

How to reset your password

- Please click on “Forgotten log in details” on the bottom of the log in screen:

How to register with RQIA
RQIA Public Website
Contact Us
RQIA Portal Version 1.0.1.13

Welcome to RQIA's Web Portal

RQIA's Web Portal provides access to a wide range of online services, allowing you to:

- submit notifiable events
- download and submit your inspection report and Quality Improvement Plan (QIP)
- apply to register a new service
- apply to make changes to your existing registration (or make changes to service details for non-registered services)
- submit a post-inspection evaluation form

If you have an existing account, please enter your username and password below.
RQIA's Web Portal is accessible only to services inspected by RQIA, or to providers seeking to make application to register a new service. Information on when existing services will receive their username and password is available [here](#).
Members of the public should access the [RQIA website](#).

If you do not have an existing account, and are seeking to make application to register as a new registered provider, you can begin the registration process [here](#).

User Name (e.g. CT897247):

Password:

[Forgotten log in details?](#)

- Enter email address and click “Reset”

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Forgotten Login Details

If you remember your username, you can enter your email address below to have a password reset. Your email must be the one recorded in your account name.

1) Email:

If you have forgotten your username:

- If you are a registered person (including registered providers and registered managers), the RQIA can only send out a copy to the registered postal address. RQIA cannot provide user telephone or e-mail. Please contact RQIA to begin this process by using the Contact Us link
- If you are any other user, please contact the person with assigned responsibility for RQIA's service. This is normally the person who set up the account for your service.

2)

- You will then receive an email to your inbox with a link to a page to enter your new password.
- Click on the link to update your password
- Please use this password and your username (CT00XXX) to log in as normal.