

**THE REGULATION AND QUALITY IMPROVEMENT AUTHORITY (RQIA)**

**FAILURE TO COMPLY NOTICE**

<b>Name of Registered Establishment:</b>  Loughview (RQIA ID: 1266)	<b>Name of Registered Person:</b>  Loughview Homes Ltd Mr Michael Curran Responsible Individual
<b>Address of Registered Agency:</b>  68 Fortwilliam Park, Belfast BT15 4AS	
<b>Issue Date:</b> 8 May 2026	<b>FTC Ref:</b> FTC000257
<b>Regulation not complied with:</b>  <b><i>The Nursing Homes Regulations (Northern Ireland) 2005</i></b>  <b><i>Fitness of workers</i></b>  <b><i>Regulation 21. –</i></b>  <i>(1) The registered person shall not employ anyone to work at the nursing home unless –</i> <i>(b) subject to paragraph (5) he has obtained in respect of that person the information and documents specific in paragraphs 1- 7 of Schedule 2;</i>	
<b>Specific failings to comply with regulations:</b>  During an unannounced care inspection to Loughview on 15 April 2026 concerns were identified with the home’s selection and recruitment practices and the lack of sufficient and robust management oversight of these.  Review of one staff member’s recruitment file evidenced that a written explanation of all gaps in employment was not available. These deficits had not been identified and/or addressed within existing governance systems, including Regulation 29 monthly monitoring reports.  RQIA identified concerns with recruitment practices during the previous three care inspections of Loughview which were conducted on 14 May 2024, 3 June 2025 and 11 November 2025.  While some improvements were noted since the area for improvement was first identified on 14 May 2024, RQIA is concerned that you have failed to make the	

improvements necessary to ensure full compliance with the required regulation and that the current recruitment practices have the potential to place patients at risk.

**Action required to comply with regulations:**

The registered persons shall ensure that:

- there is a robust policy and procedure in place which details the recruitment process in accordance with The Nursing Homes Regulations (NI) 2005 and The Care Standards for Nursing Homes (DHSSPSNI, updated December 2022).
- any gaps in employment are explored and explanations recorded
- all staff involved in the recruitment process receive training in selection and recruitment
- all staff involved in the recruitment process can demonstrate a clear understanding of their role and responsibilities in the process
- monitoring systems are in place to provide the registered person with robust oversight of the recruitment process to ensure full compliance prior to staff commencing employment in the home.

**The Registered Person may make written representations to the Chief Executive of RQIA regarding the issue of a failure to comply notice, within one month of the date of serving this notice.**

**Date by which compliance must be achieved: 31 July 2026**

Signed.....  .....

**Director of Adult Care Services**

***This notice is served under The Health and Personal Social Services (Quality, Improvement and Regulation) (Northern Ireland) Order 2003 and The Nursing Home Regulations (Northern Ireland) 2005***

***It should be noted that failure to comply with some regulations is considered to be an offence and RQIA has the power under regulations to prosecute for specified offences.***