

THE REGULATION AND QUALITY IMPROVEMENT AUTHORITY (RQIA)

NOTICE OF PROPOSAL

Name of Registered Establishment or agency: Parkdean (1280)	Name of Registered Person: Mrs Emer Bevan Registered Person
Address of Registered Establishment : 44 Fortwilliam Park, Belfast. BT15 4AS.	
Issue Date: 29 November 2023	NOP Ref: NOP000107
<p>The Regulation and Quality Improvement Authority gives notice of a proposal to impose the following conditions on the registration of Amstecos Ltd in respect of Parkdean .</p> <ol style="list-style-type: none"> 1. The registered person shall ensure that the necessary improvements are made to achieve compliance with the actions stated within the Failure to Comply Notice (FTC000215 (E)) first issued on 14 August 2023 which includes compliance with the Quality Improvement Plan. 2. Admissions to Parkdean will cease until RQIA is assured that compliance with the actions in the failure to comply notice is achieved and sustained. 3. The registered person must ensure that a copy of the monthly reports completed in accordance with Regulation 29 is shared with RQIA within five working days of the visits/reports having been completed. <p><i>The Nursing Homes Regulations (Northern Ireland) 2005</i></p> <p><i>Registered person: general requirements</i></p> <p><i>Regulation 10.— (1)</i> <i>The registered provider and the registered manager shall, having regard to the size of the nursing home, the statement of purpose, and the number and needs of the patients, carry on or manage the nursing home (as the case may be) with sufficient care, competence and skill.</i></p> <p><i>Patient's plan</i></p> <p><i>Regulation 16.— (1)</i> <i>The registered person shall ensure that a written nursing plan is prepared by a nurse in consultation with the patient or patient's representative as to how the patient's needs in respect of his health and welfare are to be met.</i></p>	

The reasons for serving this Notice of Proposal are:

During an inspection on 14 November 2023 there was insufficient evidence that full compliance had been achieved with the actions required within the Failure to Comply notice, FTC000215 (E) issued on 14 August 2023.

There was evidence that a system of audits had been introduced and were identifying areas for improvement. However, review of a selection of audits completed in the last three months evidenced gaps within specific audits such as care records and pressure relieving devices. Also audit records and action plans were not always dated, timed and signed by the auditor to allow RQIA to trace the improvement process. Therefore, the system of audits lacked robustness. Inconsistencies were evidenced in the care records reviewed. For example, care plans and risk assessments were not updated when one patient had returned from hospital to reflect their changing care needs. Another care plan lacked sufficient detail in regards to a patient's manual handling and skin care needs. Whilst they were observed to be receiving the care they required the care plans and risk assessments did not reflect the change in their care needs. This had the potential to impact on the continuity and effectiveness of patient care.

Observations confirmed patients who were being nursed in their bedrooms had a call bell 'to hand'. However, care plans reviewed were not clear if the patients could use a call bell to alert staff or not. There was no documentation to evidence that patients who were nursed in their bedrooms, particularly if they are unable to use their call bell, were being adequately supervised over a 24-hour period and the checks in place overnight were not contemporaneous in relation to times recorded.

A number of care plans for patients that were rewritten lacked a patient centred approach. Wound care records had improved however, for one patient the documented dressing and frequency was not in keeping with the care plan or professional recommendations. Inconsistencies were noted between the wound care plan and the supporting, supplementary records. RQIA are not assured that the process for the management of wounds and record keeping is robust.

Based on review of care records RQIA are concerned that the care record training provided to registered nursing staff on 6 September 2023 is not embedded into practice. Areas for improvement in relation to audits, care records and wound care have been repeatedly included in Quality Improvement plans from November 2021 onwards and more latterly in the Failure to Comply notice. Whilst progress has been noted the records are insufficiently robust to assure RQIA that the improvements made will be sustained going forward.

Under Article 19 of the 2003 Order, the Registered Person/Applicant may, within 28 days of the service of this notice, make written representations to the Chief Executive of RQIA concerning any matter which that person wishes to dispute.



Signed..... Director of Adult Care Services

This notice is served under Article 18 of The Health and Personal Social Services (Quality, Improvement and Regulation) (Northern Ireland) Order 2003

It should be noted that failure to comply with some regulations is considered to be an offence and RQIA has the power under regulations to prosecute for specified offences.