

Inspection Report

Name of Service: Oakleaves Care Centre

Provider: Ann's Care Homes

Date of Inspection: 5 March 2026

Information on legislation and standards underpinning inspections can be found on our website <https://www.rqia.org.uk/>

1.0 Service information

Organisation/Registered Provider:	Oakleaves Care Centre
Responsible Individual:	Mrs Charmaine Hamilton
Registered Manager:	Ms Jennifer Lynch
Service Profile – This home is a registered nursing home which provides nursing care for up to 42 patients. The home is divided into three units on a ground floor level with shared communal areas. The proposed new unit will provide nursing care for an additional six patients with dementia care needs. This new unit will be known as the Willow unit.	

2.0 Inspection summary

An announced inspection of Oakleaves Care Centre took place on 5 March 2026 from 10am to 11.30am. The inspection was conducted by an estates inspector and a care inspector.

This inspection was undertaken to assess the application to vary the registration of the home in relation to increasing the occupancy of an additional six dementia care beds, in respect of variation application number VA012692.

This inspection was underpinned by The Nursing Homes Regulations (Northern Ireland) 2005.

The areas of improvement from the previous care inspection on 13 January 2026 were not reviewed on this occasion and are carried forward to the next inspection.

Following review of the information submitted to RQIA and the findings of this inspection, RQIA granted the application to register these additional six nursing care beds.

3.0 The inspection

3.1 How we Inspect

RQIA's inspections form part of our ongoing assessment of the quality of services. Our reports reflect how the home was performing against the regulations and standards, at the time of our inspection, highlighting both good practice and any areas for improvement. It is the responsibility of the provider to ensure compliance with legislation, standards and best practice, and to address any deficits identified during our inspections.

To prepare for this inspection we reviewed information held by RQIA about this home. This included the previous areas for improvement issued, registration information, and any other written or verbal information received from patients, relatives, staff or the commissioning trust.

3.2 Inspection findings

3.2.1 Care Inspection findings

Statement of Purpose

The home's Statement of Purpose has been reviewed to reflect the increase in occupancy and category of care and outlined the range of services provided in accordance with Regulation 3 of The Nursing Homes Regulations (Northern Ireland) 2005.

Patients' Guide

The home's Patients' Guide has been reviewed to reflect the increase in occupancy and category of care and outlined the range of services provided in accordance with Regulation 4 of The Nursing Homes Regulations (Northern Ireland) 2005.

The Environment

VA012692 to provide a total of six additional nursing care beds.

Patients' bedrooms were located on a ground floor level, comfortable and suitably facilitated. Bedrooms were single ensuite facility and hazard free.

The communal lounges and dining room were comfortable and decorated to a high standard. PPE was readily available. .

The environment presented as having good lighting and spacious. It was a comfortable temperature throughout.

An enclosed outdoor space with good accessibility was available for patients to avail.

From a care perspective, the accommodation to be occupied by patients is suitable for use.

Operational Issues

The registered manager of the home is Ms Jennifer Lynch. She is supported in her role by a line management structure and team of staff as defined in the home's Statement of Purpose.

The manager confirmed to the inspector that admissions to the home would be managed in a phased basis to enable staff sufficient time to become familiar with newly admitted patients and care plan care accordingly.

The manager confirmed that they will undertake a pre-admission assessment of all potential patients, so as to ensure assessed needs of the patient can be met.

The manager was aware of their responsibilities in regards to the category of care for which the home will be registered.

Staffing

The inspector was informed that the planned staffing levels for the home would be flexible and responsive to the changing needs and numbers of patients as the home begins to admit.

Additional registered nursing and care staff will be employed over the 24-hour period for this unit.

Activities, housekeeping and catering hours will be shared and maintained with the entire home. The manager agreed to review the provision of activities hours to reflect this increase in occupancy.

Staff in the new unit will be in receipt of mandatory and additional training pertinent to their role and the needs of patients.

In conclusion, from a care perspective RQIA were satisfied with the actions taken to this variation and they are compliant with the DoH minimum standards.

3.2.2 Estates inspection findings

The estates inspector assessed the variation application ref VA012692 when submitted on the portal prior to works commencing. A range of estates related documentation including commissioning certificates and Building Control Completion Certificate was received prior to and following the inspection and all was found to be in order.

The estates inspector attended the inspection and met with the provider's representative undertaking a walk around of the new six-bedded section of the home. The area was found to be finished to a high standard.

In conclusion, from an estates perspective, RQIA were satisfied with the proposed facilities associated with the variation and they are compliant with DoH standards.

4.0 Quality Improvement Plan/Areas for Improvement

This inspection resulted in no areas for improvement being identified. Findings of the inspection were discussed with Ms Jennifer Lynch, Registered Manager, as part of the inspection process and can be found in the main body of the report.



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