

Inspection Report

Name of Service: Sandringham

Provider: Ann's Care Homes

Date of Inspection: 28 May 2026

Information on legislation and standards underpinning inspections can be found on our website <https://www.rqia.org.uk/>

1.0 Service information

Organisation/Registered Provider:	Ann's Care Homes
Responsible Individual:	Mrs Charmaine Hamilton
Registered Manager:	Mrs Tracey Palmer
Service Profile: This home is a registered nursing home, which provides nursing care for up to 65 patients. The home is spread over two wings: the East Wing where patients are cared for who are living with dementia; and the West Wing where patients are provided general nursing care over 65 years of age and physical disability under 65 years of age. There are communal living and dining rooms in both wings and access to a private garden.	

2.0 Inspection summary

An announced estates inspection took place on 28 May 2026 from 10.30am to 11.30am in connection with the variation application reference number VA012993.

The variation application VA012993 received by RQIA on 7 May 2025 sought to increase the number of registered beds from 63 to 65 with the following changes to be made to the currently registered premises: West Wing changes were: managers office and plant room to be converted into two new bedrooms with ensuite. East Wing changes were: hairdressing room to be converted into a manager's office.

The inspection focused solely on the works carried out for the purpose of the variation application which was also reviewed by the aligned care inspector.

No new areas for improvement were identified as a result of this inspection.

3.0 The inspection

3.1 How we Inspect

RQIA's inspections form part of our ongoing assessment of the quality of services. Our reports reflect how the home was performing against the regulations and standards, at the time of our inspection, highlighting both good practice and any areas for improvement. It is the responsibility of the provider to ensure compliance with legislation, standards and best practice, and to address any deficits identified during our inspections.

To prepare for this inspection we reviewed information held by RQIA about this home. This included the previous inspection report, registration information, and any other written or verbal information received from patients, relatives, staff or the commissioning Trust.

3.3 Inspection findings

3.3.1 Estates Inspector Findings

The accommodation as specified in this variation application was inspected and found to be compliant with current Department of Health minimum standards.

Documentation submitted following the inspection confirmed that the premises, engineering services and equipment are installed and commissioned in line with relevant legislation, Approved Codes of Practice and best practice guidance.

The fire risk assessment and legionella risk assessment documents had been reviewed and action plan recommendations implemented.

RQIA were satisfied that the premises' were suitable to meet the aims and objectives, as described in the home's Statement of Purpose and a new registration certificate was issued to the home.

4.0 Quality Improvement Plan/Areas for Improvement

This inspection resulted in no new areas for improvement being identified. Findings of the inspection were discussed with Mrs Tracey Palmer, Manager and the management team, as part of the inspection process.



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