

THE REGULATION AND QUALITY IMPROVEMENT AUTHORITY (RQIA)

FAILURE TO COMPLY NOTICE

Name of Registered Establishment: Three Islands (RQIA ID: 1386)	Name of Registered Persons: Mr Donal McAteer and Mrs Anne McAteer
Address of Registered Establishment: 62-66 Main Street, Toomebridge, BT41 3NJ	
Issue Date: 11 December 2018	FTC Ref: FTC000019
Regulation not complied with: <i>The Nursing Homes Regulations (Northern Ireland) 2005</i> <i>Patient's plan</i> 16.- <i>(1) The registered person shall ensure that a written nursing plan is prepared by a nurse in consultation with the patient or patient's representative as to how the patient's needs in respect of his health and welfare are to be met.</i> <i>(2) The registered person shall ensure that –</i> <i>(b) the patient's plan is kept under review.</i>	
Specific failings to comply with regulations: The outcome of the care inspection on 28 November 2018 indicated that there were concerns that patient care records were not sufficiently detailed. Care records failed to provide the sufficient, comprehensive detail to guide and direct staff in the specifics of patient care. This included patients at high risk of weight loss, patients requiring a modified diet due to dysphagia, and patients requiring care intervention for epilepsy. The poor quality of the care records and absence of detail in these records had the potential to pose significant risk to patients.	
Action required to comply with regulations: <ul style="list-style-type: none">• the registered person must ensure that staff are provided with training relevant to their role and responsibilities in relation to the completion and management of patient care records• the registered person must ensure all patients have up to date and individualized	

care plans in place to direct staff in the delivery of care

- the registered person must ensure that patient care records reflect the specific recommendations of the multi professional team
- the registered person must ensure that care records are reviewed and evaluated regularly in accordance with regulations
- the registered person must ensure sufficiently robust audit and governance systems are in place to quality assure patient care records.

The Registered Person may make written representations to the Chief Executive of RQIA regarding the issue of a failure to comply notice, within one month of the date of serving this notice.

Date by which compliance must be achieved: 6 February 2019

Signed..........**Director of Assurance**

This notice is served under The Health and Personal Social Services (Quality, Improvement and Regulation) (Northern Ireland) Order 2003 and The Nursing Homes Regulations (Northern Ireland) 2005

It should be noted that failure to comply with some regulations is considered to be an offence and RQIA has the power under regulations to prosecute for specified offences.

THE REGULATION AND QUALITY IMPROVEMENT AUTHORITY (RQIA)

FAILURE TO COMPLY NOTICE

Name of Registered Establishment: Three Islands (RQIA ID: 1386)	Name of Registered Persons: Mr Donal McAteer and Mrs Anne McAteer
Address of Registered Establishment: 62-66 Main Street, Toomebridge, BT41 3NJ	
Issue Date: 11 December 2018	FTC Ref: FTC000020
Regulation not complied with: <i>The Nursing Homes Regulations (Northern Ireland) 2005</i> <i>Health and Welfare of Patients</i> 13.- <i>(7) The registered person shall make suitable arrangements to minimise the risk of infection and toxic conditions and the spread of infection between patients and staff.</i>	
Specific failings to comply with regulations: The outcome of the care inspection on 28 November 2018 identified deficits in compliance with Infection Prevention and Control (IPC). Infection prevention and control issues had been stated previously following the inspection of 22 February 2018 and it was of significant concern that we were unable to evidence sustained improvements. Staff training in IPC was inadequate and there was little evidence that it was embedded into practice. Staff use of personal protective equipment (PPE), hand hygiene, and use of colour coded equipment was poor. Multiple areas throughout the home were maintained below a satisfactory hygiene level. The governance arrangements established failed to identify the deficits evidenced during the inspection. The poor management of infection prevention and control and the absence of adequate quality assurance had the potential to pose significant risk to patients.	

Action required to comply with regulations:

- the registered person must ensure that infection prevention and control training is fully embedded into practice with all staff
- the registered person must ensure personal protective equipment (PPE) is readily available and utilised in line with best practice guidance
- the registered person must ensure an urgent review of the hygiene of the environment and patient equipment is undertaken and actioned as appropriate
- the registered person must ensure the standard of environmental cleaning throughout the home and decontamination of patient equipment is improved
- the registered person must ensure staff adhere to best practice guidance in the management of linen, waste and colour coding of cleaning equipment
- the registered person must ensure equipment provided for use by patient's is in good working order, properly maintained and suitable for the purpose for which it is to be used
- the registered person must ensure sufficiently robust audit and governance systems are in place to quality assure the management of infection prevention and control practice

The Registered Person may make written representations to the Chief Executive of RQIA regarding the issue of a failure to comply notice, within one month of the date of serving this notice.

Date by which compliance must be achieved: 6 February 2019

Signed..........**Director of Assurance**

This notice is served under The Health and Personal Social Services (Quality, Improvement and Regulation) (Northern Ireland) Order 2003 and The Nursing Homes Regulations (Northern Ireland) 2005

It should be noted that failure to comply with some regulations is considered to be an offence and RQIA has the power under regulations to prosecute for specified offences.