

Quality Improvement Plan	
Action required to ensure compliance with The Residential Care Homes Regulations (Northern Ireland) 2005	
<p>Area for improvement 1</p> <p>Ref: Regulation 27 (2) (d)</p> <p>Stated: First time</p> <p>To be completed by: Immediate and ongoing (5 November 2024)</p>	<p>The Registered Person shall ensure the infection prevention and control issues identified on inspection are managed to minimise the risk and spread of infection. This area for improvement is made in relation to the snack kitchen.</p> <p>Ref: 3.3.4</p> <p>Response by registered person detailing the actions taken: A quote is to be obtained for the replacement of the backsplash around the sink area in the snack kitchen which will allow for deeper cleaning and will reduce the risk of infection.</p>
<p>Area for improvement 2</p> <p>Ref: Regulation 13 (7)</p> <p>Stated: First time</p> <p>To be completed by: Immediate and ongoing (5 November 2024)</p>	<p>The Registered Person shall ensure that food is stored in keeping with regulation and best practice guidance. This area for improvement is made in relation to the snack kitchen.</p> <p>Ref: 3.3.4</p> <p>Response by registered person detailing the actions taken: An estates request has been submitted requesting a larder style cupboard to provide additional storage areas within the snack kitchen. Maintenance to fit at site level.</p>
<p>Area for improvement 3</p> <p>Ref: Regulation 27 (2) (b)</p> <p>Stated: First time</p> <p>To be completed by: Immediate and ongoing (5 November 2024)</p>	<p>The Registered Person shall, having regard to the number and needs of the residents, ensure that all parts of the home are kept clean. This includes the oversight arrangements of the domestic provision within the home.</p> <p>Ref: 3.3.4</p> <p>Response by registered person detailing the actions taken: The home is currently recruiting to backfill vacant posts and at this juncture require 1 x FTE to fulfil complement of staff. A supervision staff meeting for housekeeping staff will be completed to emphasise the level of detail required and attention to detail.</p>

Action required to ensure compliance with the Residential Care Homes Minimum Standards (version 1.1 Aug 2021)

Area for improvement 1

Ref: Standard 27.1

Stated: First time

To be completed by:
30 January 2025

The Registered Person shall conduct a review of the homes environment to identify the refurbishment required and complete a time bound action plan to address the issues identified. This plan should be shared with RQIA for review.

Ref: 3.3.4

Response by registered person detailing the actions taken:

The refurbishment plan has been updated and has been forwarded to the Lead Inspector.

Please ensure this document is completed in full and returned via the Web Portal



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