

# Unannounced Premises Inspections Report 13 & 22 September 2016



## **Geanann Care Centre**

Type of service: Nursing Home  
Address: 31 Ballygawley Road, Dungannon, BT70 1NH  
Tel No: 028 8775 0101  
Inspector: R Sayers

[www.rqia.org.uk](http://www.rqia.org.uk)

Assurance, Challenge and Improvement in Health and Social Care

## 1.0 Summary

Unannounced inspections of Geanann Care Centre took place on 13 September 2016 from 16:15 to 17:05hrs, and 22 September 2016 from 14:30 to 14:45hrs.

A joint care/estate inspection completed on 13 September 2016 had identified failures in the premises security arrangements; the failures had the potential to permit unauthorised egress from the home by patients.

The inspection focus which took place on 22 September 2016 was to verify that patient security enhancement works to external doors and garden gates had been implemented.

These inspections were underpinned by The Nursing Homes Regulations (Northern Ireland) 2005.

## 1.1 Inspection outcome

	Requirements	Recommendations
<b>Total number of requirements and recommendations made at this inspection</b>	<b>1</b>	<b>0</b>

Details of the Quality Improvement Plan (QIP) within this report were discussed with Ms Michelle Devlin, Registered Manager, and Mr Sean O'Hagan, Maintenance Operative/Janitor as part of the inspection process. The timescales for completion commence from the date of inspection.

Enforcement action was not implemented as a result of the findings of these inspections.

## 2.0 Service details

<b>Registered organisation/registered person:</b> Countrywide Care Homes (4) Limited	<b>Registered manager:</b> Ms Michelle Devlin
<b>Person in charge of the home at the time of inspection:</b> Ms Michelle Devlin	<b>Date manager registered:</b> 23 March 2015
<b>Categories of care:</b> NH-I, NH-DE, RC-DE	<b>Number of registered places:</b> 54

### 3.0 Methods/processes

During the inspections the inspector met with Ms Michelle Devlin, Registered Manager, and Mr Sean O'Hagan, Maintenance Operative/Janitor.

There were no premises certificates/records examined during the inspections.

### 4.0 The inspection

#### 4.1 Inspection Findings

##### 13 September 2016 inspection:

Exterior doors and garden gates could be opened by patients without the knowledge of nursing/care staff.

##### 22 September 2016 inspection:

All exterior doors and garden gates had been connected to an audible alarm system. Garden gate self-closer devices had not yet been installed; we are informed that the self-closer devices have been ordered and once delivered to site the devices will be installed.

#### Areas for improvement

1. Install self-closer devices on all gates; maintain management controls on egress from all garden gates and external doorways until suitable gate/door security measures are completed.

Reference Quality Improvement Plan Requirement 1.

<b>Number of requirements:</b>	<b>1</b>	<b>Number of recommendations:</b>	<b>0</b>
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### 5.0 Quality improvement plan

Any issues identified during this inspection are detailed in the QIP. Details of the QIP were discussed with Ms Michelle Devlin, Registered Manager, as part of the inspection process. The timescales commence from the date of inspection.

The registered provider/manager should note that failure to comply with regulations may lead to further enforcement action including possible prosecution for offences. It is the responsibility of the registered provider to ensure that all requirements and recommendations contained within the QIP are addressed within the specified timescales.

Matters to be addressed as a result of this inspection are set in the context of the current registration of the Nursing Home. The registration is not transferable so that in the event of any future application to alter, extend or to sell the premises the RQIA would apply standards current at the time of that application.

### 5.1 Statutory requirements

This section outlines the actions which must be taken so that the registered provider meets legislative requirements based on The Nursing Homes Regulations (Northern Ireland) 2005.

### 5.2 Recommendations

This section outlines the recommended actions based on research, recognised sources and The Care Standards for Nursing Homes - April 2015. They promote current good practice and if adopted by the registered provider/manager may enhance service, quality and delivery.

### 5.3 Actions taken by the registered provider

The QIP should be completed and detail the actions taken to meet the legislative requirements and recommendations stated. The registered provider should confirm that these actions have been completed and return the completed QIP to [Estates.Mailbox@rqia.org.uk](mailto:Estates.Mailbox@rqia.org.uk) for assessment by the inspector.

It should be noted that this inspection report should not be regarded as a comprehensive review of all strengths and areas for improvement that exist in the service. The findings reported on are those which came to the attention of RQIA during the course of this inspection. The findings contained within this report do not exempt the registered provider from their responsibility for maintaining compliance with the regulations and standards. It is expected that the requirements and recommendations outlined in this report will provide the registered provider with the necessary information to assist them to fulfil their responsibilities and enhance practice within the service.

Quality Improvement Plan	
Statutory requirements	
<b>Requirement 1</b>  <b>Ref:</b> Regulations 14.(2)(a),(b) & (c) 17.(2)(a)  <b>Stated:</b> First time  <b>To be completed by:</b> Immediate	The registered provider must complete improvements to control patient egress from the premises via external doors and garden gates. Management controls must be implemented until physical control measures are fully installed.
	<b>Response by registered provider detailing the actions taken:</b> All exterior doors and garden gates have been connected to the nurse call system. Self closing devices have been installed. All work completed. Security checks are carried out daily by maintenance and person in charge on each handover.

*\*Please ensure this document is completed in full and returned to [Estates.Mailbox@rqia.org.uk](mailto:Estates.Mailbox@rqia.org.uk) from the authorised email address\**



The Regulation and Quality Improvement Authority  
9th Floor  
Riverside Tower  
5 Lanyon Place  
BELFAST  
BT1 3BT

Tel 028 9051 7500  
Fax 028 9051 7501  
Email [info@rqia.org.uk](mailto:info@rqia.org.uk)  
Web [www.rqia.org.uk](http://www.rqia.org.uk)  
@RQIANews