

# Inspection Report

17 June 2026



## Bradbury Dental Centre

Type of service: Independent Hospital (IH) – Dental Treatment

Address: 46 Bradbury Place, Belfast, BT7 1RU

Telephone number: 028 9022 2444

[www.rqia.org.uk](http://www.rqia.org.uk)

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Assurance, Challenge and Improvement in Health and Social Care

Information on legislation and standards underpinning inspections can be found on our website <https://www.rqia.org.uk/>, The Independent Health Care Regulations (Northern Ireland) 2005 and the Minimum Standards for Dental Care and Treatment (March 2011)

## 1.0 Service information

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| <b>Organisation/Registered Provider:</b><br>Dental World 1 Limited<br><br><b>Responsible Individual:</b><br>Mrs Monica Shah                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | <b>Acting Registered Manager:</b><br>Mrs Lesley Ann Montgomery |
| <b>Person in charge at the time of inspection:</b><br>Mrs Lesley Ann Montgomery                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | <b>Number of registered places:</b><br>Three                   |
| <b>Categories of care:</b><br>Independent Hospital (IH) – Dental Treatment                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                |
| <b>Brief description of how the service operates:</b><br>Bradbury Dental Centre is registered with the Regulation and Quality Improvement Authority (RQIA) as an independent hospital (IH) with a dental treatment category of care. The practice has three registered dental surgeries and provides general dental services, private and health service treatment and does not offer conscious sedation.<br><br>Dental World 1 Limited is the registered provider for nine dental practices registered with RQIA. Mrs Monica Shah is the responsible individual for Dental World 1 Limited. |                                                                |

## 2.0 Inspection summary

An unannounced inspection took place on 17 June 2026 from 10.20 am to 1.20 pm. The inspection was conducted by two care inspectors. The inspection was facilitated by Mrs Montgomery, the acting registered manager, the operations manager and the compliance lead for Dental World 1 Limited.

The inspection was undertaken to assess the level of compliance with the Failure to Comply notice FTC000254E1.

As a result of this inspection all of the actions within FTC000254E1 notice were assessed as met, and no new areas for improvement have been identified.

RQIA will continue to monitor and review the quality of service provided in Bradbury Dental Centre.

### 3.0 How we inspect

RQIA is required to inspect registered services in accordance with legislation. To do this, we gather and review the information we hold about the service, examine a variety of relevant records, meet and talk with staff and management and observe practices on the day of the inspection.

The information obtained is then considered before a determination is made on whether the practice is operating in accordance with the relevant legislation and minimum standards.

Examples of good practice are acknowledged and any areas for improvement are discussed with the person in charge and detailed in the quality improvement plan (QIP).

### 4.0 What people told us about the service

As this was an enforcement monitoring inspection, posters were not issued to the practice prior to the inspection.

### 5.0 The inspection

#### 5.1 Review of FTC Notice FTC000254E1

#### The Independent Health Care Regulations (Northern Ireland) 2005

##### ***Quality of treatment and other service provision Regulation 15.—***

*(7) The registered person shall make suitable arrangements to minimise the risk of infection and toxic conditions and the spread of infection between patients and staff (including medical practitioners with practising privileges).*

##### **In relation to this notice the following actions were required to comply with this regulation:**

- a robust system must be established and maintained to ensure that a regular environmental cleanliness and building maintenance and repair audit is completed with timebound action plans developed
- that all areas of the practice are deep cleaned. A robust system must be established to ensure that a high standard of cleanliness is maintained
- all areas that require repainting must be identified and a timebound action plan for the completion of same developed
- all areas of staining noted on ceiling tiles and walls, must be investigated and a timebound action plan for corrective remedial works developed
- all areas of damaged flooring and skirting boards must be identified and a timebound action plan for corrective remedial works developed

- all clinical areas should be reviewed to ensure they can be effectively cleaned. Gaps between surfaces must be sealed
- all defective or damaged equipment must be identified and a timebound action plan for the equipment to be replaced or decommissioned
- the policies and procedure for the decontamination of dental unit water lines should be shared with staff; refresher training provided and competency assessed
- the policies and procedure for the safe storage and control of substances hazardous to health (COSHH) should be shared with staff; refresher training provided and competency assessed

## Findings

A review of records and discussion with staff, identified that an environmental cleanliness and building maintenance and repair audit had been compiled and timebound action plans were evidenced.

Mrs Montgomery confirmed that all areas of the practice had been deep cleaned and a system had been developed to ensure that a high standard of cleanliness is maintained. On the day of the inspection, the areas of the practice reviewed were observed to be clean, tidy and uncluttered. Cleaning records were reviewed and advice and guidance was provided to further develop these records to ensure they are meaningful and accurately completed, signed and dated.

Observation of the environment and discussion with staff, confirmed that several areas of the practice had been repainted while other areas required to be repainted. Any areas that required repainting had been identified and had been included in a timebound action plan for the completion of same.

A review of documentation evidenced that areas of staining noted on ceiling tiles and walls had been investigated and the cause of the staining identified. Whilst there was evidence of staining observed it was evident that the cause had been investigated and remedial action to address the cause had been included in a time bound action plan.

Observation of the environment and discussion with staff, confirmed that the majority of damaged flooring and skirting boards had been repaired and gaps between surfaces had been effectively sealed. Any areas that still required attention, had been identified and were included in a timebound action plan for the completion of same.

A review of the environment and discussion with staff, confirmed that the damaged equipment previously identified had been repaired, replaced or taken out of action. A system had been developed to ensure that any equipment needing to be repaired or replaced would be reported and a timebound action plan for the repair, replacement or decommissioning of the equipment established.

During the previous inspection, we were informed that the policies and procedure for the decontamination of dental unit water lines and COSHH had been shared with staff and refresher training had been provided. During this inspection Mrs Montgomery demonstrated how staff competency would be assessed to ensure that training has been embedded into practice, and staff are adhering to policies and procedures in line with legislation and best practice guidance.

**As all of the actions have been assessed as met, compliance has been achieved with this FTC notice.**

## **6.0 Conclusion**

As a result of this inspection, all of the actions within FTC000254E1 were assessed as met, and no new areas for improvement have been identified.

Findings of the inspection were discussed with Mrs Lesley Ann Montgomery, Acting Registered Manager, and the operations manager for Dental World 1 Limited as part of the inspection process and can be found in the main body of the report.



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