

THE REGULATION AND QUALITY IMPROVEMENT AUTHORITY (RQIA)

NOTICE OF DECISION

Name of Registered Establishment or Agency: Dunmurry Manor	NOD Ref: NOD/NH/12230/2016-17/01
Address of Registered Establishment or Agency: Rowan Drive, Seymour Hill, Dunmurry, BT17 9PX	
Name of Registered Person: John Rafferty	Issue Date: 10 March 2017
<p>The Regulation and Quality Improvement Authority gives notice of a decision to impose the following conditions to the registration of Dunmurry Manor:</p> <ol style="list-style-type: none">1. Admissions to Dunmurry Manor will cease until compliance with the specific actions stated in FTC/NH/12230/2016-17/01(E) and FTC/NH/12230/2016-17/02(E) dated 26 October 2016 have been fully met.2. The registered provider must ensure that a nurse manager, with sufficient, clinical and management experience, is working in the home on a day to day basis to ensure the quality and safety of care practice and service delivery to patients.3. The registered provider must ensure that regulation 29 monthly reports and copies of any other monitoring reports are provided to RQIA within three working days of the visits/reports having been completed. This condition will continue until such time that RQIA is satisfied that the home is operating in sustained compliance with The Nursing Homes Regulations (Northern Ireland) 2005 and the DHSSPS Care Standards for Nursing Homes 2015.	
<p>The reasons for serving this notice of decision are:</p> <p>An inspection of Dunmurry Manor was undertaken on 17 and 18 October 2016. Issues of concern were identified on inspection, in relation to the governance and management arrangements of the home; the health and welfare of patients; and staffing arrangements, including the deployment of staff.</p> <p>A meeting regarding the intention of RQIA to issue failure to comply notices was held on 25 October 2016 with the senior management team of Runwood Homes and the newly appointed home manager of Dunmurry Manor. As a result of this meeting three failure to comply notices were issued on 26 October 2016.</p>	

An enforcement compliance inspection undertaken on 4 January 2017 failed to provide sufficient evidence of compliance with all three failure to comply notices, and the period for compliance on the notices were extended. A further compliance inspection was undertaken on 27 January 2017. At this time compliance was achieved with FTC/NH/12230/2016-17/03(E), which referred to staffing and the deployment of staff. The remaining two notices, FTC/NH/12230/2016-17/01(E) in respect of governance issues; and FTC/NH/12230/2016-17/02(E) in respect of care delivery failed to demonstrate full compliance.

RQIA has taken an overview of inspection activity, including the lack of progress and sustained compliance with The Nursing Homes Regulations (Northern Ireland) 2005 and DHSSPS Care Standards for Nursing Homes 2015, over a period of time, together with the enforcement meetings and have concerns in relation to:

- robust governance and management arrangements
- the sustained delivery of safe and effective care to patients

Despite having raised these matters during inspections, RQIA is concerned that the improvements necessary to ensure full compliance with the required regulations have not been made.

Under Article 20 of the 2003 Order, the registered person may, within 28 days of the service of this notice, make an appeal to the Care Tribunal concerning any matter which that person wishes to dispute.

Signed.......... Chief Executive

This notice is served under Article 20 of The Health and Personal Social Services (Quality, Improvement and Regulation) (Northern Ireland) Order 2003

It should be noted that failure to comply with some regulations is considered to be an offence and RQIA has the power under regulations to prosecute for specified offences.