

THE REGULATION AND QUALITY IMPROVEMENT AUTHORITY (RQIA)

FAILURE TO COMPLY NOTICE

Name of Registered Establishment: Clifton Nursing Home RQIA ID: (1073)	Name of Registered Person: Mr Gavin O'Hare-Connolly
Address of Registered Establishment: 2a Hopewell Avenue, Belfast, BT13 1DR	
Issue Date: 20 May 2020	FTC Ref: FTC000095
Regulation not complied with: Registered Person: general requirements Regulation 10.— (1) <i>The registered provider and the registered manager shall, having regard to the size of the nursing home, the statement of purpose, and the number and needs of the patients, carry on or manage the nursing home (as the case may be) with sufficient care, competence and skill.</i>	
Specific failings to comply with regulations: During the inspection on 15 May 2020 inspectors were concerned regarding the governance, management and leadership of the home. Observations and discussion with staff during the inspection identified deficits in relation to the robustness of infection prevention and control practices; and the implementation of the regional Covid -19 guidance. During the inspection staff expressed concern regarding the leadership and management of the home and the lack of support offered to them given their anxieties around management of the Covid-19 outbreak. RQIA were concerned that the issues relating to the day to day management of infection prevention and control were attributable to the lack of governance, oversight and leadership and this had the potential to place patients and staff at risk of harm. RQIA were concerned that the home's management arrangements had been depleted. Therefore RQIA were not assured of the robustness of oversight and support for the management and staff team working in the home. RQIA were concerned that the manager does not have the necessary knowledge, skills and competence, at this time, to implement the necessary improvements to achieve compliance with the regulations and to sustain these improvements over time.	

Action required to comply with regulations:

The registered person must ensure that:

- there is a manager on site who carries on and manages the nursing home with sufficient care, competence and skill
- there is a clear and robust management and leadership structure within the home
- all grades of staff understand their role and function within the organisational structure and to whom they escalate concerns about patient care and staff practice
- the home's environment is managed to reduce risks to patients' health and wellbeing
- robust systems are in place to ensure that current infection prevention and control guidance is available and accessible to staff
- there are effective systems in place to monitor staff compliance with good infection prevention and control practices
- all staff working in the home are able to demonstrate their knowledge of infection prevention and control practice commensurate to their role and function in the home
- quality monitoring reports are completed in accordance with Regulation 29 of the Nursing Homes Regulations (Northern Ireland) 2005.
- the completed quality monitoring reports should be forwarded to RQIA by the fourth day of each month.

The Registered Person may make written representations to the Chief Executive of RQIA regarding the issue of a failure to comply notice, within one month of the date of serving this notice.

Date by which compliance must be achieved: 3 June 2020

Signed.....*Janie Candy*.....*Er* Director

This notice is served under The Health and Personal Social Services (Quality, Improvement and Regulation) (Northern Ireland) Order 2003 and The Nursing Homes Regulations (Northern Ireland) (2005)

It should be noted that failure to comply with some regulations is considered to be an offence and RQIA has the power under regulations to prosecute for specified offences.