

# THE REGULATION AND QUALITY IMPROVEMENT AUTHORITY (RQIA)

## NOTICE OF DECISION

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| <b>Name of Registered Establishment:</b><br>Parkview Care Home<br>(RQIA ID: 1254)   | <b>Name of Registered Person:</b><br>Beaumont Care Homes Limited<br>Responsible Individual: Mrs Ruth Burrows |
| <b>Address of Registered Establishment:</b><br>Parkview Care Home (RQIA ID: 1254)<br>Glencairn Road, Forthriver Road, Belfast, BT13 3PU   |  |
| <b>Issue Date:</b> 17 April 2025  | <b>NOD Ref:</b> NOD000129  |
| <p><b>The Regulation and Quality Improvement Authority gives notice of a decision to impose the following conditions on the registration of Beaumont Care Homes Limited in respect of Parkview Care Home:</b></p> <ol style="list-style-type: none"><li>1. The registered person shall ensure that the necessary improvements are made to achieve compliance with the actions stated within the Failure to Comply Notices (FTC000228 (E) and FTC000229 (E)) first issued on 5 November 2024.</li><li>2. The registered person must ensure that a copy of the monthly reports, completed in accordance with Regulation 29, is shared with RQIA within five working days of the visit having been completed.</li></ol> <p><b><i>The Nursing Homes Regulations (Northern Ireland) 2005</i></b></p> <p><b><i>Registered person: general requirements</i></b></p> <p><b><i>Regulation 10.— (1)</i></b><br/><i>The registered provider and the registered manager shall, having regard to the size of the nursing home, the statement of purpose, and the number and needs of the patients, carry on or manage the nursing home (as the case may be) with sufficient care, competence and skill.</i></p> <p><b><i>Patient's plan</i></b></p> <p><b><i>Regulation 16.— (1)</i></b><br/><i>The registered person shall ensure that a written nursing plan is prepared by a nurse in consultation with the patient or patient's representative as to how the patient's needs in respect of his health and welfare are to be met.</i></p> |  |

**The reasons for serving this Notice of Decision are:**

During an inspection on 5 February 2025 there was insufficient evidence that compliance had been achieved with the actions required within the Failure to Comply notices, FTC000228 (E) and FTC000229 (E) issued on 5 November 2024.

There was evidence that a system of audits had been introduced and were identifying deficits. However, completed audits of wound care, care records and bedrooms did not consistently include a time bound action plan to ensure necessary improvements were addressed. There was ineffective management oversight of the audits to ensure robustness and to drive the necessary improvements.

Inconsistencies were evidenced in the care records reviewed in particular two care plans for patients with dementia did not include sufficient detail to direct staff on how to meet individual patients' needs. Care plans were not person centred and contained inconsistent, inaccurate information.

There was inconsistent evidence that supplementary care records were being reviewed on a daily and monthly basis and the quality of completed evaluations of care varied, as some did not meaningfully evaluate the care being provided. Oversight of the supplementary care records by the registered nurses such as bowel records, repositioning records and food and fluid intake charts was also inconsistent. Daily progress notes lacked detail such as how the patient spent their day.

Areas for improvement in relation to governance arrangements and care records have been stated in Quality Improvement Plans since 8 November 2022 and more latterly in the Failure to Comply Notices. Whilst progress toward compliance was noted, RQIA have determined that more time is required to achieve compliance.

**Under Article 22 of the 2003 Order the Registered Person/Applicant may, within 28 days of the service of this notice, make an appeal to the Care Tribunal concerning any matter which that person wishes to dispute.**



Signed.....  
Chief Executive

***This notice is served under Article 20 of The Health and Personal Social Services (Quality, Improvement and Regulation) (Northern Ireland) Order 2003.***

***It should be noted that failure to comply with some regulations is considered to be an offence and RQIA has the power under regulations to prosecute for specified offences.***