



Statement from RQIA

Update on RQIA Inspection at Lakeview Hospital

“In March 2022, following an unannounced inspection in February 2022 at Lakeview Hospital, RQIA issued two Improvement Notices to the Western Health and Social Care Trust, in respect of this ten bedded assessment and treatment unit for adults with a learning disability.

At that time, RQIA’s concerns related to adult safeguarding and incident management at the hospital; and care and treatment to support recovery and resettlement of patients.

During a follow-up inspection in late October 2022, RQIA found significant progress against the issues highlighted within these Improvement Notices in relation to the hospital environment and the management of safeguarding incidents. You can read the report from this inspection on our website [here](#).

On 10 May 2023, an unannounced inspection of Lakeview Hospital found that the Trust had made the necessary improvements in relation to the positive behaviour support model and effective processes for adult safeguarding and incident management. As a result, the inspection team determined that the Trust was now fully compliant with the actions set out in the Improvement Notices.

RQIA will continue to monitor and inspect this service to ensure that it continues to meet the required standards.

Should any family member, service user, or staff member have any concern about a care service, please contact RQIA at: telephone: (028) 9536 1990, or email: info@rqia.org.uk.”