

THE REGULATION AND QUALITY IMPROVEMENT AUTHORITY

FAILURE TO COMPLY NOTICE

<b>Name of Registered Establishment or Agency:</b> Ross Lodge/Ross House	<b>FTC Ref:</b> FTC/RH/1710/2016-17/01
<b>Address of Registered Establishment or Agency:</b> 288 Moyarget Road, Dervock, Ballymoney, BT53 8EG	
<b>Name of Registered Persons:</b> Mr Alex McKinney Mrs Joyce McKinney	<b>Issue Date:</b> 15 July 2016
<b>Regulation not complied with:</b>  <b>The Residential Care Homes Regulations (Northern Ireland) 2005</b>  <b>Regulation 14.–</b>  (4) The registered person shall make arrangements, by training persons employed or by other measures, to prevent residents being harmed or suffering abuse or being placed at risk of harm or abuse.	
<b>Specific failings to comply with regulations:</b>  An enforcement monitoring inspection of Ross Lodge/Ross House was undertaken on 10 August 2015. During this inspection the financial records were examined and showed that the registered persons had identified a substantial amount of monies which was owed by the home to a number of residents.  The registered person, Mrs McKinney, stated that she was entering into discussions with the Northern Health and Social Care Trust (NHSCT) as she believed there was expenditure that had been undertaken on behalf of residents, which should be deducted from the total amount owed. The registered person stated that this would take a few weeks and the monies would subsequently be reimbursed to residents.  On 7 April 2016 RQIA wrote to the registered persons requesting an update on the monies to be reimbursed to residents. The registered person emailed a response to RQIA on 15 April 2016 stating that no monies had been reimbursed since the inspection on 10 August 2015.  A further announced finance inspection was undertaken at Ross Lodge/Ross House on 30 June 2016. During the inspection the registered person, Mrs McKinney, reported that none of the monies identified in August 2015 had been reimbursed to residents.	

Records examined during the inspection, showed that the total amount owed to residents had increased since the inspection on 10 August 2015.


**Action required to comply with regulations:**

The registered persons should ensure that the outstanding money is fully reimbursed to the identified residents.

The registered persons should provide RQIA with confirmation from the NHSCT that the amount owed to the identified residents has been repaid in full.

**The registered person may make written representations to the Chief Executive of RQIA regarding the issue of a failure to comply notice, within one month of receipt of this notice.**

**Date by which compliance must be achieved 12 August 2016.**

Signed.......... Director of Regulation and Nursing

**This notice is made under The Health and Personal Social Services (Quality, Improvement and Regulation) (Northern Ireland) Order 2003 and The Nursing Homes Regulations (Northern Ireland) 2015.**

***It should be noted that failure to comply with some regulations is considered to be an offence and RQIA has the power under regulations to prosecute for specified offences.***