

# Inspection Report

6 September 2024



## D J Maguire Dental, Orthodontic, Implant & Sedation Clinic

Type of service: Independent Hospital (IH) – Dental Treatment  
Address: Heathwood House, 87 Bridge Street, Portadown BT63 5AA  
Telephone number: 028 3833 4116

[www.rqia.org.uk](http://www.rqia.org.uk)

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Assurance, Challenge and Improvement in Health and Social Care

Information on legislation and standards underpinning inspections can be found on our website <https://www.rqia.org.uk/>, [The Independent Health Care Regulations \(Northern Ireland\) 2005](#) and the [Minimum Care Standards for Independent Healthcare Establishments \(July 2014\)](#)

## 1.0 Service information

<b>Organisation/Registered Provider:</b> D J Maguire and Associates Ltd	<b>Registered Manager:</b> Mr Leonard Maguire
<b>Responsible Individual:</b> Mr Derek Maguire	<b>Date registered:</b> 13 December 2023
<b>Person in charge at the time of inspection:</b> Mr Derek Maguire	<b>Number of registered dental places:</b> Six increasing to ten following this inspection
<b>Categories of care:</b> Independent hospital (IH) – Dental Treatment	
<b>Brief description of how the service operates:</b> D J Maguire Dental, Orthodontic, Implant and Sedation Clinic is registered with the Regulation and Quality Improvement (RQIA) as an Independent Hospital with a dental treatment category of care. The practice has six single surgeries and an open bay surgery capable of containing five dental chairs.  A variation to registration application was submitted to RQIA to increase the number of registered dental chairs from six to ten with the installation of four new dental chairs in the open bay surgery for provision of orthodontic treatments.	

## 2.0 Inspection summary

This was an announced variation to registration inspection undertaken by a care inspector on 6 September 2024 from 10.00pm to 11.30pm.

An RQIA estates support officer reviewed the variation to registration application in regards to matters relating to the premises and has approved this application from an estates perspective.

The inspection sought to review the readiness of the practice for the provision of private dental care and treatment associated with the variation to registration application to increase the number of registered dental chairs from six to ten.

There were examples of good practice found in relation to staff recruitment, infection prevention and control (IPC) and decontamination and maintenance of the environment.

The variation to registration application to increase the number of registered dental chairs from six to ten was approved from a care perspective following this inspection.

### 3.0 How we inspect

RQIA is required to inspect registered services in accordance with legislation. To do this, we gather and review the information we hold about the service, examine a variety of relevant records, meet and talk with staff and management and observe practices on the day of the inspection.

The information obtained is then considered before a determination is made on whether the practice is operating in accordance with the relevant legislation and minimum standards.

Before the inspection a range of information relevant to the registration application was reviewed. This included the following records:

- the variation to registration application
- the proposed statement of purpose
- the proposed patient guide
- the floor plans of D J Maguire Dental, Orthodontic, Implant and Sedation Clinic
- the previous inspection report dated 23 August 2023

During this inspection the open bay surgery containing the four new dental chairs and the areas associated with the variation to registration application were reviewed. The inspectors met with Mr Derek Maguire, Responsible Individual; Mr Leonard Maguire, Registered Manager and an operations lead for DJ Maguire and Associates Ltd, who were present throughout the inspection.

Examples of good practice were acknowledged and any areas for improvement have been discussed with the person in charge and are detailed in the quality improvement plan (QIP).

### 4.0 The inspection

#### 4.1 What action has been taken to meet any areas for improvement identified at or since last inspection?

The last inspection to D J Maguire Dental, Orthodontic, Implant and Sedation Clinic was undertaken on 23 August 2023; no areas for improvement were identified.

### 4.2 Inspection findings

#### 4.2.1 Has the statement of purpose been developed in keeping with Regulation 7 Schedule 1 of the regulations?

Review of the proposed statement of purpose identified that it fully reflected the key areas and themes specified in Regulation 7, Schedule 1 of The Independent Health Care Regulations (Northern Ireland) 2005. The statement of purpose had been updated to reflect any changes detailed in the variation to registration application. Mr Derek Maguire and Mr Leonard Maguire are aware that the statement of purpose should be reviewed and updated as and when necessary.

#### **4.2.2 Has the patient guide been developed in keeping with Regulation 8, of the regulations?**

Review of the proposed patient guide identified that it fully reflected the key areas and themes specified in Regulation 8 of The Independent Health Care Regulations (Northern Ireland) 2005. The patient guide had been updated to reflect any changes detailed in the variation to registration application. Mr Derek Maguire and Mr Leonard Maguire are aware that the patient guide should be reviewed and updated as and when necessary.

#### **4.2.3 Have any new staff been recruited to work in the additional dental surgery in accordance with relevant legislation?**

Staffing arrangements were reviewed and discussed with Mr Derek Maguire and Mr Leonard Maguire Mr Derek Maguire and Mr Leonard Maguire.

DJ Maguire and Associates Ltd have a corporate human resources (HR) department. The HR department supports the recruitment process and is responsible for developing job descriptions, employment contracts bespoke to roles and responsibilities and issuing reference requests. The HR department are responsible for ensuring all recruitment records have been sought and uploaded to the electronic HR system.

Discussion with Mr Derek Maguire and Mr Leonard Maguire and the operations lead confirmed that they had a clear understanding of the legislation and best practice guidance.

A review of the staff register evidenced that since the previous inspection two new staff members had been recruited. A review of one staff members' personnel file evidenced that all relevant recruitment records had been sought; reviewed and stored as outlined in Schedule 2 of The Independent Health Care Regulations (Northern Ireland) 2005.

The recruitment of the dental team complies with the legislation and best practice guidance to ensure suitably skilled and qualified staff work in the practice.

#### **4.2.4 Does the dental team adhere to infection prevention and control (IPC) best practice guidance?**

The IPC arrangements were reviewed in relation to the new additional dental surgery to evidence that the risk of infection transmission to patients, visitors and staff was minimised.

The new open bay surgery was tidy, uncluttered and easy to clean work surfaces were in place. The flooring was impervious and coved where it meets the walls and kicker boards of cabinetry was seen to be finished to a high standard.

Appropriate arrangements are in place in the practice for the storage and collection of general and clinical waste. Sharps boxes were safety positioned to prevent unauthorised access and had been signed and dated on assembly.

A dedicated hand washing basin provided was in place with hand hygiene signage displayed. It was noted that liquid hand soap, wall mounted disposable hand towel dispensers and clinical waste bins in keeping with best practice guidance, were provided.

The arrangements for personal protective equipment (PPE) were reviewed and it was noted that appropriate PPE was readily available for the dental team in accordance with the treatments provided.

Four newly installed dental chairs, each with an independent bottled-water system, were in place and discussion with staff demonstrated that the dental unit water lines are managed in keeping with the manufacturer's instructions.

IPC arrangements evidenced that the dental team adheres to best practice guidance to minimise the risk of infection transmission to patients, visitors and staff.

#### **4.2.5 Does the dental team meet current best practice guidance for the decontamination of reusable dental instruments?**

There was a designated decontamination room separate from patient treatment areas and dedicated to the decontamination process. The design and layout of this room complied with best practice guidance and the equipment and instruments provided were sufficient to meet the requirements of the practice and the additional dental surgery.

The records showed the equipment for cleaning and sterilising instruments was inspected, validated, maintained and used in line with the manufacturers' guidance. Review of equipment logbooks demonstrated that all required tests to check the efficiency of the machines had been undertaken.

Decontamination arrangements demonstrated that the dental team are adhering to current best practice guidance on the decontamination of dental instruments.

#### **4.2.6 How does the dental team ensure that appropriate radiographs (x-rays) are taken safely?**

The arrangements concerning radiology and radiation safety were reviewed during the previous inspection and confirmed that appropriate safeguards were in place to protect patients; visitors and staff from the ionising radiation produced by taking an x-ray.

Mr Derek Maguire and Mr Leonard Maguire confirmed that no new x-ray equipment has been installed since the previous inspection therefore this area was not re-examined during this inspection.

#### **4.2.7 Does the dental team provide dental care and treatment using conscious sedation in line with the legislation and guidance?**

Conscious sedation helps reduce anxiety, discomfort, and pain during certain procedures. This is accomplished with medications or medical gases to relax the patient.

Mr Derek Maguire confirmed that conscious sedation is offered if clinically indicated using intravenous (IV) sedation and inhalation (IH) sedation.

The arrangements for the provision of IV sedation and IH sedation were thoroughly examined during the previous RQIA inspection on 23 August 2023 and were found to be compliant with legislation and best practice guidance [Conscious Sedation in Dentistry, Dental Clinic Guidance, \(Third Edition\); Scottish Dental Clinical Effectiveness Programme \(SDCEP\)](#). This area was not re-examined during this inspection.

**5.0 Quality Improvement Plan/Areas for Improvement**

	<b>Regulations</b>	<b>Standards</b>
<b>Total number of Areas for Improvement</b>	0	0

This inspection resulted in no areas for improvement being identified. Findings of the inspection were discussed with Mr Derek Maguire, Responsible Individual; Mr Leonard Maguire, Registered Manager and an operations lead for DJ Maguire and Associates Ltd as part of the inspection process and can be found in the main body of the report.



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