

THE REGULATION AND QUALITY IMPROVEMENT AUTHORITY

FAILURE TO COMPLY NOTICE

Name of Registered Establishment or Agency: Ard Mhacha House Care Centre (1869)	FTC Ref: FTC/NH/1869/2014-15/01
Address of Registered Establishment or Agency: Desart Lane South Armagh BT61 8AR	
Name of Registered Person: Mrs Victoria Craddock Countrywide Care Homes Limited	Issue Date: 24 March 2015
Regulation not complied with: The Nursing Homes Regulations (Northern Ireland) 2005 Regulation 12 (1) (a) and (b) The registered person shall provide treatment, and any other services to patients in accordance with the statement of purpose, and shall ensure that the treatment and other services provided to each patient – (a) meet his individual needs; (b) reflect current best practice; and	
Specific failings to comply with regulations: The unannounced care inspection on 10 and 11 March 2015 evidenced concerns in relation to the safe and effective care of patients: Three patients were observed on bed rest who had no risk assessments or care plans for pressure care management to evidence the delivery of care. Repositioning records for these patients were unavailable and information provided by nursing and care staff was inconsistent and conflicting. One patient was observed as having a grade two pressure ulcer. Care records did not reflect same and nursing staff were unaware of the patient having the pressure ulcer. The completed risk assessment did not accurately reflect the patient's current level of risk in regards to pressure care. The pressure relieving equipment in use was not adequate to manage the patient's care and no repositioning regime was available. One patient who was receiving treatment for grade three pressure ulcers had not received the treatment prescribed in accordance with the Trust tissue viability care plan.	

Regulation 30 notification reports in regards to same had not been submitted to RQIA.

Action required to comply with regulations:

The responsible individual must ensure that all patients who are on bed rest have the relevant risk assessments completed for pressure care and care plans should evidence the care required for the identified needs.

The responsible individual must ensure that where the trust provide a plan of care this should be implemented and adhered to.

The responsible individual must ensure repositioning schedules and records reflect the outcome of any assessment and care plan completed for patients pressure care management.

The responsible individual must ensure all records pertaining to pressure care management are up to date.

The responsible individual must ensure that pressure relieving equipment provided is adequate and reviewed as indicated.

The responsible individual must ensure all staff undertake training in the management of pressure care and wounds and should refer to best practice guidance (Nice guidance for the management of pressure ulcers in primary and secondary care) and a record of any training undertaken must be retained.

The responsible individual must ensure that Regulation 30 notifications are submitted to RQIA in accordance with The Nursing Homes Regulations (Northern Ireland) 2005.

The responsible individual shall provide written evidence in Regulation 29 reports to evidence that the management of patients on bed rest and those with wounds are been monitored and reviewed and appropriate actions have been taken to ensure that practice and care is been delivered in accordance with best practice guidance.

The registered person may make written representations to the Chief Executive of RQIA regarding the issue of a failure to comply notice, within one month of receipt of this notice.

Date by which compliance must be achieved by 26 May 2015

Signed.......... **Director of Regulation and Nursing**

This notice is made under The Health and Personal Social Services (Quality, Improvement and Regulation) (Northern Ireland) Order 2003 and The Nursing Homes Regulations (Northern Ireland) 2005

It should be noted that failure to comply with some regulations is considered to be an offence and RQIA has the power under regulations to prosecute for specified offences.