

THE REGULATION AND QUALITY IMPROVEMENT AUTHORITY

FAILURE TO COMPLY NOTICE

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| Name of Registered Establishment or Agency: Support Care Recruitment Limited Domiciliary Care Agency | FTC Ref: FTC/DCA/12233/2015-16/01 |
| Address of Registered Establishment or Agency: c/o Premier Business Centre 20 Adelaide Street Belfast BT2 8GB | |
| Name of Registered Person: Petros Jinga | Issue Date: 14 May 2015 |
| Regulation not complied with: The Domiciliary Care Agencies Regulations (Northern Ireland) 2007 Regulation 13 The registered person shall ensure that no domiciliary care worker is supplied by the agency unless— (a) he is of integrity and good character; (b) he has the experience and skills necessary for the work that he is to perform; (c) he is physically and mentally fit for the purposes of the work which he is to perform; and (d) full and satisfactory information is available in relation to him in respect of each of the matters specified in Schedule 3. | |
| Specific failings to comply with regulations: During an unannounced inspection on 5 May 2015 records evidenced Support Care Recruitment Limited Domiciliary Care Agency had supplied individuals to work in the homes of service users prior to undertaking the required pre-employment checks. | |
| Action required to comply with regulations: The registered person must revise their staff recruitment policy and procedure to ensure that no domiciliary care worker is supplied by the agency unless full and satisfactory information is available in relation to him. | |
| The registered person may make written representations to the Chief Executive of RQIA regarding the issue of a failure to comply notice, within one month of receipt of this notice. | |

Date by which compliance must be achieved 17 June 2015.

Signed.......... Director of Regulation and Nursing

This notice is made under The Health and Personal Social Services (Quality, Improvement and Regulation) (Northern Ireland) Order 2003 and The Domiciliary Care Agencies Regulations (Northern Ireland) 2007.

It should be noted that failure to comply with some regulations is considered to be an offence and RQIA has the power under regulations to prosecute for specified offences.