to manage the home.

The findings of the inspection were discussed with the manager at the conclusion of the inspection.

4.0 The inspection

4.1 What has this service done to meet any areas for improvement identified at or since last inspection?

The previous RQIA inspection IN044491 completed on 12 September 2023 was a combined care & pharmacy inspection.

Areas for improvement from the last inspection on 12/09/2023		
Action required to ensure compliance with The Residential Care Homes Regulations (Northern Ireland) 2005		Validation of compliance
Area for improvement 1 Ref: Regulation 19 (2) Schedule 4 (7) Stated: First time To be completed by: Immediately and ongoing	The registered person shall ensure that the duty rota accurately reflects the staff on duty at any time in the home. The rota must include; the full name of the persons working in the home, the hours worked on each shift and the capacity in which they worked. Ref: 5.2.1	Carried forward to the next inspection
	Action required to comply with this regulation was not reviewed as part of this inspection and is carried forward to the next inspection.	

<p>Area for improvement 2</p> <p>Ref: Regulation 13 (7)</p> <p>Stated: First time</p> <p>To be completed by: Immediately and ongoing</p>	<p>The registered person shall ensure the infection prevention and control issues identified on inspection are managed to minimise the risk and spread of infection. This area for improvement relates to the following:</p> <ul style="list-style-type: none"> • Appropriate use of Personal Protective Equipment • Replacing of clinical waste bags without delay • Ensuring staff are bare below the elbow <p>Ref: 5.2.2</p> <p>Action required to ensure compliance with this regulation was not reviewed as part of this inspection and this is carried forward to the next inspection.</p>	<p>Carried forward to the next inspection</p>
<p>Action required to ensure compliance with the Residential Care Homes Minimum Standards (December 2022) (Version 1:2)</p>		<p>Validation of compliance</p>
<p>Area for improvement 1</p> <p>Ref: Standard 28</p> <p>Stated: Second time</p> <p>To be completed by: Immediately and ongoing</p>	<p>The registered person shall ensure furniture within the home is maintained in a manner to allows for this to be effectively cleaned in line with Infection Prevention Control (IPC) guidance.</p> <p>Ref: 5.1 and 5.2.2</p> <p>Action taken to ensure compliance with this standard was not reviewed as part of this inspection and this is carried forward to the next inspection.</p>	<p>Carried forward to the next inspection</p>
<p>Area for improvement 2</p> <p>Ref: Standard 27.1</p> <p>Stated: First time</p> <p>To be completed by: Immediately and ongoing</p>	<p>The registered person shall ensure that the building is kept clean and hygienic at all times with a focus on, but not limited to, the areas identified at this inspection.</p> <p>Ref: 5.2.1</p> <p>Action required to ensure compliance with this standard was not reviewed as part of this inspection and this is carried forward to the next inspection.</p>	<p>Carried forward to the next inspection</p>

<p>Area for improvement 3</p> <p>Ref: Standard 32</p> <p>Stated: First time</p> <p>To be completed by: Immediate action required (7 September 2023)</p>	<p>The responsible person shall ensure that the maximum, minimum and current temperatures of the medicine refrigerator are monitored and recorded daily and that appropriate action is taken if the temperature recorded is outside the recommended range of 2-8°C.</p> <p>Ref: 5.2.6</p>	<p>Carried forward to the next inspection</p>
	<p>Action required to ensure compliance with this standard was not reviewed as part of this inspection and this is carried forward to the next inspection.</p>	

4.2 Inspection findings

The building engineering maintenance services documents plus associated risk assessments reviewed before and during the inspection were compliant with the required registration standards,
 The inspection review confirmed that the environment was in a satisfactory condition, compliant with the required standards.

5.0 Quality Improvement Plan/Areas for Improvement

There are no new AFIs added as a result of this visit, the requirements and standards listed in the previous Quality Improvement Plan are carried forward for review at the next inspection.

The Residential Care Homes Regulations (Northern Ireland) 2005 and the Residential Care Homes’ Minimum Standards (December 2022) (Version 1:2)

	Regulations	Standards
Total number of Areas for Improvement	2*	3*

* the total number of areas for improvement includes two requirements and three recommendations which are carried forward from the previous inspection for review at the next inspection.

Areas for improvement and details of the Quality Improvement Plan were discussed with Samantha Murdock,(Registered Manager), as part of the inspection process. The timescales for completion commence from the date of inspection.

Quality Improvement Plan	
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