

Inspection Report

Name of Service:	Parkview House
Provider:	Apex Housing Association
Date of Inspection:	17 November 2025

Information on legislation and standards underpinning inspections can be found on our website <https://www.rqia.org.uk/>

1.0 Service information

Organisation/Registered Provider:	Apex Housing Association
Responsible Individual:	Ms Sheena McCallion
Registered Manager:	Mrs Marion Davina McAllister
Service Profile – This home is a registered nursing home which provides nursing care for up to 27 patients. Accommodation is on a ground floor level. The proposed new unit will provide nursing care for additional 8 patients in a designated new part of the home.	

2.0 Inspection summary

An announced pre-registration inspection took place on 17 November 2025 2025, from 10.10am to 11.20am. The inspection was conducted by both an estates inspector and a care inspector.

This inspection was undertaken to assess the application to vary the registration of the home in relation to increasing the occupancy of an additional 8 nursing care beds, in respect of variation application number VA013082.

This inspection was underpinned by The Nursing Homes Regulations (Northern Ireland) 2005.

No new areas of improvement were identified as a result of this inspection.

As a result of this inspection, the variation to registration was approved. This being an increase in occupancy of eight nursing beds to the home.

3.0 The inspection

3.1 How we Inspect

RQIA's inspections form part of our ongoing assessment of the quality of services. Our reports reflect how the home was performing against the regulations and standards, at the time of our inspection, highlighting both good practice and any areas for improvement. It is the responsibility of the provider to ensure compliance with legislation, standards and best practice, and to address any deficits identified during our inspections.

To prepare for this inspection we reviewed information held by RQIA about this home. This included the previous areas for improvement issued, registration information, and any other written or verbal information received from patients, relatives, staff or the commissioning trust and information pertaining to the variation of this application.

3.2 Inspection findings

3.2.1 Care Inspector findings

Statement of Purpose

The home's Statement of Purpose has been reviewed to reflect the increase in occupancy and category of care and outlined the range of services provided in accordance with Regulation 3 of The Nursing Homes Regulations (Northern Ireland) 2005.

Patients' Guide

The home's Patients' Guide of Purpose has been reviewed to reflect the increase in occupancy and category of care and outlined the range of services provided in accordance with Regulation 4 of The Nursing Homes Regulations (Northern Ireland) 2005.

The Environment

VA013082 to provide a total of 8 additional nursing care beds.

Patients' bedrooms were located on a ground floor level, comfortable and suitably facilitated. Bedrooms were single ensuite facility and hazard free.

The communal lounges and dining room was comfortable and decorated to a high standard.

PPE was readily available. A sluice room had adequate security for storage of chemicals.

A treatment room, including medicines locked storage facilities and trolley was in place with a nurse's station.

The environment presented as having good lighting and spacious. It was a comfortable temperature throughout.

From a care perspective, the accommodation to be occupied by patients is suitable for use.

Operational Issues

The registered manager of the home is Mrs. Davina McAllister. She is supported in her role by a line management structure and team of staff as defined in the home's Statement of Purpose. The manager confirmed to the inspector that admissions to the home would be managed in a phased basis to enable staff sufficient time to become familiar with newly admitted patients and care plan care accordingly.

The manager confirmed that they will undertake a pre-admission assessment of all potential patients, so as to ensure assessed needs of the patient can be met.

The manager was aware of their responsibilities in regards to the category of care for which the home will be registered.

Staffing

The inspector was informed that the planned staffing levels for the home would be flexible and responsive to the changing needs and numbers of patients as the home begins to admit.

Additional registered nursing and care staff will be employed over the 24-hour period for this unit.

Activities, housekeeping and catering hours will be shared and maintained with the entire home.

Staff in the new unit will be in receipt of mandatory and additional training pertinent to their role and the needs of patients.

In conclusion, from a care perspective RQIA were satisfied with the actions taken to this variation and they are compliant with the DoH minimum standards.

3.2.2 Estates Inspector's findings

The Estates Inspector assessed the application ref VA013082 when submitted on the RQIA portal and attended this inspection in support of the Care Inspector.

Supporting documentation was submitted prior to and during the inspection and all was found to be in order.

The Inspector met with the provider's estates representative and undertook a walk around the refurbished bedrooms which were previously utilised as Supported Living accommodation.

The accommodation was found to be compliant with DoH Care Standards although water temperatures at wash hand basins in several bedrooms were found to be outside required limits during the inspection. Confirmation was received from the provider's estates representative on 28/11/2025 that this had been rectified.

In conclusion, from an estates perspective, RQIA are satisfied with the proposed facilities for this variation and they are compliant with DoH Care Standards for Nursing Homes.

4.0 Quality Improvement Plan/Areas for Improvement

This inspection resulted in no areas for improvement being identified. Findings of the inspection were discussed with Mrs Davina McAllister, Registered Manager, as part of the inspection process and can be found in the main body of the report.



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