

THE REGULATION AND QUALITY IMPROVEMENT AUTHORITY

FAILURE TO COMPLY NOTICE

Name of Registered Establishment or Agency: Ashbrooke Care Home (1853)	FTC Ref No: FTC/NH/1853/2016-17/01(E)
Address of Registered Establishment or Agency: 2a Ashbourne Manor, Old Tempo Road, Enniskillen, BT74 4BB	
Name of Registered Person: Mr Nadarajah (Logan) Logeswaran	Issue Date: 10 November 2016
Regulation not complied with: The Nursing Homes Regulations (Northern Ireland) 2005 Regulation 12.- (1) (a) and (b) The registered person shall provide treatment, and any other services to patients in accordance with the statement of purpose, and shall ensure that the treatment and other services provided to each patient – (a) meet his individual needs (b) reflect current best practice	
Specific failings to comply with regulations: During an unannounced inspection on 3 November 2016, concerns were identified regarding the quality of care delivered in Ashbrooke Care Home. There was a lack of evidence to demonstrate that safe and effective care and treatment was being delivered in regards to the management of weight loss, wounds, pressure damage and accidents and incidents. The registered person failed to ensure that care records were maintained with a systematic approach to assessing, planning, reviewing and evaluating care. The registered person failed to ensure that risk assessments and care plans were in place, and sufficiently reviewed in response to the changing needs of the patients. The registered person failed to ensure there was sufficient evidence within the care records, to demonstrate that patient weight loss was being identified and appropriately managed. The registered person failed to ensure that timely actions had been taken in regards to the management of pressure damage for an identified patient. The registered person failed to ensure that patients were being repositioned in accordance with repositioning schedules. Repositioning records were not maintained accurately.	

The registered person failed to ensure that accidents and incidents were being managed in accordance with best practice guidelines. There was also evidence that appropriate actions had not been taken in some instances, particularly in regards to the management of head injuries. This had the potential to impact negatively on the patient's health and welfare.

The registered person failed to ensure that professional standards and guidelines in respect of wound care, nutritional management and weight loss, were being adhered to.

The registered person failed to ensure that an appropriate quality audit of patient care records was maintained to ensure that the deficits in delivery of care were appropriately identified. This was particularly relevant to records of wound care, weight loss and nutritional management and accident and incidents and has the potential to impact negatively on outcomes for patients.

Action required to comply with regulations:

The registered person must ensure that care plans are maintained to reflect patients' assessment of need and risk assessments. The care records must regular review, with the outcomes for patients evaluated and recorded in the daily progress records.

The registered person must ensure that patients' weights are monitored, in accordance with their care plan and level of risk. Subsequent action taken in response to any identified deficits should be clearly recorded in the patient's care records.

The registered person must ensure that appropriate actions are taken when a patient requires wound care or has been identified at high risk of pressure damage.

The registered person must ensure that patients are repositioned in accordance with care plans and that repositioning records are accurately maintained.

The registered person must ensure that accidents and incidents are managed in accordance with best practice guidelines, and appropriate actions are taken to minimise risks to patient's health and welfare.

The registered person must ensure that staff are provided with training relevant to their role and responsibilities in relation to; the management of wounds, prevention of pressure damage, nutrition and accident and incidents with specific focus on the management of head injuries.

The registered person must ensure sufficiently robust audit and governance systems are in place to quality assure the delivery of nursing care. On this occasion, this refers to the areas of concerns identified above.

The registered person may make written representation to the Chief Executive of RQIA regarding the issue of a failure to comply notice, within one month of receipt of this notice.

Date by which compliance must be achieved by 11 February 2017.

Signed.......... Director of Regulation and Nursing

This notice is made under The Health and Personal Social Services (Quality, Improvement and Regulation) (Northern Ireland) Order 2003 and The Nursing Homes Regulations (Northern Ireland) 2005.

It should be noted that failure to comply with some regulations is considered to be an offence and RQIA has the power under regulations to prosecute for specified offences.