



The Regulation and
Quality Improvement
Authority

Lisburn Intermediate Care Centre
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119b Hillsborough Road
Lisburn
BT28 1JX

Inspector: Gavin Doherty
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**Announced Estates Inspection
of
Lisburn Intermediate Care Centre**

11 February 2016

The Regulation and Quality Improvement Authority
9th Floor Riverside Tower, 5 Lanyon Place, Belfast, BT1 3BT
Tel: 028 9051 7500 Fax: 028 9051 7501 Web: www.rqia.org.uk

1. Summary of Inspection

An announced estates inspection took place on 11 February 2016 from 10:30 to 13:00. Overall on the day of the inspection the premises supported the delivery of safe, effective and compassionate care. Areas for improvement were identified and are set out in the Quality Improvement Plan (QIP) appended to this report. This inspection was underpinned by the Care Standards for Nursing Homes 2015.

1.1 Actions/Enforcement Taken Following the Last Inspection

Other than those actions detailed in the previous QIP there were no further actions required to be taken following the last inspection.

1.2 Actions/Enforcement Resulting from this Inspection

Enforcement action did not result from the findings of this inspection.

1.3 Inspection Outcome

	Requirements	Recommendations
Total number of requirements and recommendations made at this inspection	0	0

This inspection resulted in no requirements or recommendations being made. Findings of the inspection can be found in the main body of the report.

2. Service Details

Registered Organisation/Registered Person: Four Seasons Health Care/Dr Claire Royston	Registered Manager: Judith Derby
Person in Charge of the Home at the Time of Inspection: Judith Derby	Date Manager Registered: 6 September 2013
Categories of Care: NH-TI, NH-PH(E), NH-PH, NH-I, NH-DE	Number of Registered Places: 63
Number of Patients Accommodated on Day of Inspection: 59	Weekly Tariff at Time of Inspection: £580-£652

3. Inspection Focus

The inspection sought to assess progress with the issues raised during and since the previous inspection and to determine if the following standards have been met:

Standard 44: Premises

Standard 47: Safe and Healthy working Practices

Standard 48: Fire safety

4. Methods/Process

Specific methods/processes used in this inspection include the following:

Prior to inspection the following records were analysed: Previous estates inspection report, statutory notifications over the past 12 months.

Discussions with Judith Derby, Registered Manager and Stevie McCormick, Estates Manager representing Four Seasons Health Care.

The following records were examined during the inspection: Copies of service records and in-house log books relating to the maintenance and upkeep of the building and engineering services, legionellae risk assessment, and fire risk assessment.

5. The Inspection

5.1 Review of Requirements and Recommendations from Previous Inspection

The previous inspection of the home was an unannounced care inspection dated 15 June 2015. The completed QIP was returned and approved by the care inspector on 2 July 2015.

5.2 Review of Requirements and Recommendations from the Last Estates Inspection undertaken on 14 February 2013

Previous Inspection Statutory Requirements		Validation of Compliance
Requirement 1 Ref: Regulation 27 (2) (b)	The threshold strip at 'Linen Store 4' was damaged and should be replaced.	Met
	Action taken as confirmed during the inspection: This requirement was confirmed as addressed at the time of the inspection.	

<p>Requirement 2</p> <p>Ref: Regulation 27 (2) (b)</p>	<p>Ensure that the shelving in the laundry is suitably sealed at all edges in accordance with current infection control best practice.</p>	<p>Met</p>
<p>Action taken as confirmed during the inspection:</p> <p>This requirement was confirmed as addressed at the time of the inspection.</p>		
<p>Requirement 3</p> <p>Ref: Regulation 27 (2) (q)</p>	<p>Ensure that the Washer Disinfectors currently installed within the home, are fully maintained and tested to the appropriate standard (EN ISO 15883-1&3 2006 and HTM2030). (www.dhsspsni.gov.uk/human_waste_container.pdf)</p>	<p>Met</p>
<p>Action taken as confirmed during the inspection:</p> <p>Certification was provided during the inspection to confirm that Arjo Huntleigh now service and validate the washer disinfectors. The next service is programmed for the 26 February 2016.</p>		
<p>Requirement 4</p> <p>Ref: Regulation 14 (2) (a)</p>	<p>Ensure that all seldom used outlets are flushed through twice weekly in accordance with best practice guidance contained within 'DHSSPSNI Health Technical Memorandum 04-01'.</p>	<p>Met</p>
<p>Action taken as confirmed during the inspection:</p> <p>Records are maintained and were available for inspection.</p>		
<p>Requirement 5</p> <p>Ref: Regulation 27 (2) (q)</p>	<p>A suitable inspection of the home's fixed electrical wiring is now due. This should be completed without further delay and any remedial works identified should be completed to ensure that the system remains in a satisfactory condition.</p>	<p>Met</p>
<p>Action taken as confirmed during the inspection:</p> <p>The fixed electrical installation was inspected on 2 July 2013 and any remedial works were attended to. The certificate pertaining to this inspection was available in the home for inspection.</p>		

Requirement 6 Ref: Regulation 27 (4) (a)	Carry out the annual review of the fire risk assessment for the home. Ensure that all significant findings are implemented and signed-off by the responsible person when completed.	Met
Action taken as confirmed during the inspection: The most recent fire risk assessment was undertaken on 2 September 2015. All significant findings have been implemented and signed-off.		
Requirement 7 Ref: Regulation 27 (4) (d)	Provide confirmation that the most recent remedial works outlined in the service reports for the fire alarm and detection system, and the emergency lighting installation have been implemented. If these remedial works are still outstanding, they must be completed without further delay.	Met
Action taken as confirmed during the inspection: The most recent inspection of the fire alarm and detection system and the emergency lighting installation were undertaken on the 29 December 2015 and 27 May 2015 respectively. The Estates Manager confirmed that all remedial works in relation to these inspections had been completed.		

5.3 Standard 44: Premises

Is Care Safe? (Quality of Life)

A range of documentation in relation to the maintenance and upkeep of the premises was presented for review during this Estates inspection. This documentation included inspection and test reports for various elements of the engineering services and risk assessments. This supports the delivery of safe care.

Is Care Effective? (Quality of Management)

A range of accommodation, facilities and support services is provided in the premises. This supports the delivery of effective care.

Is Care Compassionate? (Quality of Care)

The areas of the premises reviewed during this Estates inspection were well presented, clean and free from malodours. Many of the bedrooms have recently been redecorated and there is an ongoing program in place for redecoration within the home. Several floor finishes in the communal bathrooms have also been replaced. This supports the delivery of compassionate care.

Areas for Improvement

No areas for improvement were identified during this estates inspection.

Number of Requirements	0	Number Recommendations:	0
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5.4 Standard 47: Safe and Healthy Working Practices

Is Care Safe? (Quality of Life)

A range of documentation relating to the safe operation of the premises, installations and engineering services was presented for review during this Estates inspection. This supports the delivery of safe care.

Is Care Effective? (Quality of Management)

The nature and needs of the patients are considered as part of the risk assessment processes and this is reflected in the management of the home. This supports the delivery of effective care.

Is Care Compassionate? (Quality of Care)

There are health & safety procedures and control measures in place which support the delivery of compassionate care. The thorough examination reports for the premises passenger lift and two service lifts were not available in the home at the time of the inspection. However, these reports were subsequently forwarded to RQIA and were found to be satisfactory.

Areas for Improvement

No areas for improvement were identified during this estates inspection.

Number of Requirements	0	Number Recommendations:	0
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5.5 Standard 48: Fire Safety

Is Care Safe? (Quality of Life)

A range of fire protection measures are in place for the premises. This includes a fire detection and alarm system, emergency lighting, first aid fire-fighting equipment, structural fire separation and protection to the means of escape. This supports the delivery of safe care.

Is Care Effective? (Quality of Management)

The standard used by the registered person to determine the overall level of fire safety within the premises takes account of the interaction between the physical fire precautions, the fire hazards, the number of patients, the management policies and the availability of adequately trained staff. This standard has been referenced in the fire risk assessment. This fire risk assessment was undertaken by a suitably qualified and accredited fire risk assessor as recommended by RQIA. This is to be commended, and supports the delivery of effective care.

Is Care Compassionate? (Quality of Care)

The standard used by the registered persons to determine the extent of fire safety protection measures that are appropriate for the premises recognises the need to maintain a homely, non-institutionalised environment. This supports the delivery of compassionate care.

Areas for Improvement

No areas for improvement were identified during this estates inspection.

Number of Requirements	0	Number Recommendations:	0
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5.6 Additional Areas Examined

No additional areas of the premises were examined during this estates inspection.

No requirements or recommendations resulted from this inspection.

I agree with the content of the report.

Registered Manager	Judy Derby	Date Completed	25.03.16
Registered Person	Dr Claire Royston	Date Approved	25.03.16
RQIA Inspector Assessing Response	Gavin Doherty	Date Approved	8/4/2016

Please provide any additional comments or observations you may wish to make below:

Please ensure this document is completed in full and returned to estates.mailbox@rqia.org from the authorised email address