

THE REGULATION AND QUALITY IMPROVEMENT AUTHORITY (RQIA)

FAILURE TO COMPLY NOTICE

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| Name of Registered Establishment: Wood Green Residential Home (RQIA ID: 020252) | Name of Registered Person: Mrs Yvonne Diamond |
| Address of Registered Establishment: Wood Green, Circular Road, Jordanstown, BT37 0RJ | |
| Issue Date: 7 March 2019 | FTC Ref: FTC000024 |
| Regulation not complied with: <i>The Residential Care Homes Regulations (Northern Ireland) 2005</i> <i>Notification of death, illness and other events</i> <i>Regulation 30.– (1) The registered person shall give notice to the Regulation and Improvement Authority without delay of the occurrence of –</i> <i>(d) any event in the home which adversely affects the care, health, welfare or safety;</i> | |
| Specific failings to comply with regulations: During the inspection of 27 February 2019 it was identified that a medicine related incident had occurred in the home. This incident happened between 16 -19 November 2018 and involved the resident being administered the wrong medicine and stock control issues regarding pain relieving medicines. We were made aware of four other incidents relating to care issues in the home. RQIA had not been notified by the home of any of these incidents, which is a breach of Regulation 30. The management of incidents in the home had been raised at the most recent care inspection of the home on 22 November 2018 and an area for improvement was identified. RQIA is not assured that the registered persons' arrangements are sufficiently robust to identify and report incidents that are notifiable to RQIA. | |
| Action required to comply with regulations: The Registered Person must ensure that: <ul style="list-style-type: none">• an audit of all incidents that have occurred in the home is undertaken; and notify RQIA of any event that has adversely affected the care, health, welfare or safety of residents.• immediate action is taken to ensure that RQIA is notified of any events in accordance with Regulation 30 | |

- the current incident management system is developed to ensure that robust arrangements are in place to report and manage incidents

The Registered Person may make written representations to the Chief Executive of RQIA regarding the issue of a failure to comply notice, within one month of the date of serving this notice.

Date by which compliance must be achieved: 8 May 2019

Signed..........Director of Assurance

This notice is served under The Health and Personal Social Services (Quality, Improvement and Regulation) (Northern Ireland) Order 2003 and The Residential Care Homes Regulations (Northern Ireland) 2005

It should be noted that failure to comply with some regulations is considered to be an offence and RQIA has the power under regulations to prosecute for specified offences.