

THE REGULATION AND QUALITY IMPROVEMENT AUTHORITY (RQIA)

FAILURE TO COMPLY NOTICE

Name of Registered Establishment: Deanfield (RQIA ID: 1174)	Name of Registered Person: Mr Michael Curran & Mr Paul Steele
Address of Registered Establishment: 19 Deanfield, Limavady Road, Londonderry, BT47 6HY	
Issue Date: 17 May 2019	FTC Ref: FTC000045
Regulation not complied with: <i>The Nursing Homes Regulations (Northern Ireland 2005)</i> <i>Health and Welfare of Patients</i> <i>Regulation 13.—(4) Subject to paragraph (5) the registered person shall make suitable arrangements for the ordering, storage, stock control, recording, handling, safe keeping, safe administration and disposal of medicines used in or for the purposes of the nursing home to ensure that –</i> <i>(b) medicine which is prescribed is administered as prescribed to the patient for whom it is prescribed, and to no other patient; and</i> <i>(c) a written record is kept of the administration of any medicine to a patient.</i>	
Specific failings to comply with regulations: The unannounced medicines management inspection undertaken on 7 May 2019 raised concerns regarding the governance arrangements and medicines management within the home. We found evidence that the audits of medicines undertaken were not effective in identifying shortfalls in the management of medicines. We found that identified patients had not received their medicines as prescribed. This is essential to ensure that their health and welfare is not compromised and the care practices are safe. We found that ten patients had missed more than one dose of at least one prescribed medicine since January 2019. There was no evidence that this had been escalated to the registered manager or the prescriber. RQIA had not been notified. Deficits in the oversight, monitoring and governance arrangements in the home were identified. There were ineffective procedures for ordering medicines and taking the necessary action if medicines are not received. The audit processes in place had failed to identify these issues.	

RQIA had raised these matters during the previous two medicines management inspections of Deanfield on 12 June and 9 October 2018. They had also been discussed during the serious concerns meeting held on 21 June 2018.

Action required to comply with regulations:

The registered persons must ensure that:

- Systems are in place so that patients have a continuous supply of their prescribed medicines.
- Robust auditing systems are developed and implemented which identify deficits in the availability of prescribed medicines and evidences the corrective action taken.
- Systems are in place to ensure that RQIA is notified when prescribed medicines are not available for administration.

The Registered Person may make written representations to the Chief Executive of RQIA regarding the issue of a failure to comply notice, within one month of the date of serving this notice.

Date by which compliance must be achieved: 15 July 2019

Signed..........Director of Assurance

This notice is served under The Health and Personal Social Services (Quality, Improvement and Regulation) (Northern Ireland) Order 2003 and The Nursing Homes Regulations (Northern Ireland) 2005

It should be noted that failure to comply with some regulations is considered to be an offence and RQIA has the power under regulations to prosecute for specified offences.